SERVICE MANUAL (COMMON)

GN1G CHASSIS

Segment: XM-A

Version	Date	Subject	
1	3/2015	1 st Issue.	
2	4/2015	Update Connecting Diagrams pg 89 - 91.	
3	4/2015	Update 55" Circuit Board Location pg 82.	
4	7/2015	Updates for: 1. Adjustment Section (pg 76)	LCD TV
		2. T/shooting: Remove Tuner related checking (pg20)	ONY
		3. Triage Chart : Delete Local I2C from 3x blinking (pg 10)	
		4. Self Diagnosis :Remove TU_DEMOD error from 3x blinking & add remark (pg 9)	9-888-172-04
		For	SM - Unique,please refer: 9-888-172-Ax(America)

9-888-172-Ex (Europe)

9-888-172-Px (Pan Asia)

SERVICE MANUAL (COMMON)

GN1G CHASSIS Segment: XM-A

LCD TV SONY®

MODEL LIST



THIS SERVICE MANUAL CONTAINS COMMON INFORMATION FOR BELOW REGIONS AND MODELS:

<u>REGION</u>

ASIA EUROPE AMERICA

MODEL

 KDL-43W7*C
 KDL-50W7*C
 KDL-55W7*C

 KDL-43W8*C
 KDL-50W8*C
 KDL-55W8*C

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				-Safety Warnings	

- -Wire Dressing
- -Circuit Board Location
- -Disassembly and Exploded View.

SECTION 1 SAFETY NOTES

1-1. Warnings and Caution	1-2. Caution Handling of LCD Panel		
 These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so. 	When repairing the LCD Panel, make sure you are grounded with a wrist band. When repairing the LCD Panel on the wall, the panel must be secured using the 4 mounting holes on the rear cover.		
3) An isolation transformer should be used during any service to avoid	1) Do not press the panel or frame edge to avoid the risk of electric shock.		
Possible shock hazard, because of live chassis. The chassis of this receiver is	2) Do not scratch or press on the panel with any sharp objects.		
directly connected to the ac power line. 4) Be sure to follow these guidelines to protect your property and	3) Do not leave the module in high temperature or in areas of high humidity for an extended period of time.		
avoid causing serious injury :Carry the TV with an adequate number of people; larger size TVs require	4) Do not expose the LCD panel to direct sunlight.		
two or more people.	5) Avoid contact with water. It may cause short circuit within the module.		
 Correct hand placement while carrying the TV is very important for 	6) Disconnect the AC power when replacing the backlight (CCFL) or		
safety and to avoid damages.	inverter circuit. (High voltage occurs at the inverter circuit at 650Vrms)		
5) Components identified by shading and \triangle mark on the exploded views,	7) Always clean the LCD panel with a soft cloth material.		
and in the parts list are critical for safe operation. Replace these components with Sony parts whose part numbers appear as shown in this	8) Use care when handling the wires or connectors of the inverter circuit.		
manual or in supplements published by Sony. Circuit adjustments that are	Damaging the wires may cause a short circuit.		
critical for safe operation are identified in this manual. Follow these	 9) Protect the panel from ESD to avoid damaging the electronic circuit (C-MOS) 		
procedures whenever critical components are replaced or improper operation is suspected.	10) During the repair, DO NOT leave the Power On or Burn-in period for more than 1 hour while the TV is face down on a cloth.		
	than 1 hour while the TV is face down on a cloth.		

Figure 1. TV is faced down on a cloth during repair.

1-3. Caution About the Lithium Battery

1) Danger of explosion if battery is incorrectly replaced. Replace only with

the same or equivalent type.

2) Outer case broken battery should not contact to water.

1-4. Safety Check-Out

After correcting the original service problem, perform the following safety checks before releasing the set to the customer:-

1) Check the area of your repair for unsoldered or poorly soldered

connections. Check the entire board surface for solder splashes and bridges.

2) Check the inter board wiring to ensure that no wires are pinched or

contact high-wattage resistors.

3)Check all control knobs, shields, covers, ground straps and mounting hardware have been replaced. Be absolutely certain you have replaced all the insulators.

4) Look for unauthorized replacement parts, particularly transistors that were installed during a previous repair. Point them out to the customer and recommend their replacement.

5) Look for parts which, though functioning show obvious signs of deterioration. Point them out to the customer and recommend their replacement.

6) Check the line cords for cracks and abrasion. Recommend the replacement of any such line cord to the customer.

7) Check the antenna terminals, metal trim, metalized knobs, screws and all other exposed metal parts for AC leakage. Check leakage test as described next.

8. For safety reasons, repairing the Power board and/or Inverter board is prohibited.

1-5.Leakage Test

The AC leakage from any exposed metal part to earth ground and from all exposed metal parts to any exposed metal part having a return to chassis must not exceed 0.5mA (500 microamperes).

Leakage current can be measured by any one of the three methods:-

1) A commercial leakage tester such as the SIMPSON 229 or RCA WT540A. Follow the manufacturers instructions to use those instructions.

2) A battery-operated AC milliampmeter The DATA PRECISION 245 digital multimeter is suitable for this job.

3) Measuring the voltage drop across a resistor by means of a VOM or battery operated AC voltmeter. The 'limit' indication is 0.75V so analog meters must have an accurate low voltage scale. The SIMPSON'S 250 and SANWA SH-63TRD are examples of passive VOMs that are suitable. Nearly all battery operated digital multimeter that have a 2 VAC range are suitable. (see Figure 2.)

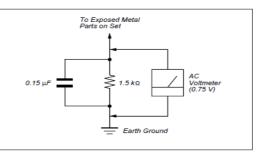


Figure 2. AC voltmeter to check AC leakage

1-6. How to Find a Good Earth Ground

1) A cold-water pipe is a guaranteed earth ground; the cover-plate retaining screw on most AC outlet boxes is also at earth ground.

2) If the retaining screw is to be used as your earth ground, verify that it is at ground by measuring the resistance between it and a cold-water pipe with an ohmmeter. The reading should be zero ohms.

3) If a cold-water pipe is not accessible, connect a 60- to 100-watt troublelight (not a neon lamp) between the hot side of the receptacle and the retaining screw. Try both slots, if necessary, to locate the hot side on the line; the lamp should light at normal brilliance if the screw is at ground potential (see Figure 3).

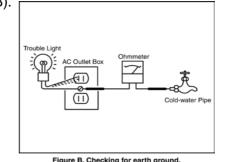


Figure 3. Checking for earth ground.

Figure B. Checking for earth ground

1-7. Lead Free Information

The circuit boards used in these models have been processed using Lead Free Solder. The boards are identified by the LF logo located close to the board designation.



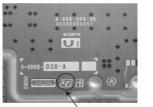


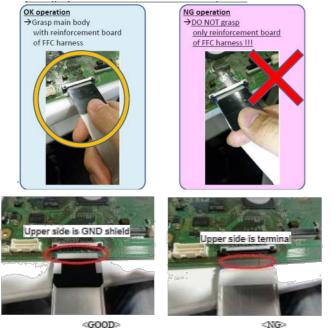
Figure 4: LF Logo

Figure 5: LF logo on circuit board

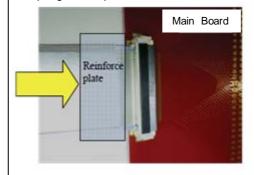
The servicing of these boards requires special precautions. It is strongly recommended to use Lead Free Solder material in order to guarantee optimal quality of new solder joints.

1-8. Handling the FLEXIBLE FLAT CABLE (FFC)

• When you insert / pull out FFC, please grasp a reinforcement board and main body of FFC.



Please hold reinforcement board and plunge it to depths.

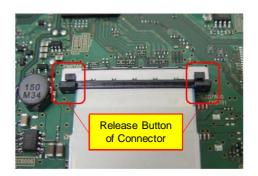


Main Board late Push

Please pull out FFC while pushing the button of both ends at the same time.

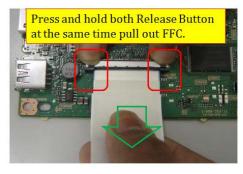
< Insertion>

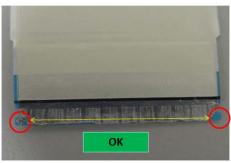
<Pull out>



FFC connector broken if pull out FFC without press and hold both Release Button of connector. Symptom 5X blinking will be appear due to improperly seated.

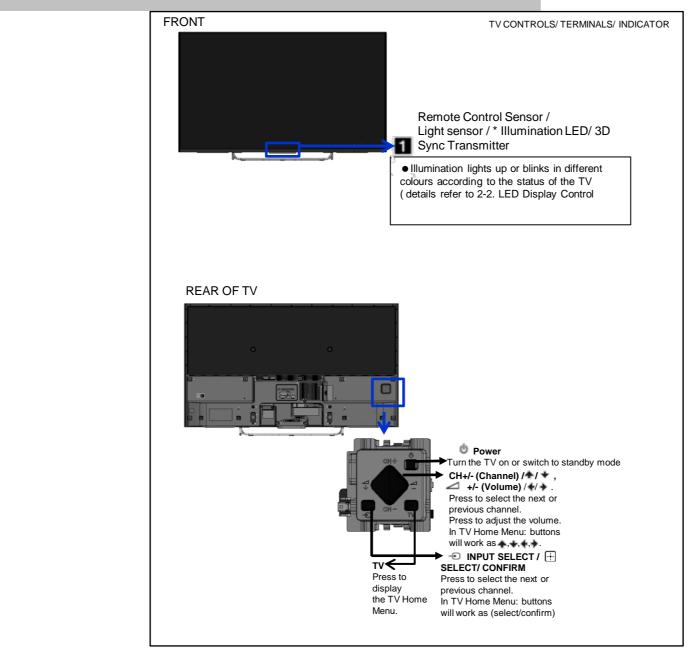






SECTION 2 SELF DIAGNOSTIC FUNCTION

2-1. Overview of Control Buttons 2-1-1.

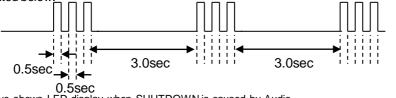


2-2. LED Display Control

Status	White Center LED	Side RGB LED	Side Amber LED	Remarks
Power Off (by power saving switch off and *1)	Off	Off	Off	*1 power switch off (by side key)
Power On	White	Off	Off	
STBY/i.LINK STBY/PC STBY (by remote control off only)	Off	Off	Off	
Picture Off	White looping	White one shot	Off	
Device Connection	White	Cyan one shot	Off	
Power ON Animation	White	White one shot	Off	
Sleep Timer/On Timer/Reminder/REC Timer/Photo Frame (Power On)	White	Amber One shot -> Lit*2	Off	*2 One Shot is only user action.
On Timer/Reminder/REC Timer (Deep Standby)	Off	Off	Amber	After 5 minutes, side amber LED On
Self Diagnosis	Off	Red Blinking	Off	The number of LED blinking indicates cause of failure (refer to Led Error / Triage chart)
Aging mode	White	Green Blinking	Off	Blinking:0.5sec On / 0.5sec Off
Software Updating	white blinking	white blinking	off	
Software Updating finish	White	Blue lit	off	
Test Reset	White	white blinking	Amber blinking	
Error of panel ID	White	Green /Amber Blinking	Off	Blinking:0.5sec On / 0.5sec Off
REC (SCART REC & HDD REC/LIVE PAUSE) [AEP/J only]	White	Red(Pink) One shot -> Lit*2	Off	*2 One Shot is only user action.
ePOP/ Shop Illumination	White	Cyan loop	Off	One shot Center White when feature change

2-3. LED Pattern

When safety shutdown occurs, Standby LED display reports the cause by using the lightning patterns as indicated below.



 $\begin{array}{c} 0.5 \text{sec} \\ \text{Example: The figure above shows LED display when SHUTDOWN is caused by Audio} \end{array}$ Error. It repeats flashing for a specified number of times in 0.5sec/cycle and has a 3 seconds interval of lighting off. Please note that a 3 seconds interval of lighting off is fixed regardless of abnormal state types.

2-4. Standby LED Error Display

Smart Core RED LED blinking count	Detection Items	Board Error Item
2x	Main 19.5V overvoltage [MAIN_POWE] * This failure is not saved	Power AdapterBMX Board Error
	Main 5.0V failure [DC_ALERT]	 BMX Board Error
Зx	Audio amp. protection [AUD_ERR]	 BMX Board Error Speaker
	Tuner or demodulator I2C NACK [TU_DEMOD]	- BMX Board Error
5x	Panel ID EEPROM I2C No ACK (Also panel power failure is a suspect) [P_ID_ERR] - detect at startup sequence only	 Panel module Tcon board BMX Board Error
	-FRC device I2C No ACK [FRCTC_I2C] -FRC device Initialization failure [FRCTC_I2C] -detect at startup sequence only	 Tcon board
6x	LED driver [BACKLIGHT]	■LED driver (LD) board
7x	Over temperature protection [TEMP_ERR] Temp. sensor I2C NACK [TEMP_ERR]	 BMX Board Error

Remarks For 3x blinking : Tuner error don't have Red LED blinking indication.

2-5. Triage Chart

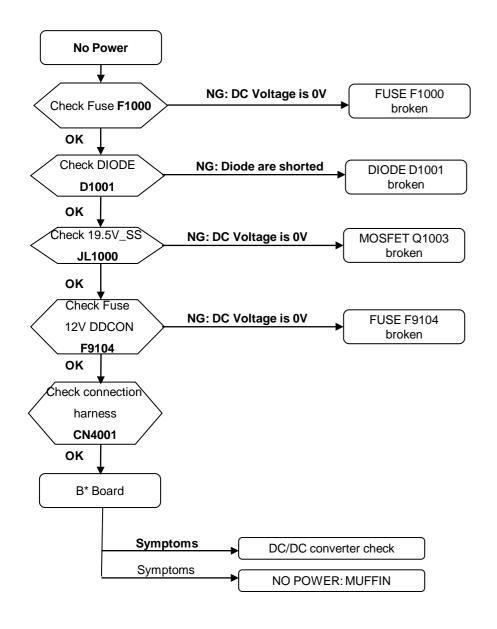
	- J																		
					Shutdown. F diagnostics					No Power		Video ng or disto	ortod	Remote	Network	Audio	Skype	Smart Core	Bluetooth (BT)
Reference	2	3	4	5	6	7	8	9	10	No White Power LED & does not response to remote (Dead Set)	Stationary coloured lines or dots	No video One of Inputs	No video all Inputs	No Remote	Wireless can't connect	No Audio	Skype Can't Work	Smart Core no	Bluetooth / One Step
B* Board		•				•	•					•	•			•			
G* Board	•									•									
H* Board									•					•				•	
Speaker																•			
Wifi & BT Module							•								•				•
LD Board			•		•														
LVDS FFC																			
Tcon				•															
LCD Panel			•	•	•						•								
Problem	Power	Power Audio	LD	Panel (Tcon)	Panel (Backlight)	TEMP FAN (N/A)	Soft- ware		Emitter										
		Local 12C																	

- Most likely defective part
- Secondary possible defective part
- Not Applicable

Size	B* Board	G* Board	H* Board
43"	BMX	Not applicable	HSC3_S_M
50"	BMX	Not applicable	HSC3_S_M
55"	BMX	Not applicable	HSC3_S_M

SECTION 3 TROUBLESHOOTING

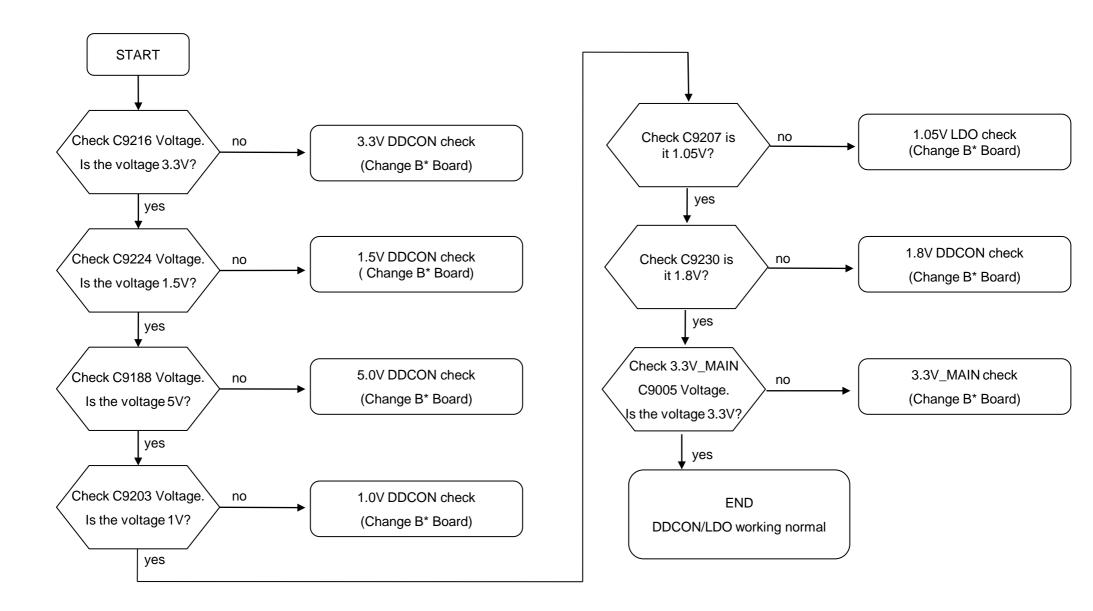
3-1. NO POWER 3-1-1 No Power – LD Board



Size	B* Board	G* Board	H* Board
43"	BMX	Not applicable	HSC3_S_M
50"	BMX	Not applicable	HSC3_S_M
55"	BMX	Not applicable	HSC3_S_M

Board Name	Board PWB (A side)	Detail
LDB1 (XMDT 43, XMAT 43) F1000 D1001 JL1000 CN4001 F9104	Details F9104 F9104	
LDB2 (XMDT 50, XMAT 50) F1000 D1001 JL1000 CN4001 F9104	Details	JL1000 01882 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F1000 F

3-1-2 No POWER - DC/DC converter check

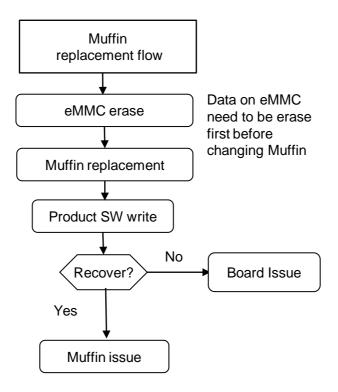


ВМХ	Board PWB (A side)	Detail
3.3V		F9015 R9321 C9213
1.5V		C9216
		C9224
5.0V		R9277 C9185 F9013 C9188

ВМХ	Board PWB (A side)	Detail
1.0V		C9169 C9263 F9012 C9203
1.05V		#PIN4 (9206 F9014 () () () () () () () () () ()
1.8V		F9017 C9229 #PIN4 C9230

BMX	Board PWB (A side)	Detail
3.3V_MAIN		#PIN1 C9005

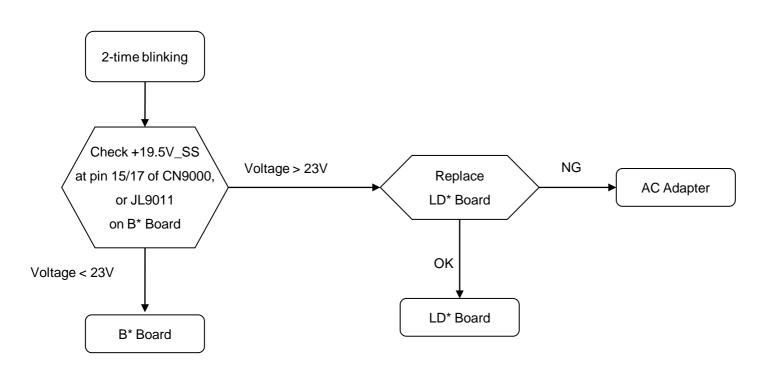
3.1-3 NO POWER – Muffin Replacement (Main Device)



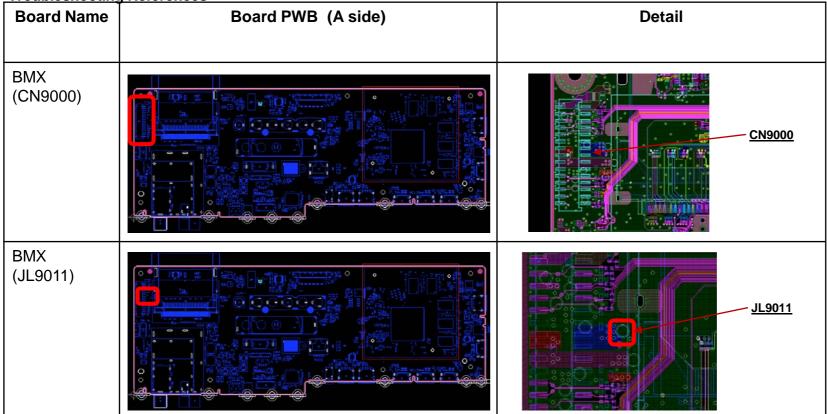
3-2. LED BLINKING

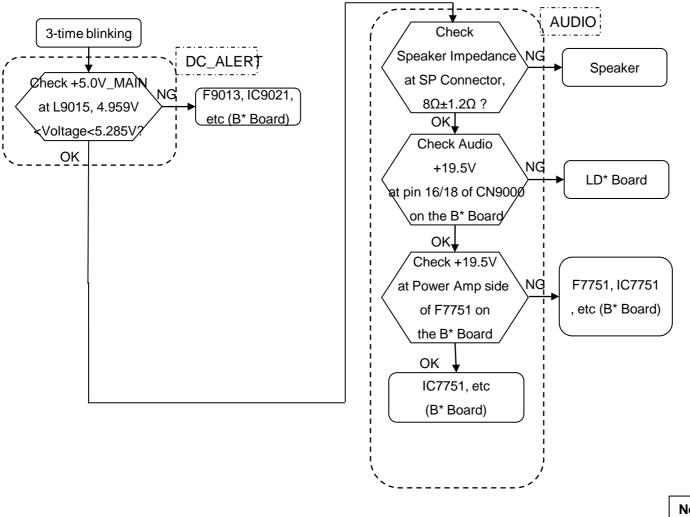
3-2-1. LED Blinking: 2x (Main power Error)

BMX board (XM-A, XM-AT and XM-DT) only \rightarrow AC Adapter



3-2-1. LED Blinking: 2x (Main power Error)





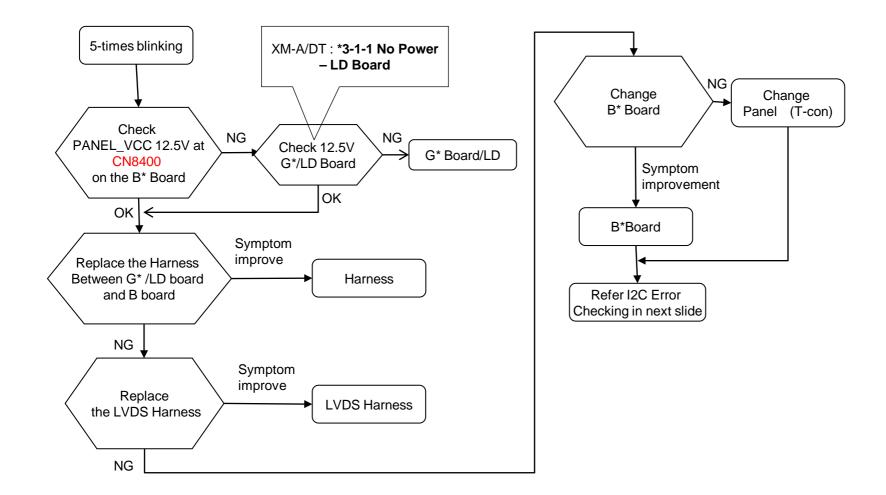
Note: Board Details refer Section 3 main page.

Board Name	Board PWB (A side)	Detail
BMX (L9015)		L9015
BMX (F9103)		F9103
BMX (IC9021)		IC9021

Board Name	Board PWB (A side)	Detail
BMX (JL6010, JL6011)		<u>JL6010</u> <u>JL6011</u>
BMX (JL6021)		JL6021
BMX (JL6022)		<u>JL6022</u>

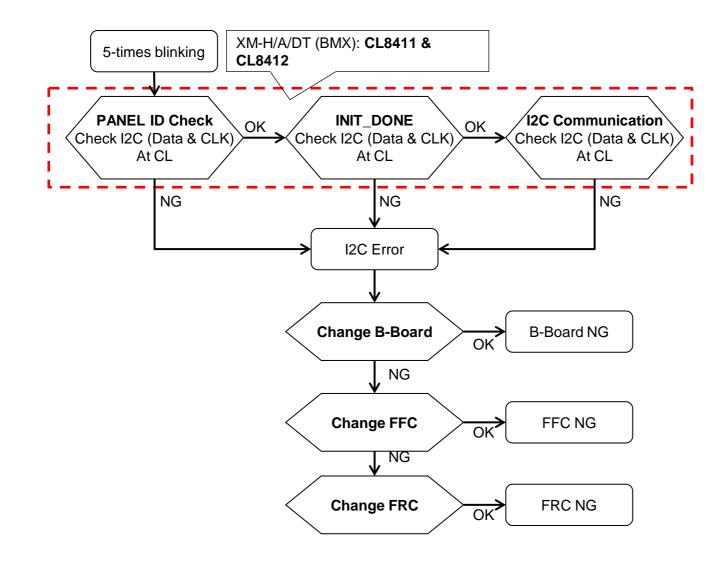
Board Name	Board PWB (A side)	Detail
BMX (CN9000)		<u>CN9000</u>
BMX (F7751)		F7751
BMX (IC7751)		IC7751

3-2-4. LED BLINKING 5x (Panel Communication Error) – a) 12.5V NG



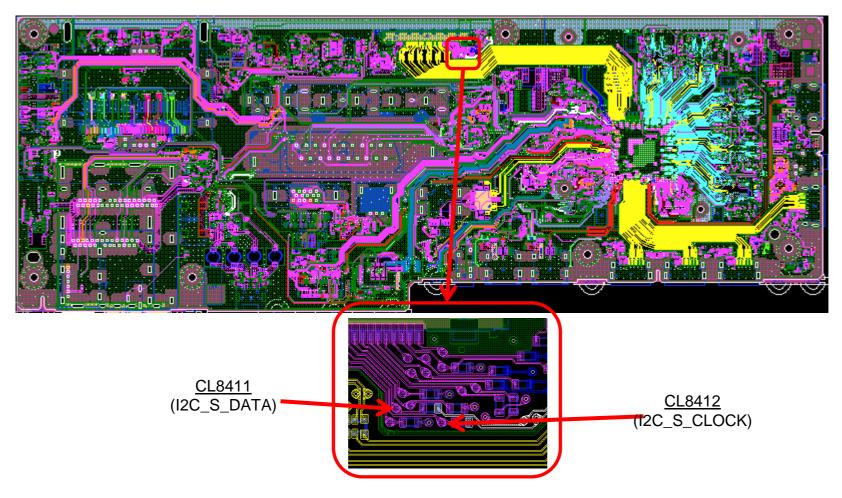
Note: Board Details refer Section 3 main page.

3-2-4. LED BLINKING 5x (Panel Communication Error) – b) 12C Error

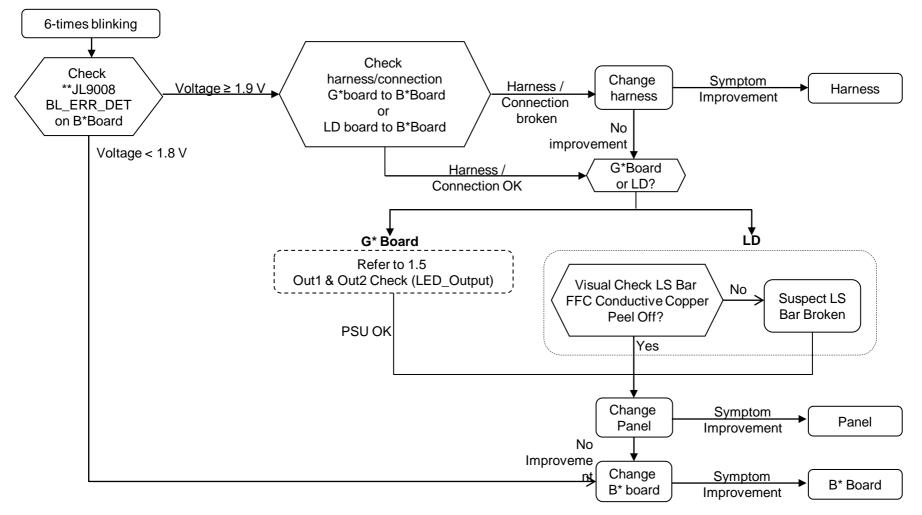


BMX (A-Side)

BMX Probing Points – I2C Line Check



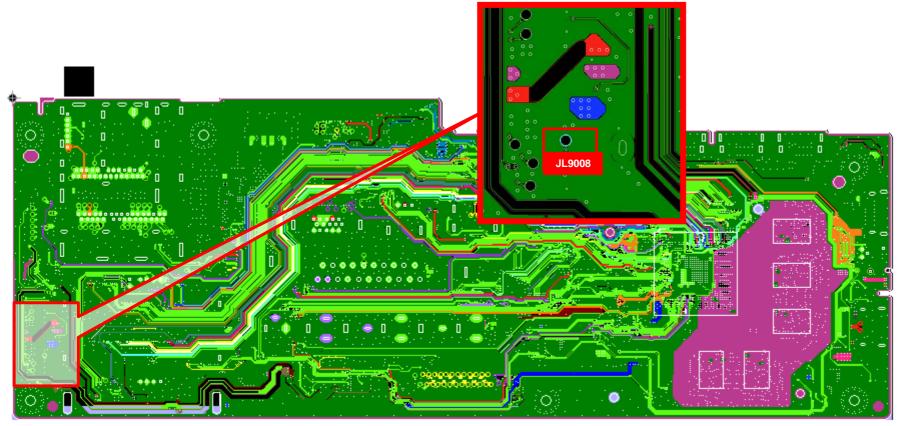
3-2-5. LED BLINKING 6x (Backlight Error)

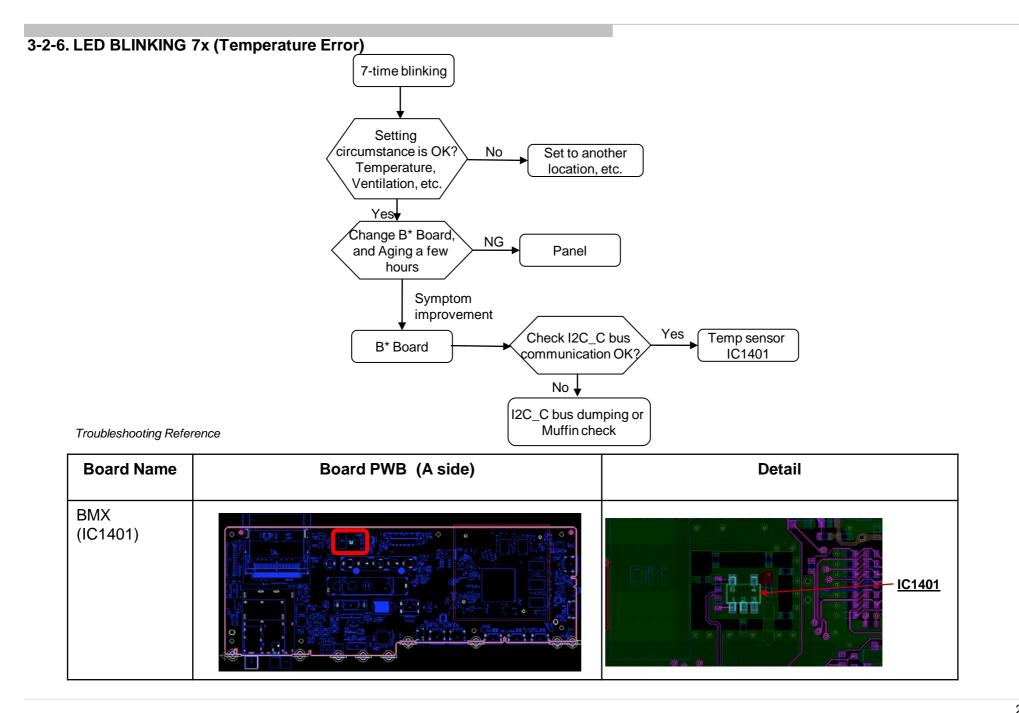


**BMX: JL9008 BL_ERR_DET

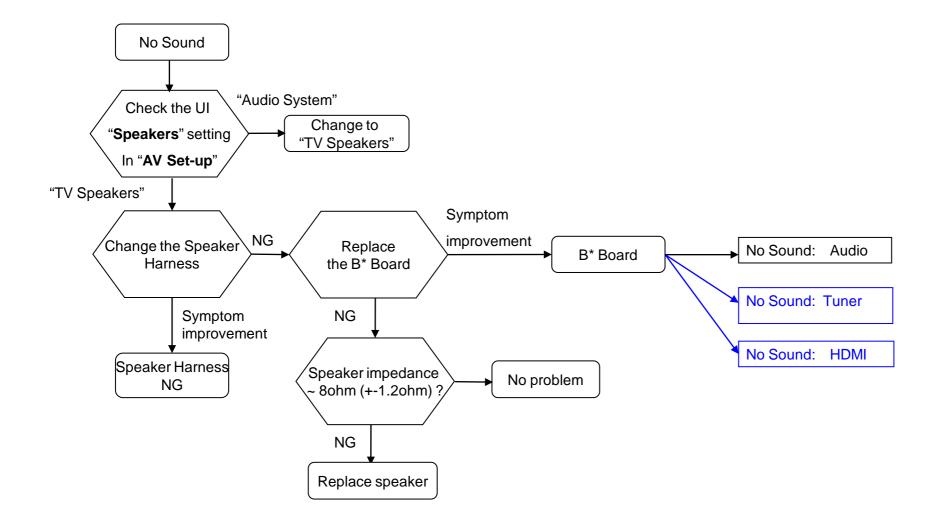
3-2-5. LED BLINKING 6x (Backlight Error)





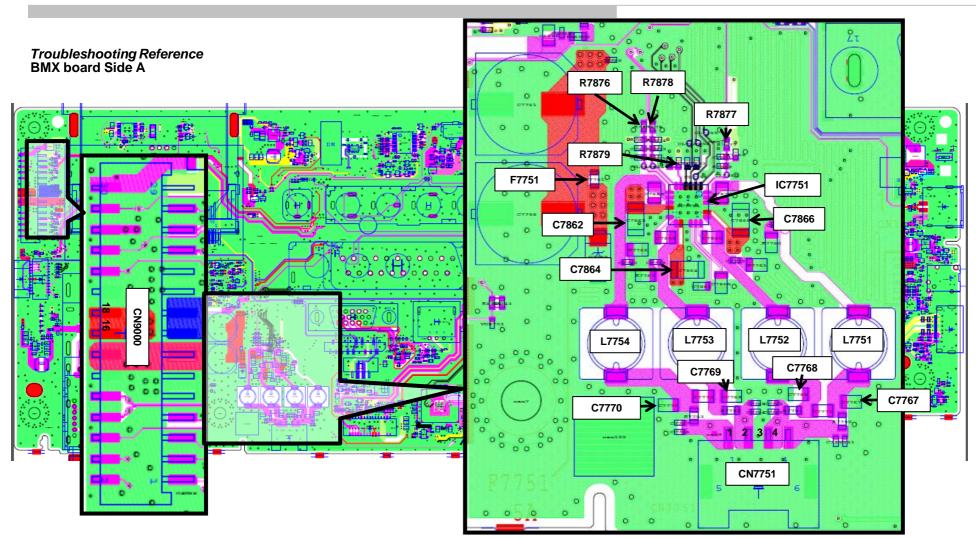


3-3. No Sound



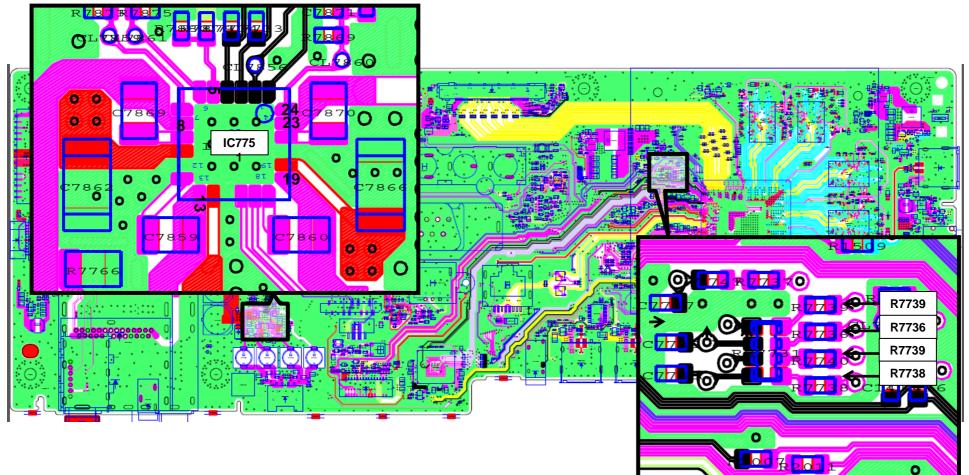
3-3-2. Main Board Power Off Checking (for Main SP Lch & Rch) for BMX board only

No	Checking Item	ОК	NG
1	Check fuse F7751	Fuse short	Fuse open
2	Check connectivity audio Vcc to GND C7862 – GND C7864 – GND C7866 – GND	No short to GND	Either 1 short to GND
3	Check connectivity audio +3.3V_MAIN to GND (only for BMX board) IC7751 (Pin5) at R7879 – GND	No short to GND	Either 1 short to GND
4	Check connectivity audio output to GND. CN7751 Pin 1 – GND Pin 2 – GND Pin 3 – GND Pin 4 – GND	No short to GND	Either 1 of pin short to GND
5	Check connectivity audio output path (only for BMX board): L7751 (near to IC side) – CN7751 Pin4 L7752 (near to IC side) – CN7751 Pin3 L7753 (near to IC side) – CN7751 Pin2 L7754 (near to IC side) – CN7751 Pin1	Must have good connection (~0 Ω)	Open circuit.



Reference A

Troubleshooting Reference BMX board Side A



Reference B

3-3-3. Main Board Power On Checking (for Main SP Lch & Rch) for BMX board only

No	Checking Item	ОК	NG	lf ← NG	lf ← NG
1	Check IC7751 side-terminal of L7751,L7752, L7753,L7754	Switching Freq = 384kHz or 768KHz ±20KHz Vrms = don't care	No switching frequency at either one of the CL	Go to next checking.	
2	Check F7751 MainSP (for BMX XM-H board only)	V(before fuse) = $12.5V \pm 0.5V$ V(after fuse) = $12.5V \pm 0.5$ V	No voltage.	Check fuse broken? Check CN9000 Pin 16 &18 got 12.5V?	Change fuse (5A). Check power supply board audio VCC.
3	Check F7751 MainSP (for BMX XM-A, XM-AT and XM-DT only)	V(before fuse) = $19.5V \pm 0.5V$ V(after fuse) = $19.5V \pm 0.5V$	No voltage.	Check fuse broken? Check CN9000 Pin 16 &18 got 19.5V?	Change fuse (5A). Check power supply board audio VCC.
4	Check IC7751 (Pin 5) at R7879 (for BMX board only)	V(before R7879) = 3.3V ± 0.5V V(after R7879) = 3.3V ± 0.5V	No voltage.		Check +3.3V_MAIN supply.
5	Check R7876, R7877, R7878	$Vdc = 3.3V \pm 0.3V$	Vdc < 0.8V	R7877 NG, Check IC7751	R7876, R7878 NG, Check IC1000
6	Check R7736, R7738, R7739, and R7740	R7738 = 12.288MHz R7740 = 3.072MHz R7739 = 48KHz R7736 = moving CLK All Vp-p ≈ 3.3V	If no frequency at R7738, R7739, and R7740, Muffin IC (IC1000) NG. If no frequency at R7736 make sure sound source OK.	If sound source OK, but at R7736 = NG, Muffin IC (IC1000) NG.	

Note : Parts location refer BMX Board : Reference A and Reference B.

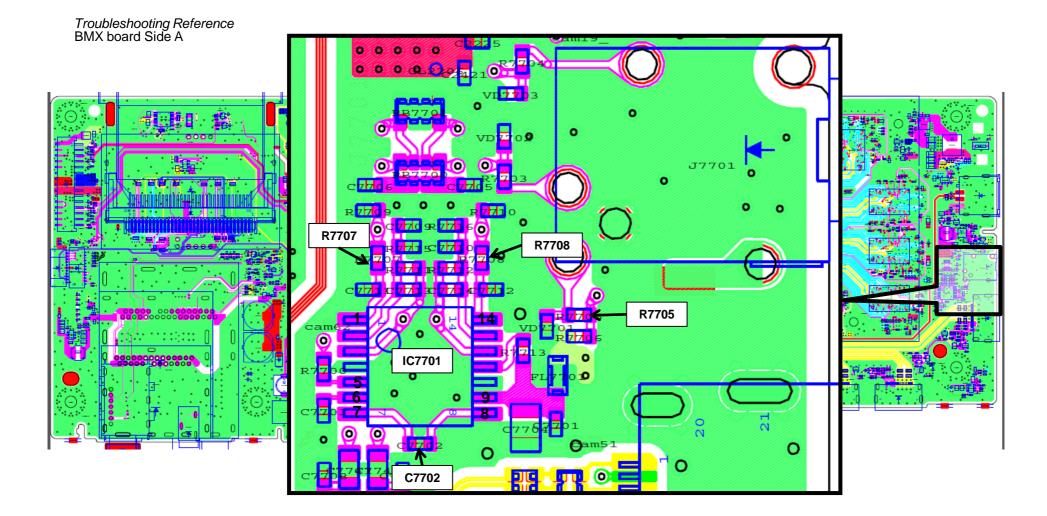
3-3-4. No Sound: HP / Lineout Only for BMX board only



GN1 Main Board Power On Checking

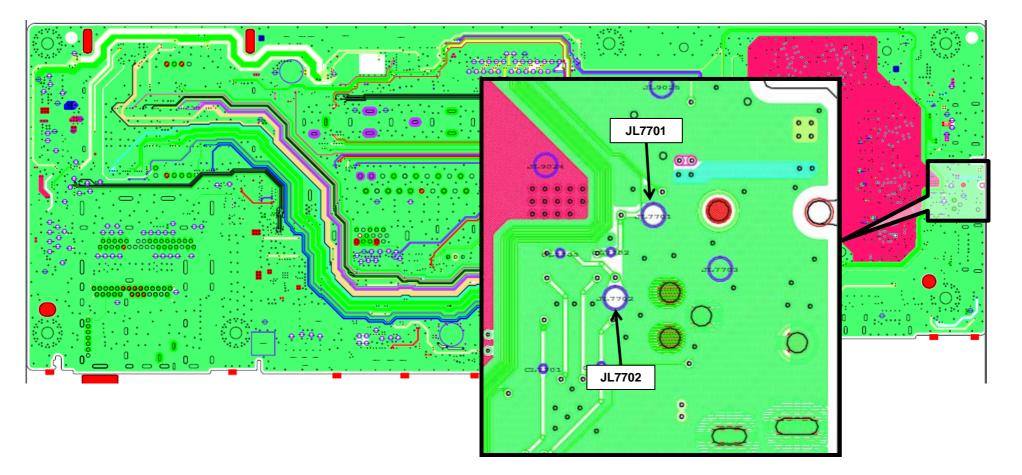
No	Checking Item	ОК	NG	lf ← NG
1	Insert HP Jack. Check R7705	Vdc = 3.3V ± 0.3V	Vdc = 0V or < 1V	Check HP_DET line (R7705 – for BMX) got short to GND? If short to GND replace board.
2	Check IC7701 Pin 5 (X_AUDIO_MUTE_SPHP)	Vdc = 3.3V ± 0.3V	Vdc = 0V or < 1V	Check X_AUDIO_ MUTE_ SPHP (Pin 5) short to GND. If short to GND replace board.
3	Check JL7701 and JL7702. (with audio signal input)	Can see audio signal waveform	Cannot see audio signal waveform	Go to below item No. 4 for checking
4	Check IC7701 pin 9	$Vdc = 3.3V \pm 0.3V$	No 3.3V supply.	
5	Check R7707, R7708 (with audio signal input)	Can see audio signal waveform	Cannot see audio signal waveform	Muffin IC (IC1000) NG

3-3-4. No Sound: HP / Lineout Only for BMX board only

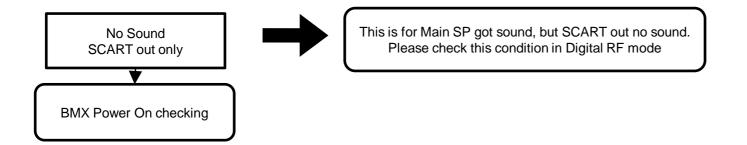


3-3-4. No Sound: HP / Lineout Only for BMX board only

Troubleshooting Reference BMX board Side B



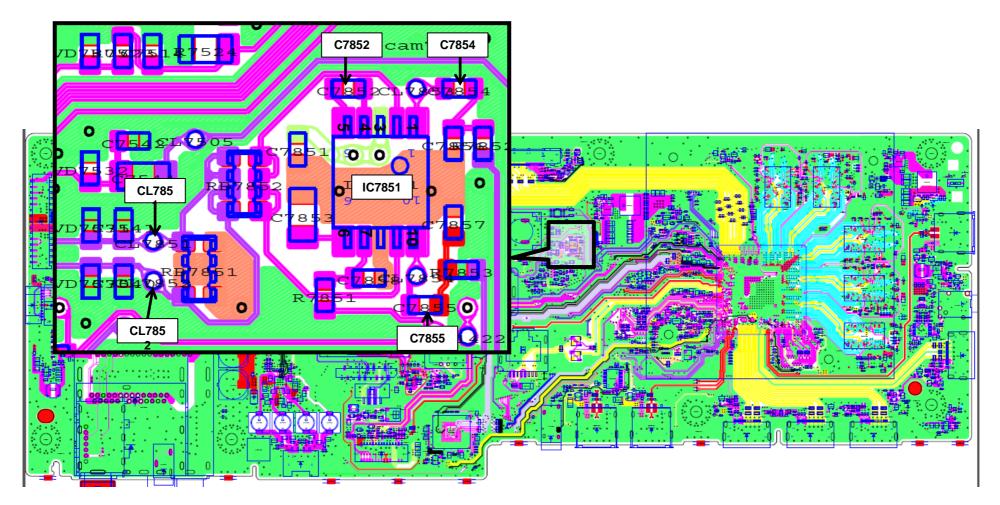
3-3-5. No Sound : Scart Out Audio (For Europe model) BMX board only



GN1 Main Board Power On Checking

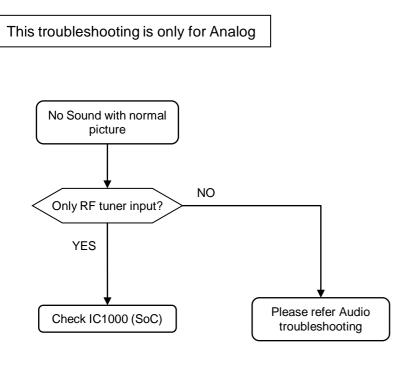
No	Checking Item	ОК	NG	lf ← NG
1	Check CL7851 ,CL7852. (with audio signal input – Digital RF mode)	Can see output audio signal waveform	Cannot see audio signal waveform	Go to checking 3-3-2: NO SOUND: Audio (Additional : For Europe models only)
2	Check IC7851 pin3	$Vdc = 3.3V \pm 0.3V$	No 3.3V supply	
3	Check C7854, C7855 (with audio signal input – Digital RF mode)	Can see input audio signal waveform	Cannot see audio signal waveform	Muffin IC (IC1000) NG

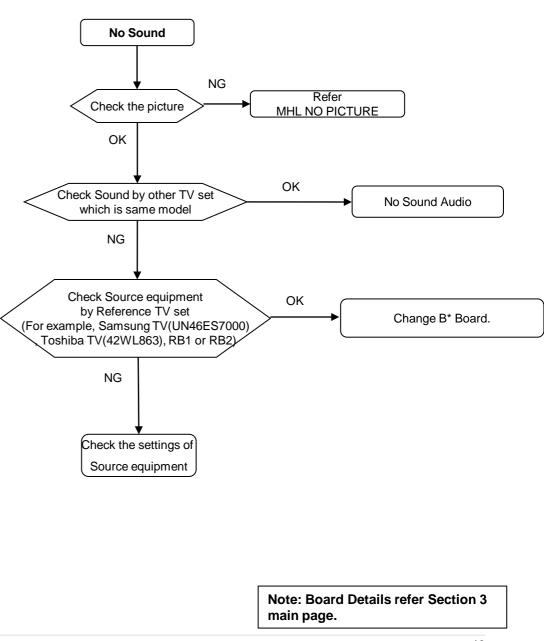
Troubleshooting Reference BMX board Side A



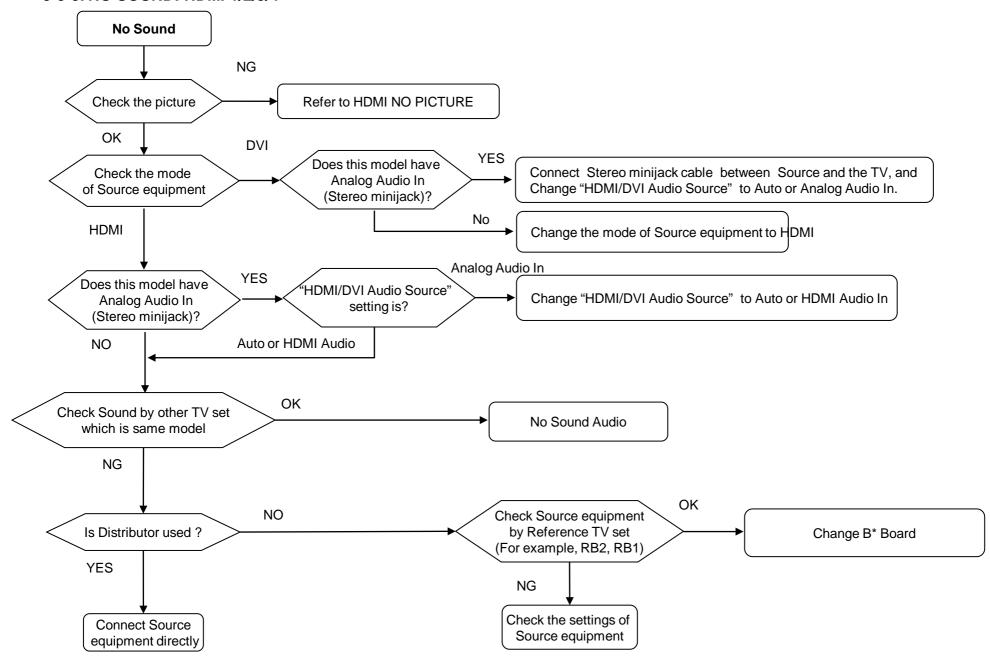
3-3-7. NO SOUND: TUNER

3-3-8. NO SOUND: MHL

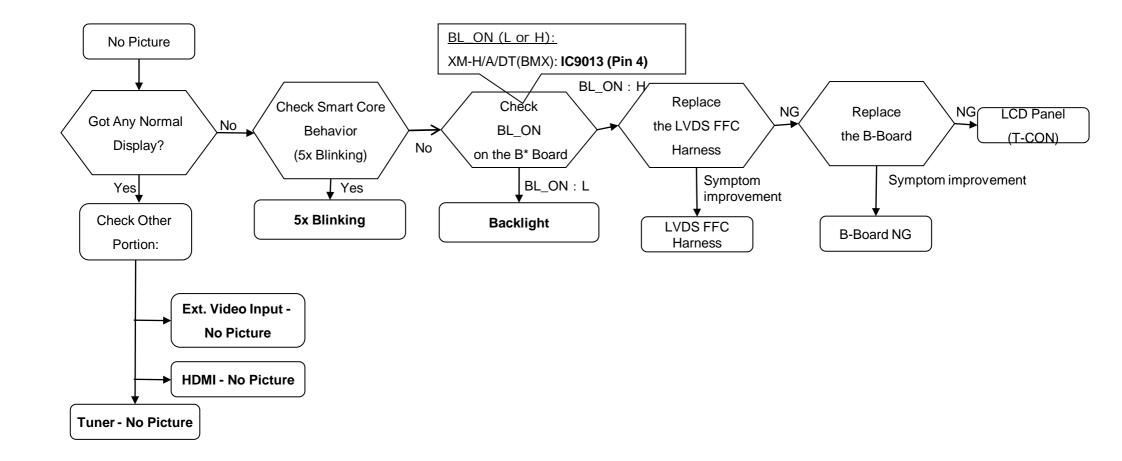




3-3-9, NO SOUND: HDMI 1/2/3/4



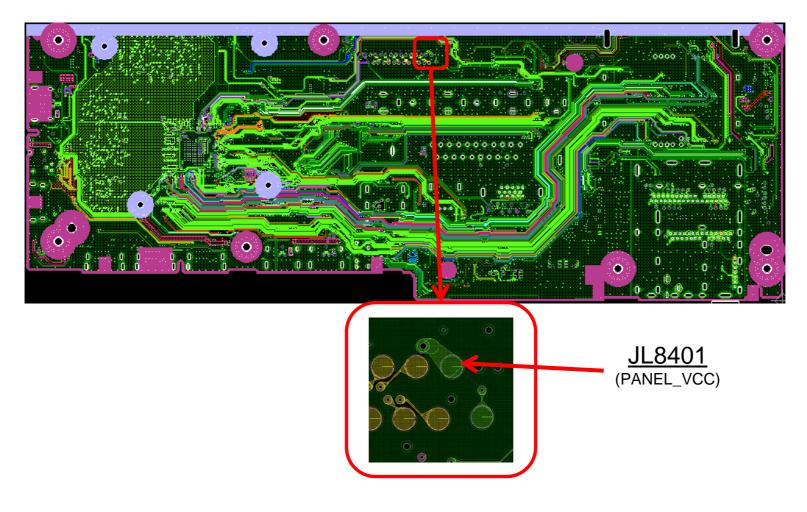
3-4. NO PICTURE



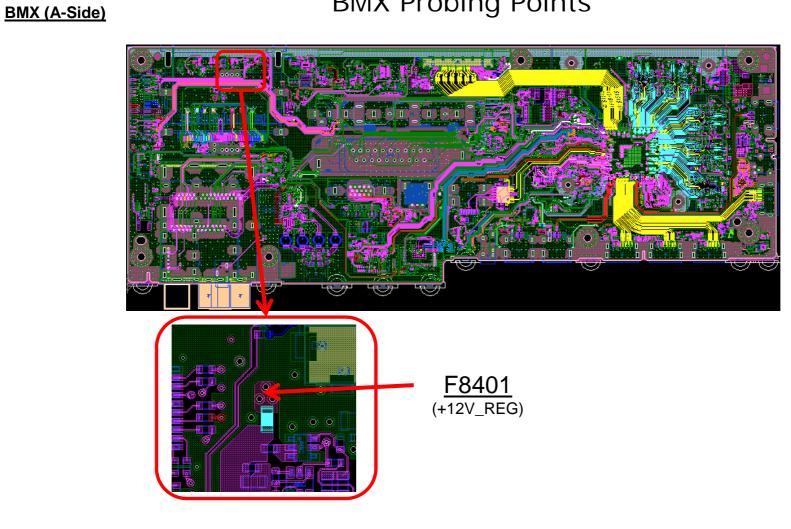
Note: Board Details refer Section 3 main page.

BMX (B-Side)

BMX Probing Points

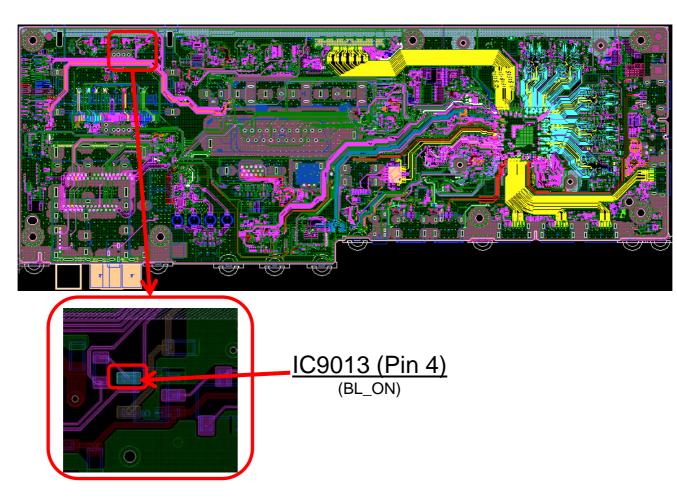


BMX Probing Points

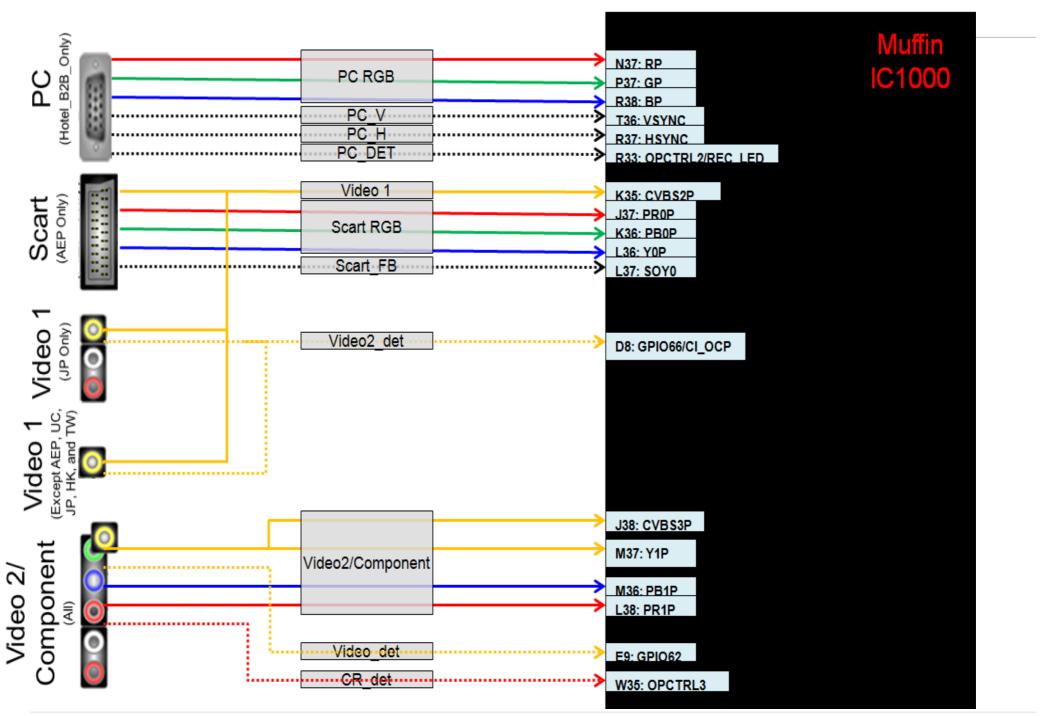


BMX Probing Points

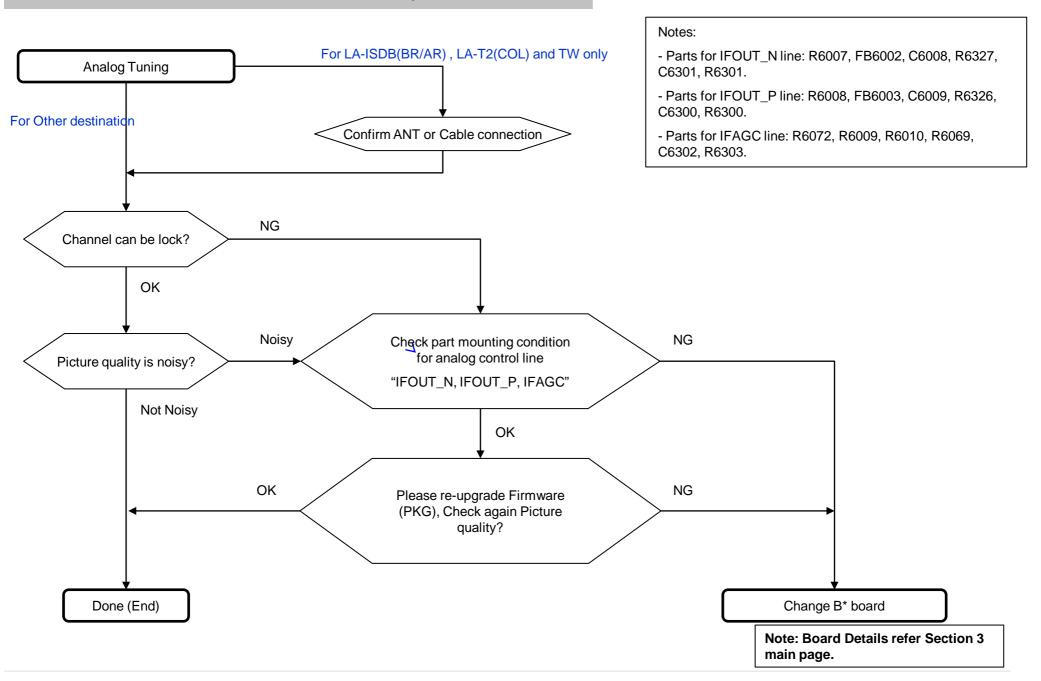
BMX (A-Side)



3-4-1. Video Analog Signal Path

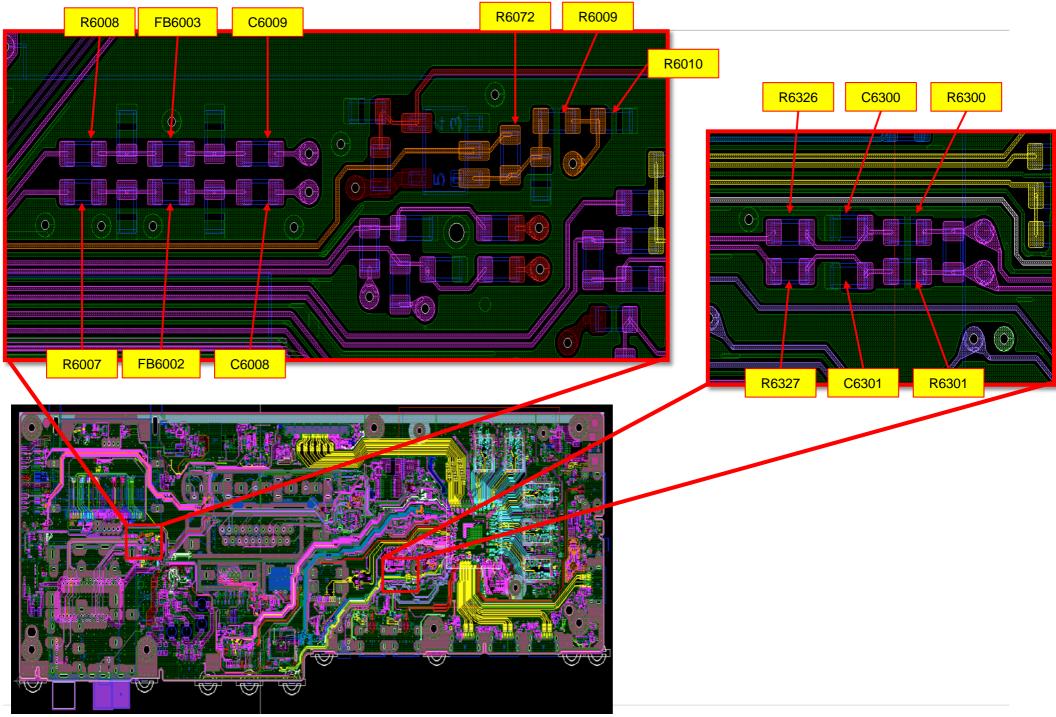


3-4-2. FOR ANALOG TUNING: @ All destination except JP.

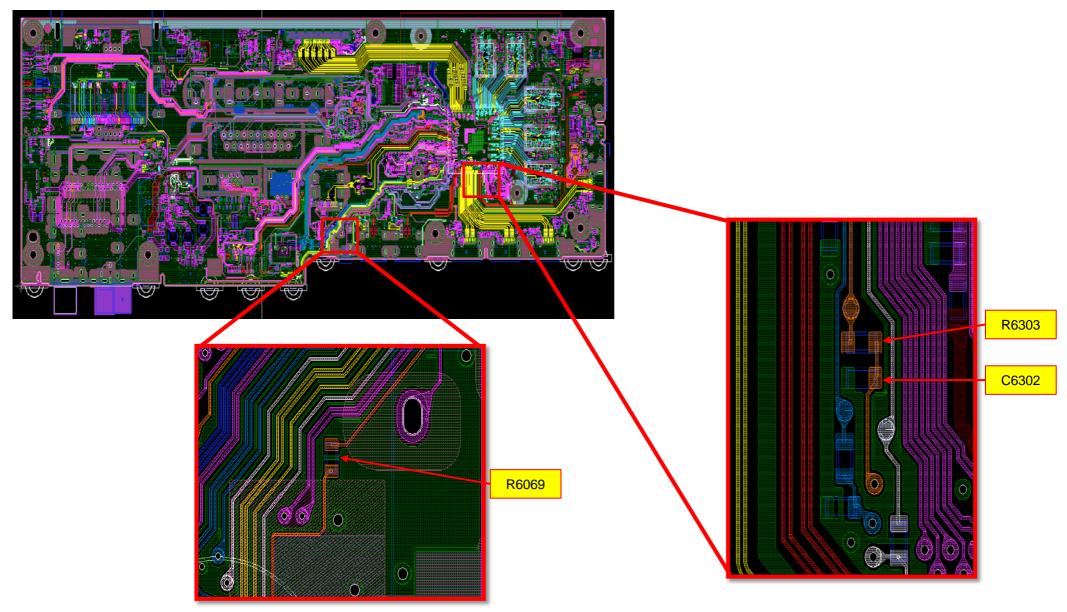


Troubleshooting

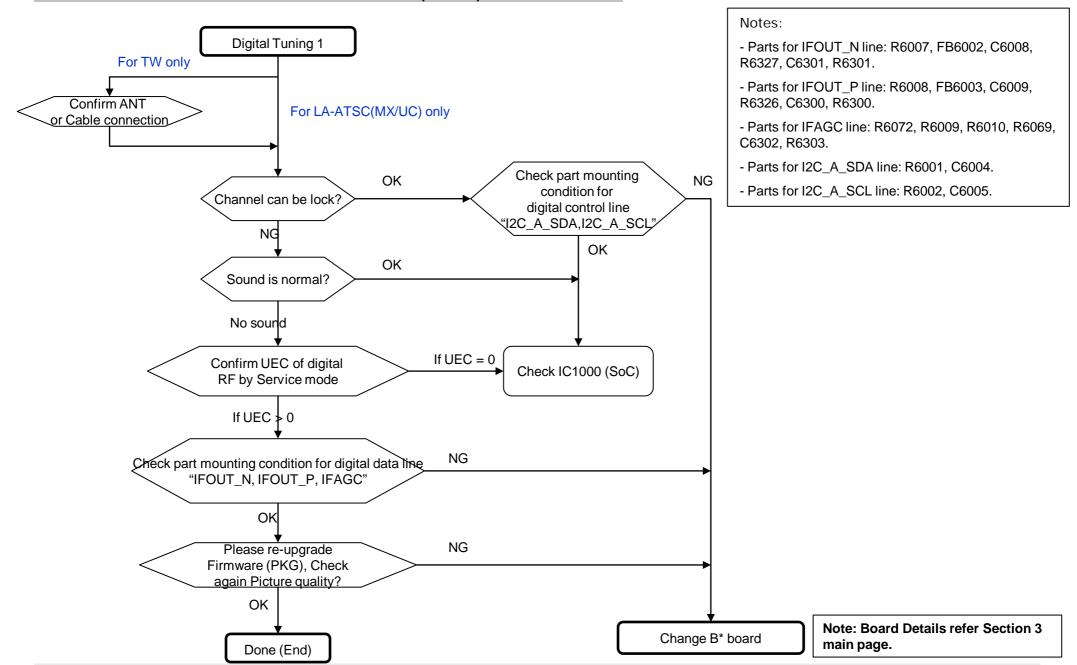
BMX BOARD (A Side)



BMX BOARD (A Side)

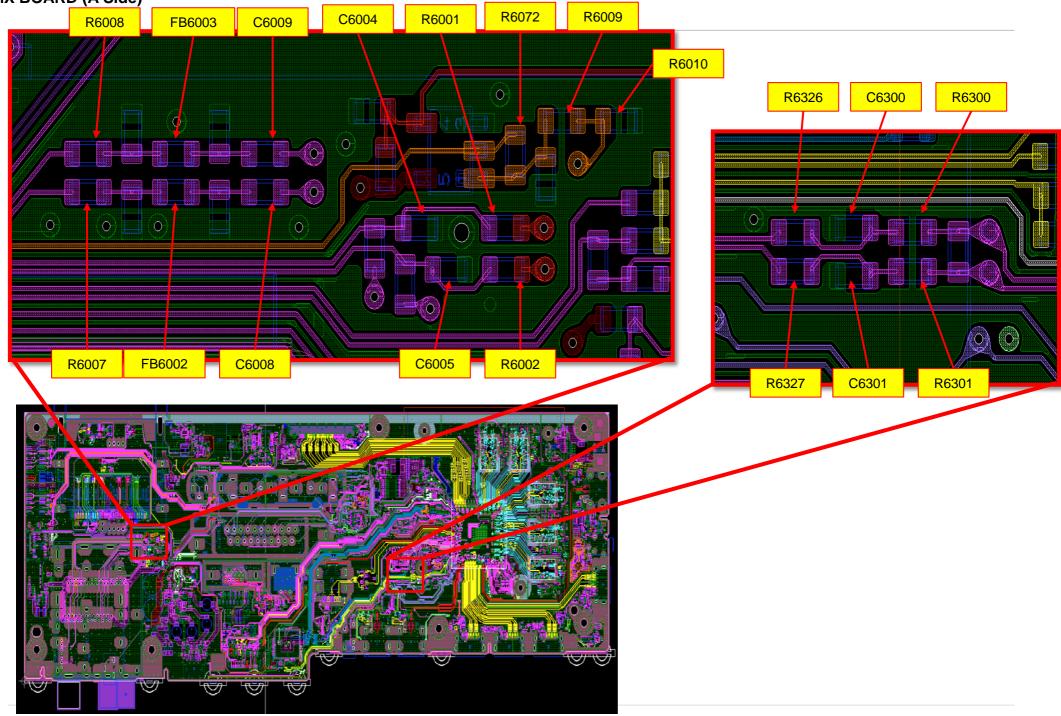


3-4-3.FOR DIGITAL TUNING 1: @ TW and LA-ATSC(MX/UC).

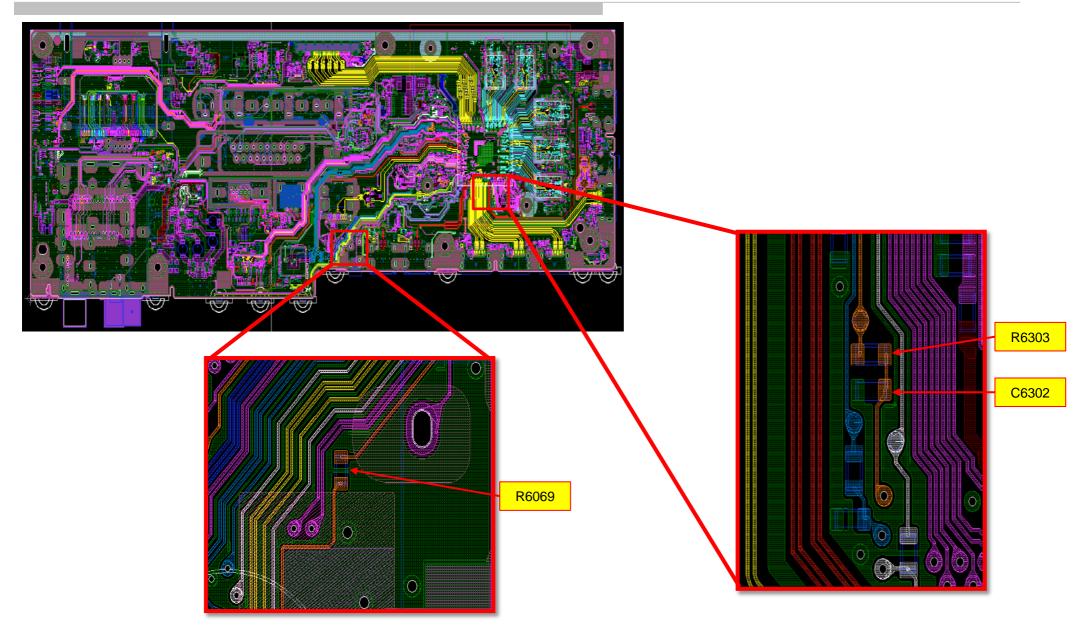


Troubleshooting

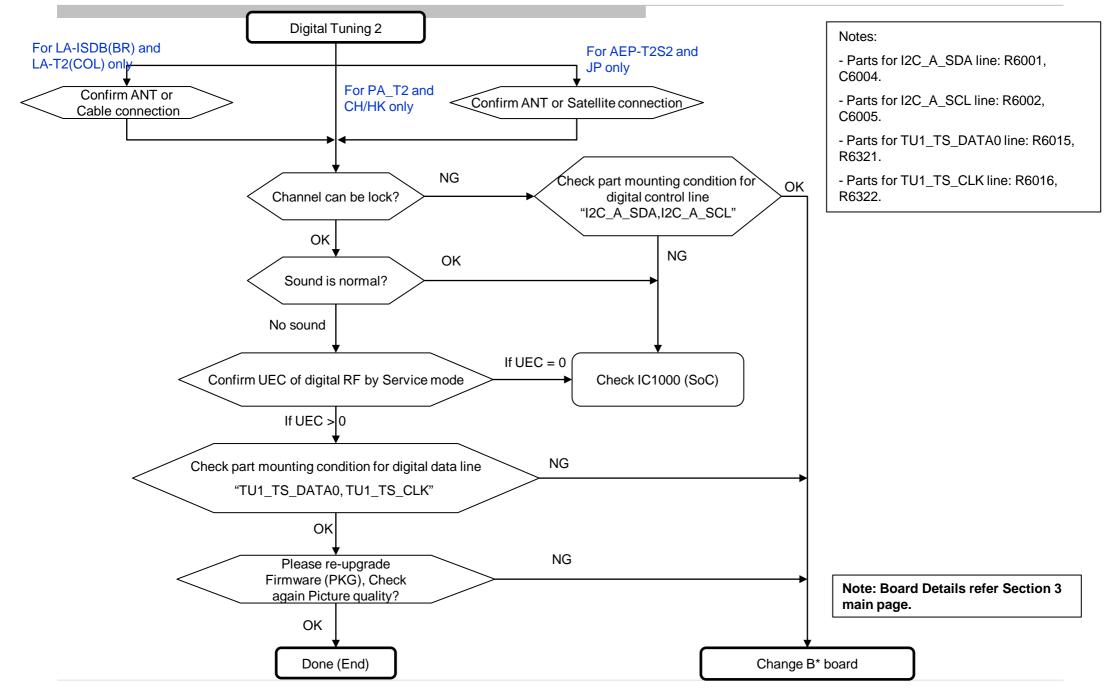
BMX BOARD (A Side)

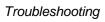


BMX BOARD (A Side)



3-4-4.FOR DIGITAL TUNING 2: @ AEP-T2S2, JP, PA_T2, CH/HK, LA-ISDB(BR/AR) and LA-T2(COL).

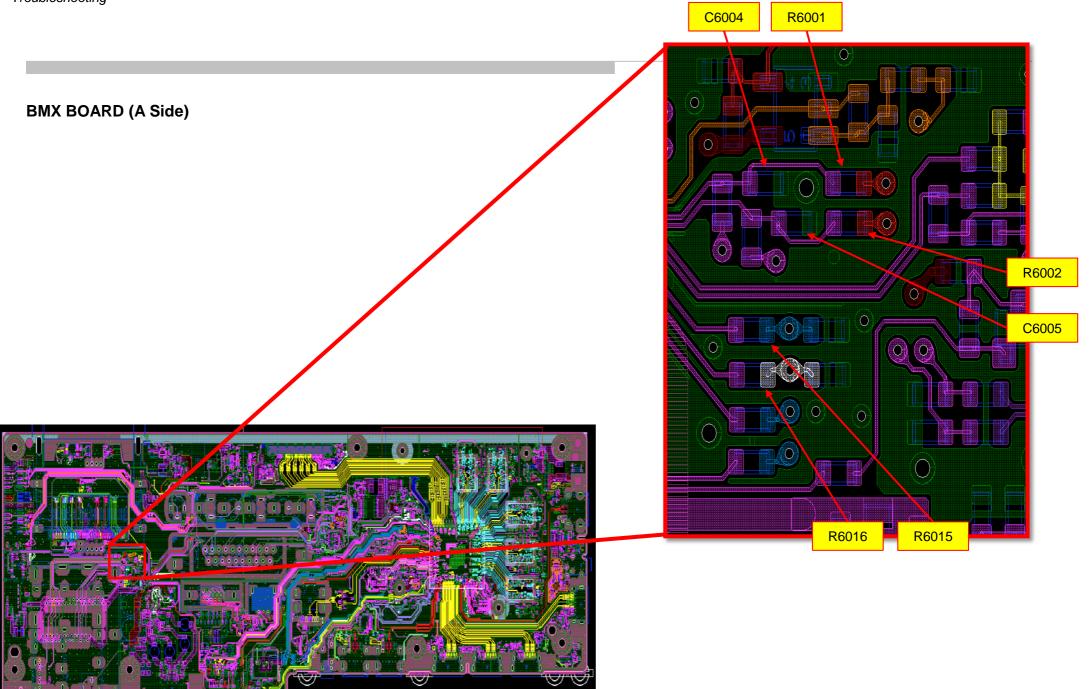




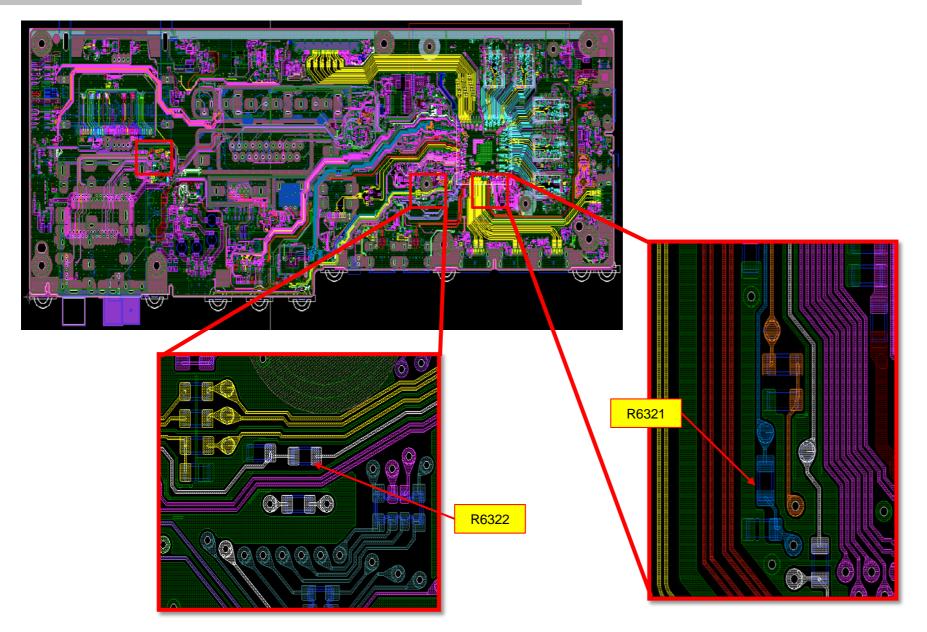
V

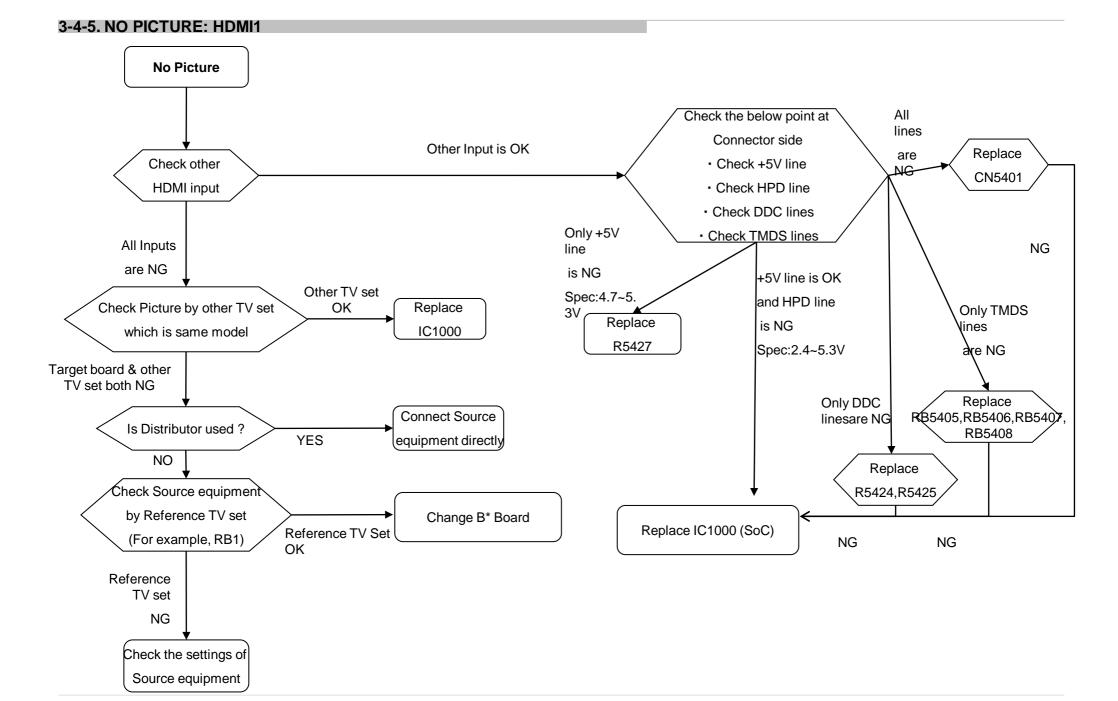
J

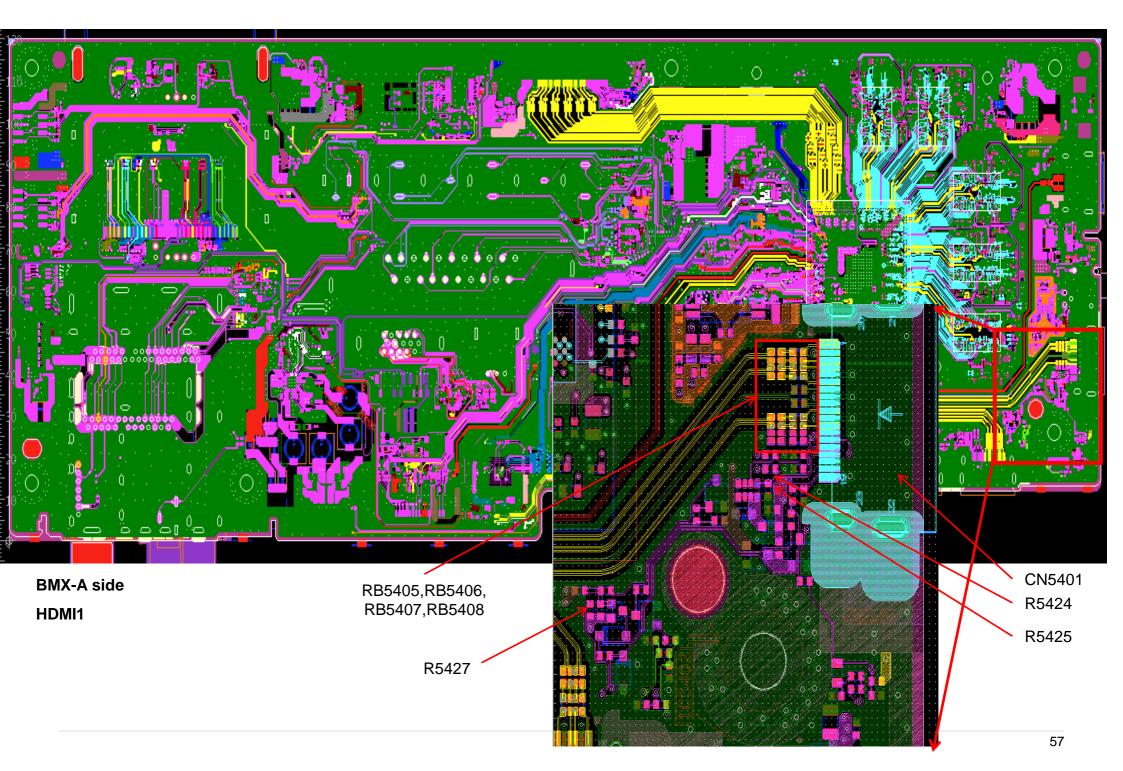
 \bigtriangledown



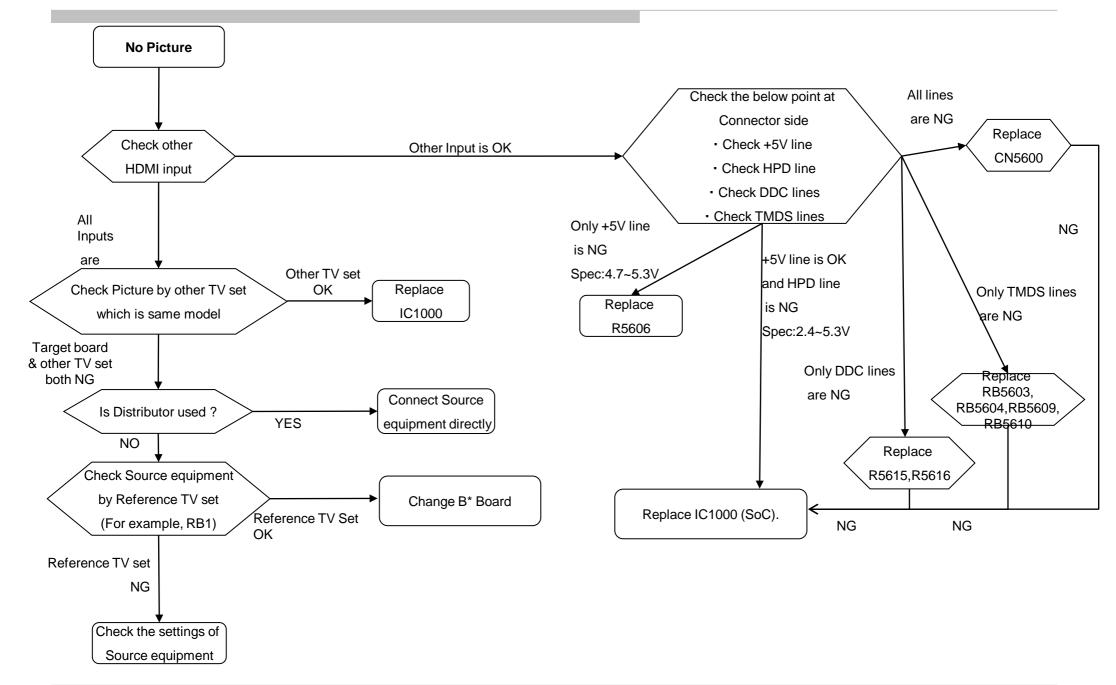
BMX BOARD (A Side)

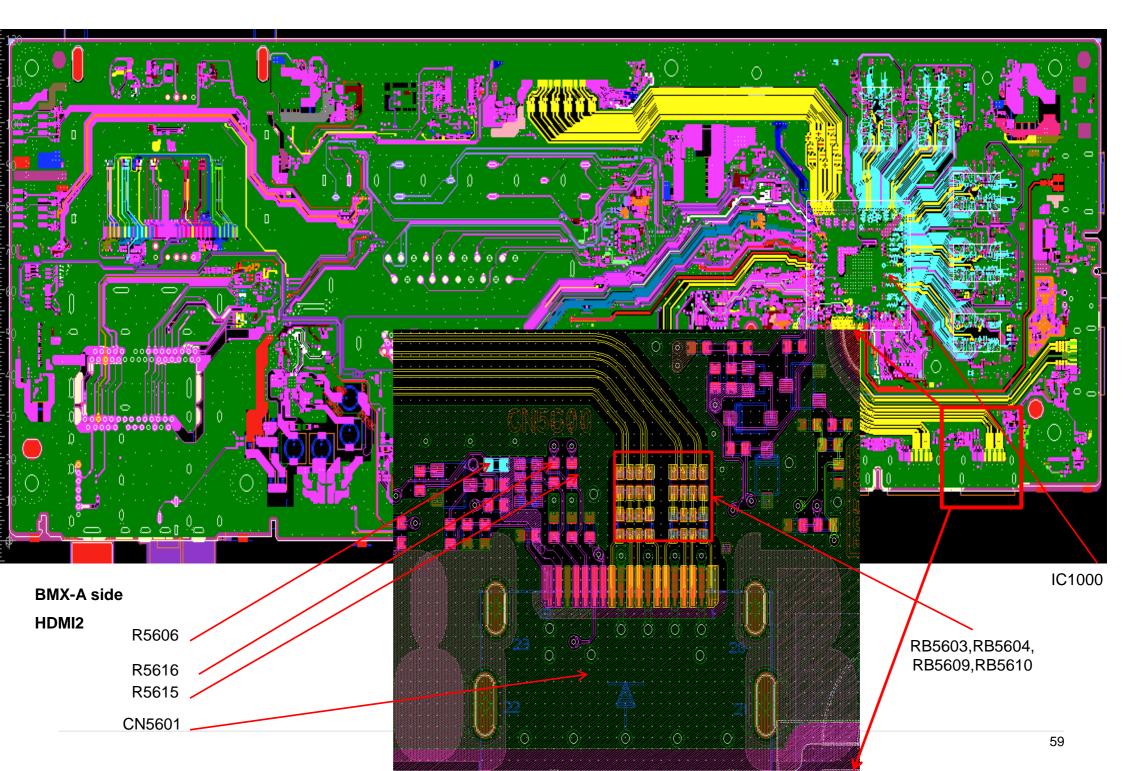




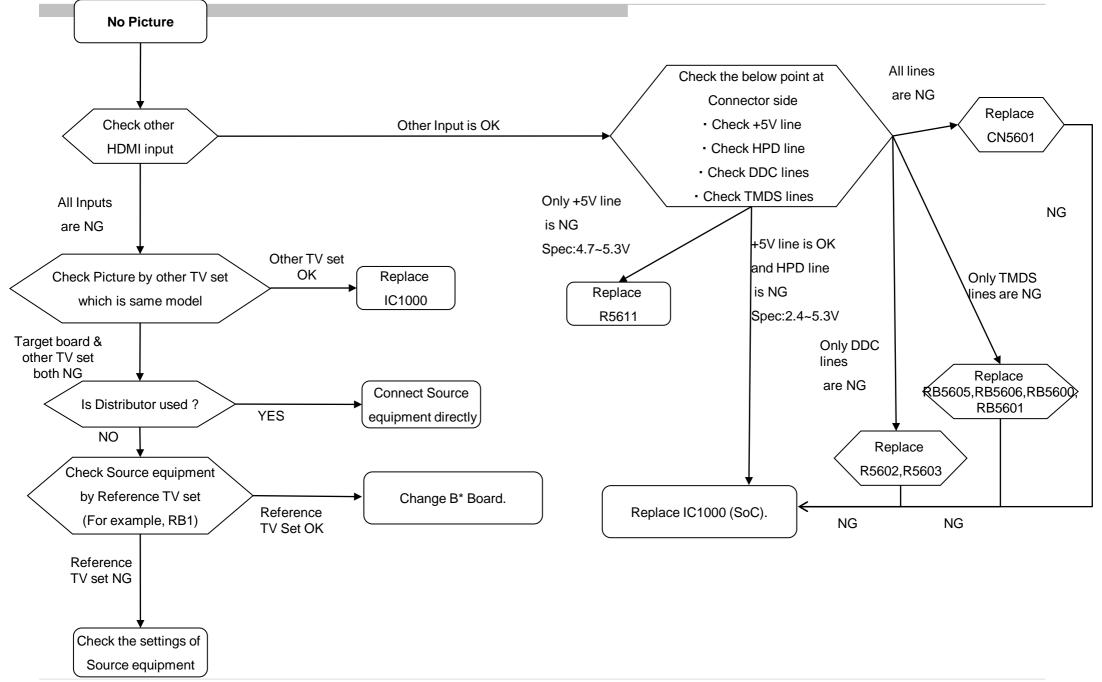


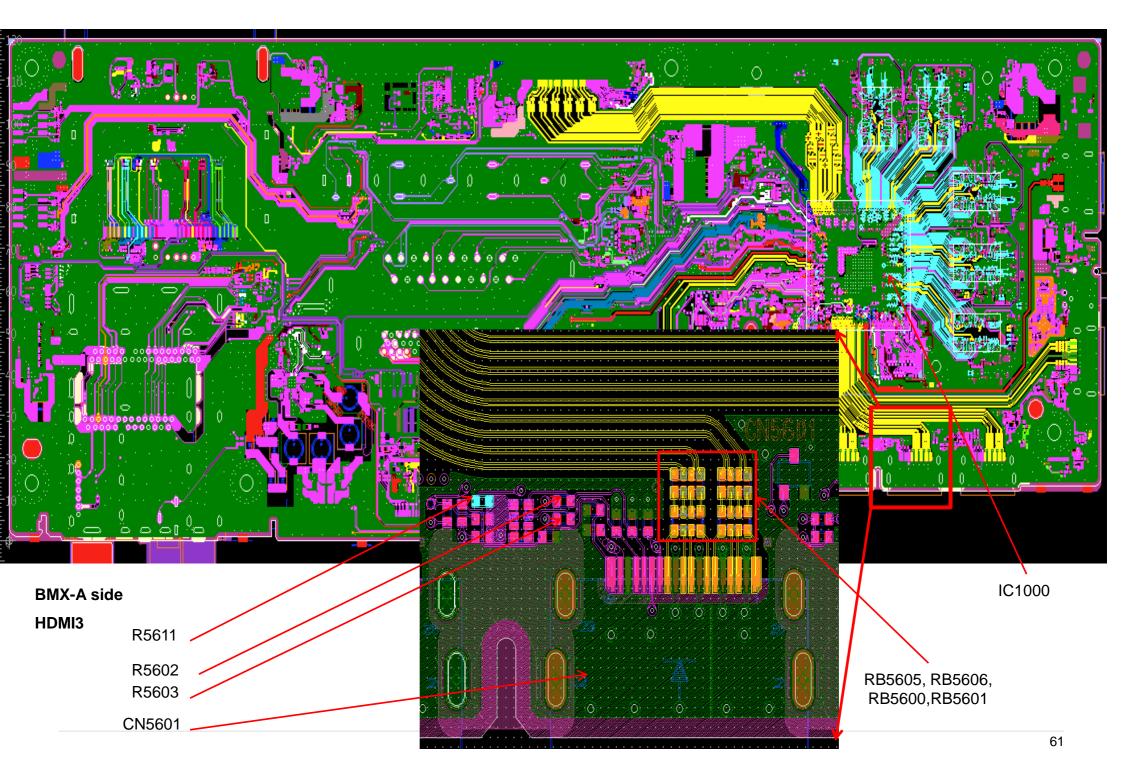
3-4-6. NO PICTURE: HDMI2



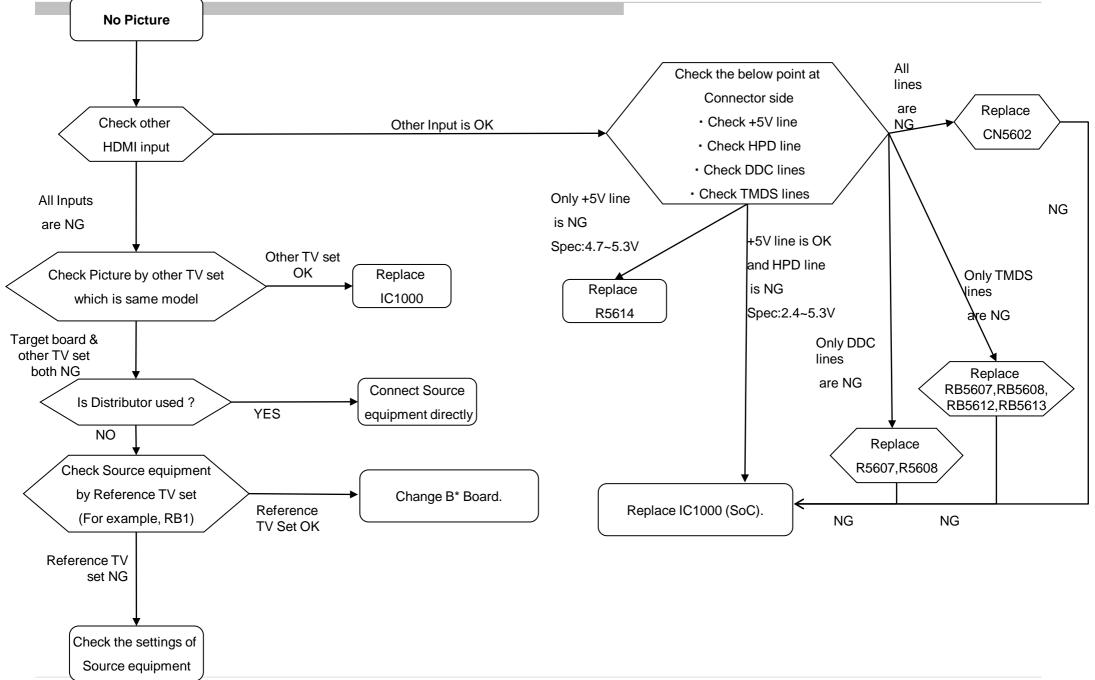


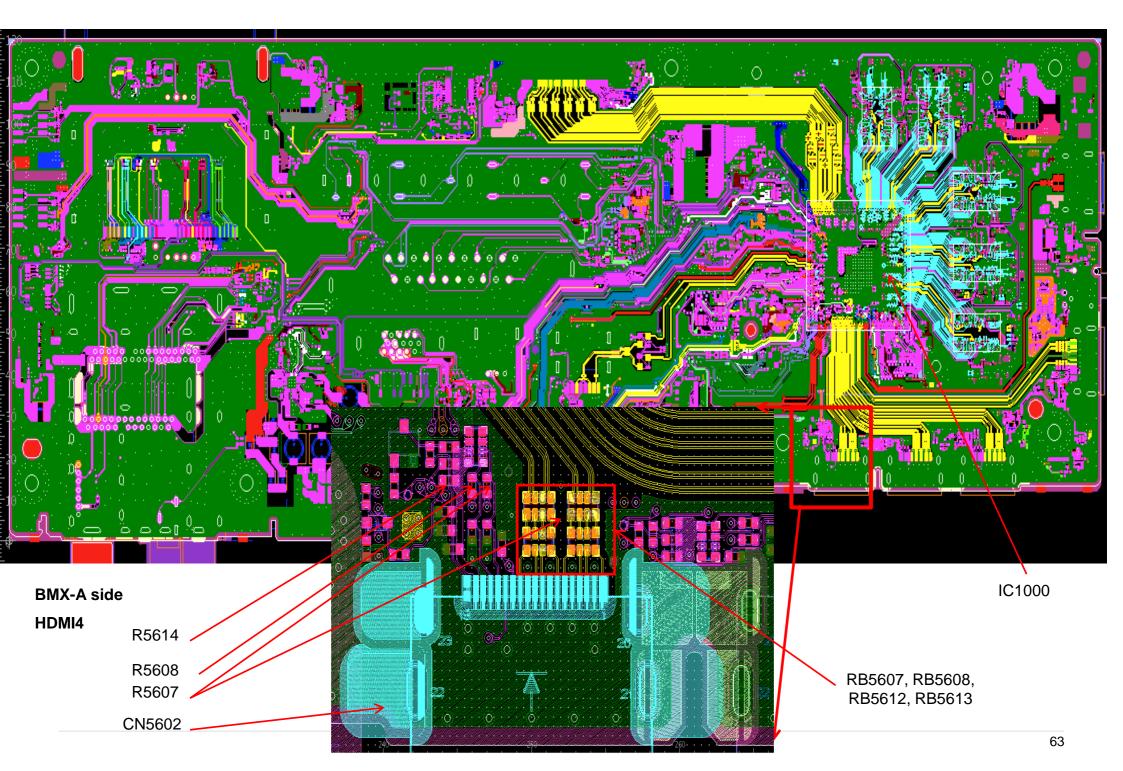
3-4-7. NO PICTURE: HDMI3



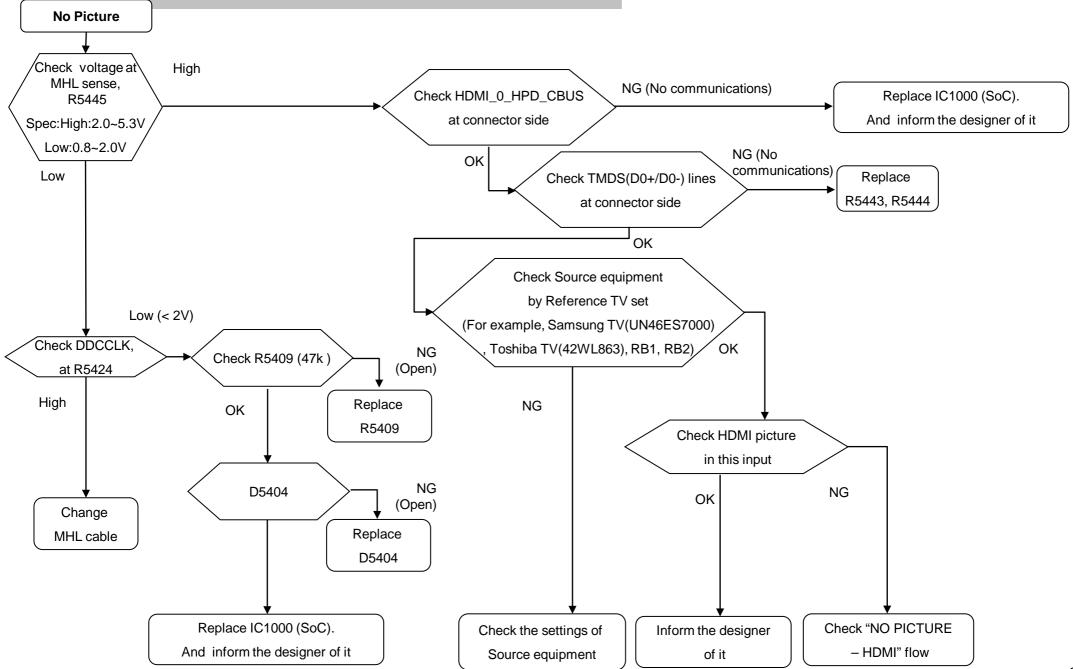


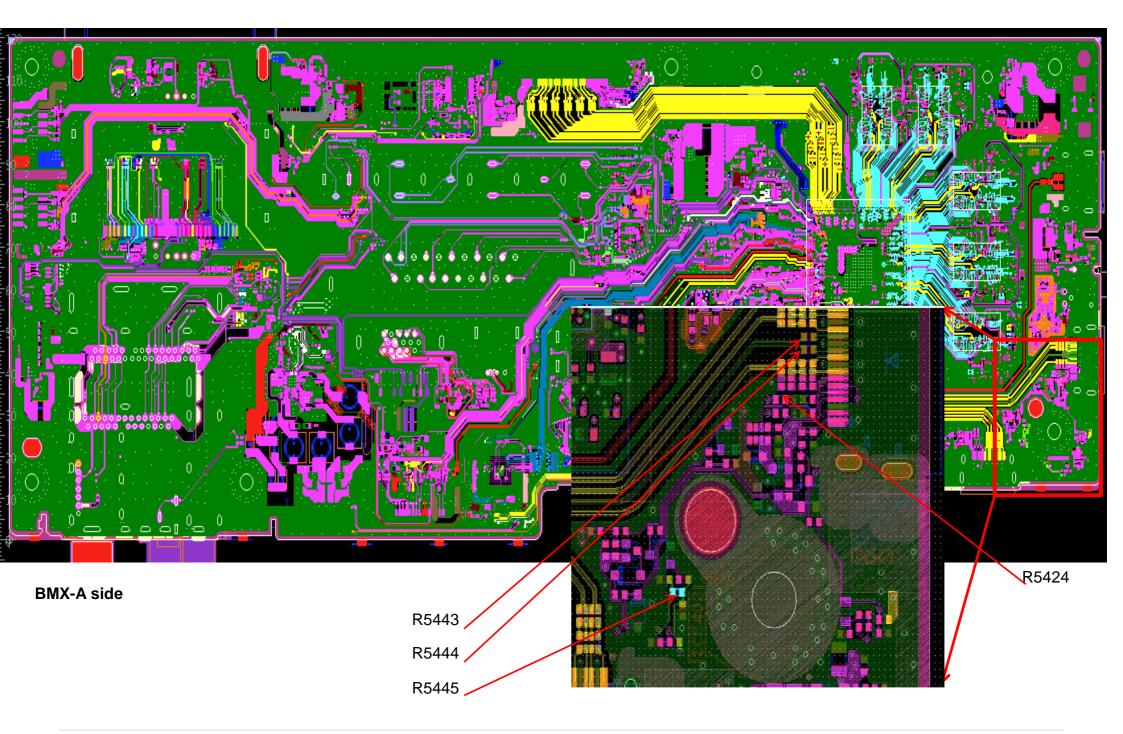
3-4-8. NO PICTURE: HDMI4



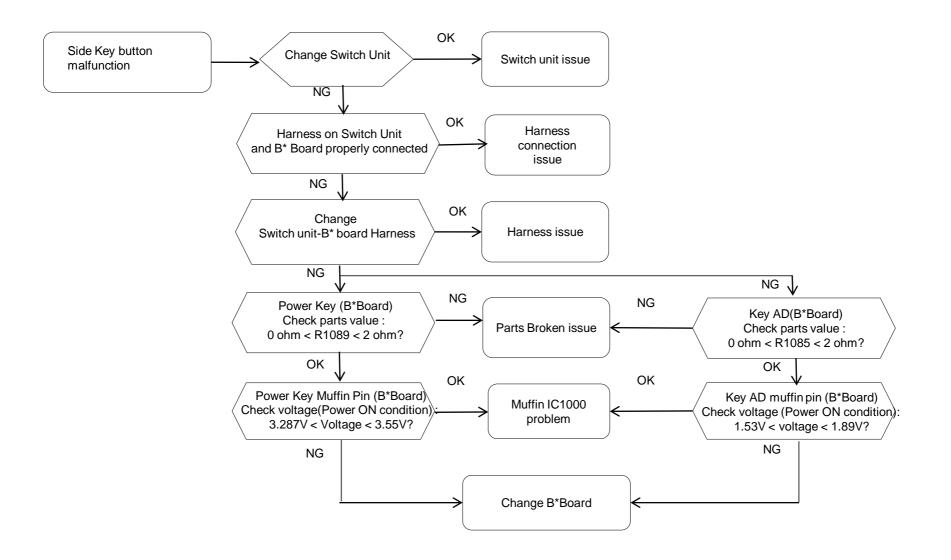


3-4-9. NO PICTURE: MHL (BMX)



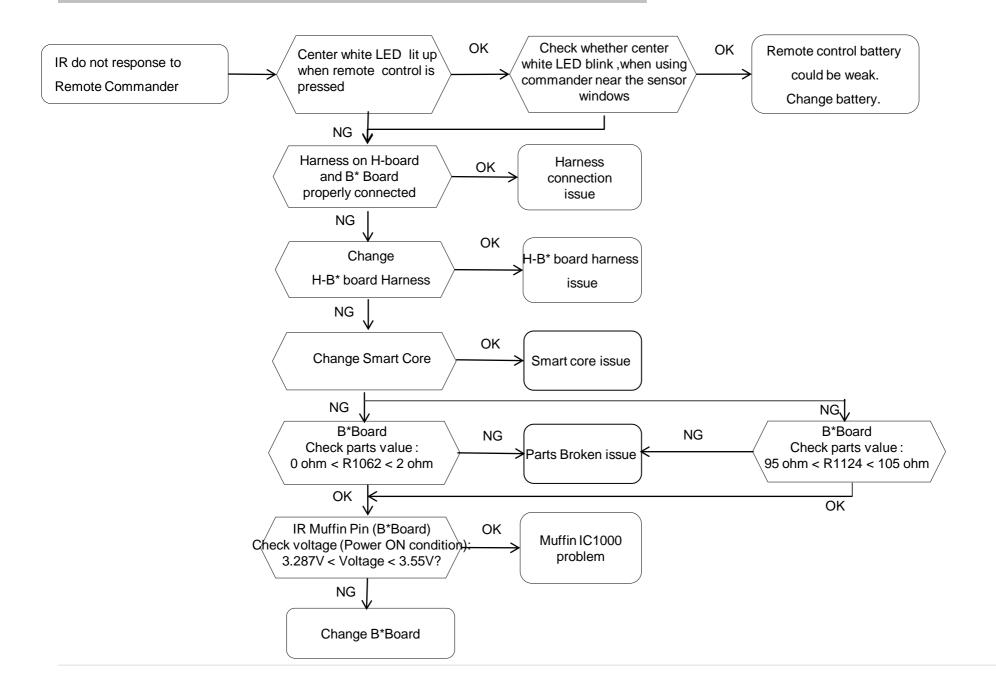


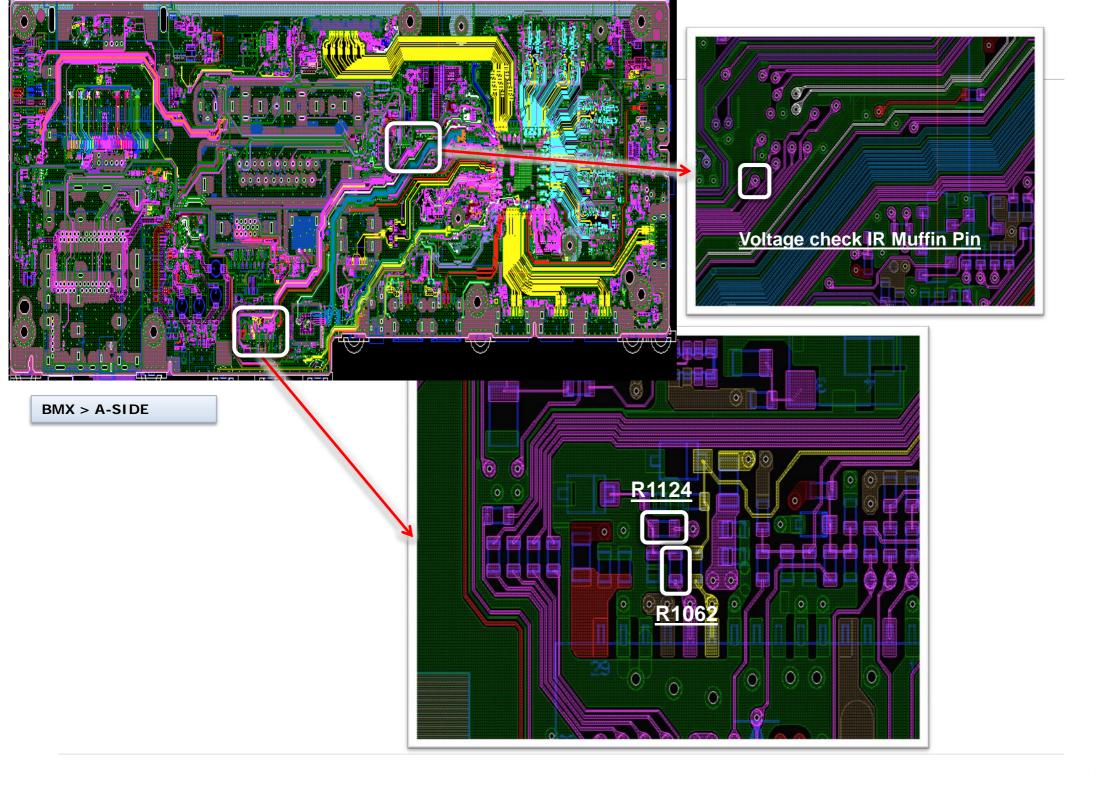
3-5. SIDE BUTTONS MALFUNCTION



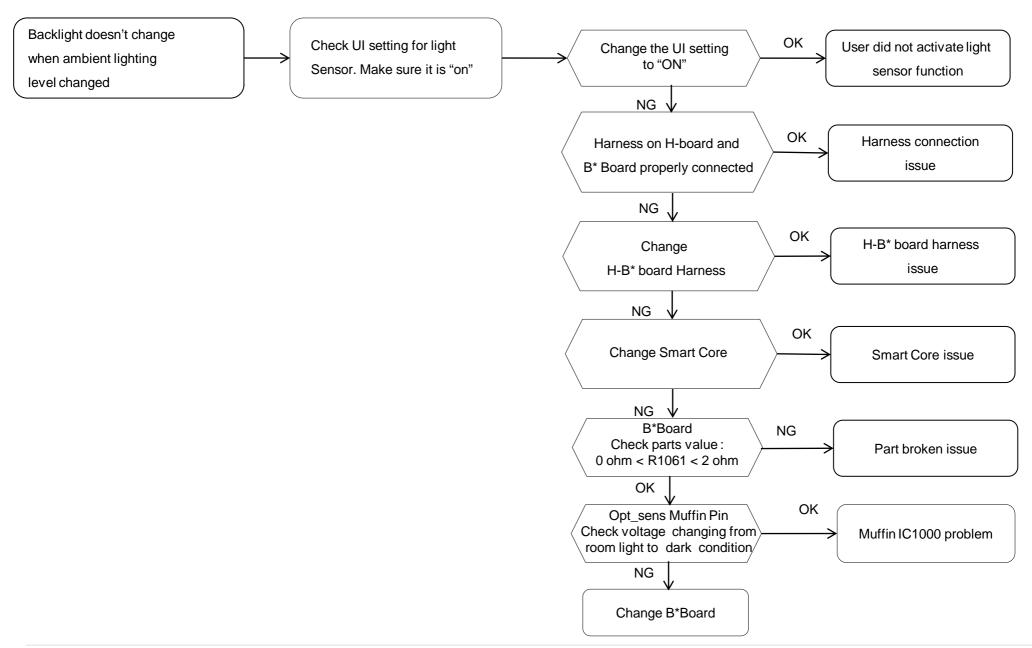


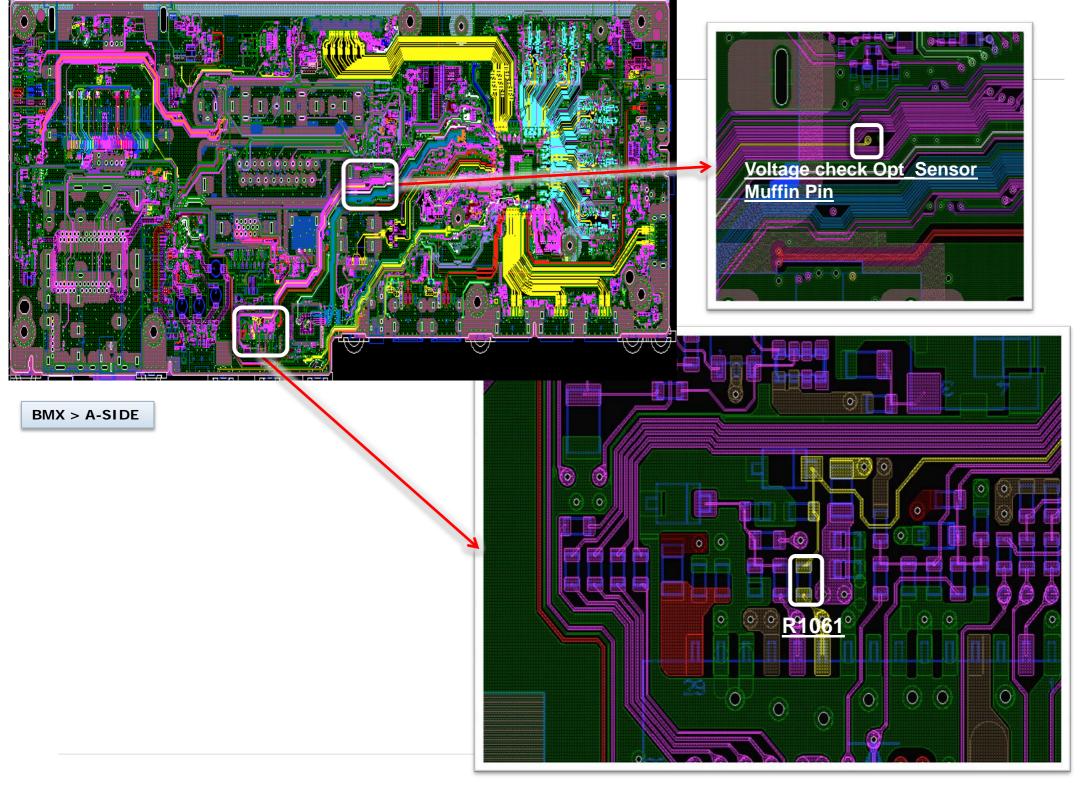
3-6. IR REMOTE COMMANDER MALFUNCTION



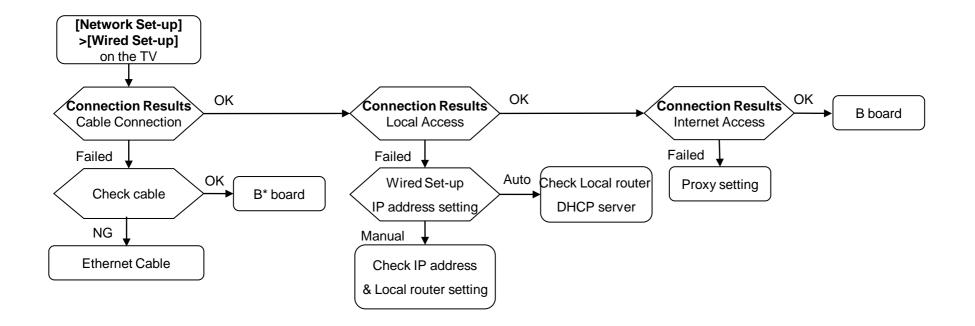


3-7. Light Sensor Error



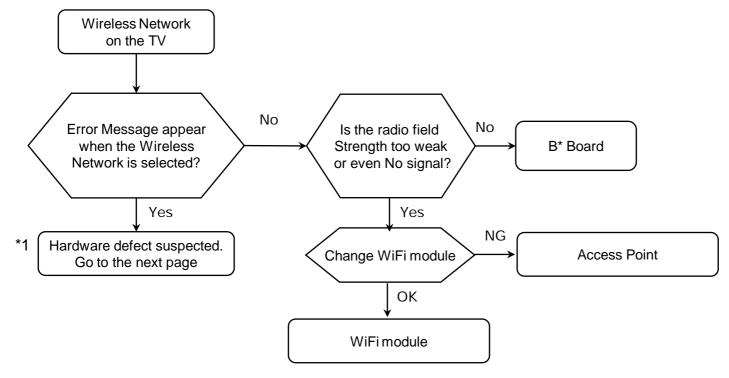


3-8.Network Malfunction: Ethernet (Wired)



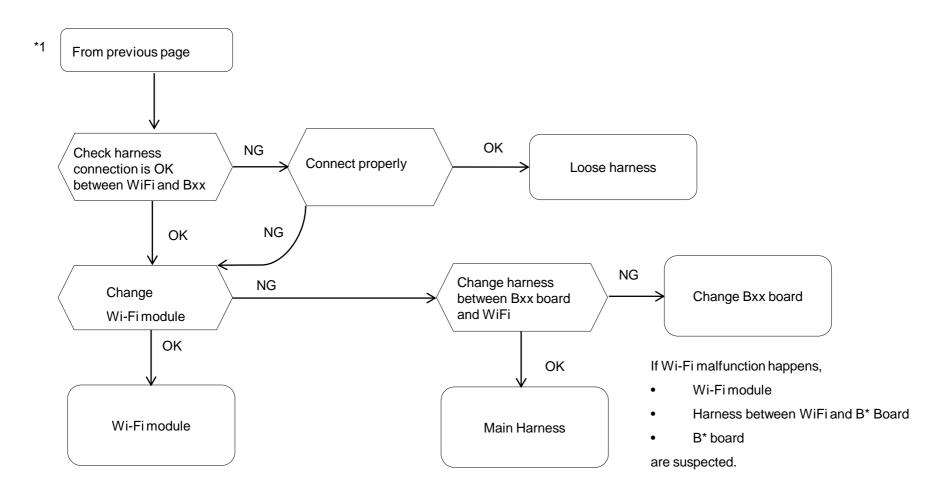
3-9. Wireless Network malfunction (a)

1) Internal Wireless Network malfunction

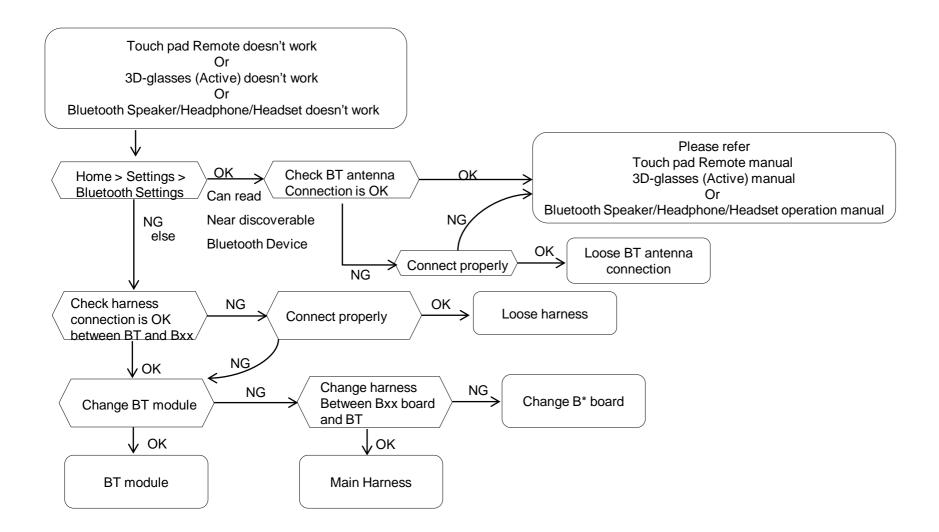


Note: Board Details refer Section 3 main page.

3-9. Wireless Network malfunction (b)



3-10.Bluetooth malfunction



SECTION 4 SERVICE ADJUSTMENTS

Enter Service Mode		Our institution	
From Standby Mode		Service Mode	
1. Go to TV standby condition by remote		Model Information	>>
commander.		Self diagnosis History	>>
commander.	FOOTBALL TV HELP	Video / Audio	>>
Press "i+ (info)/Display", "5", "Volume+"		Panel / PQ	>>
then "TV power" on remote.		General Setting	>>
•		Tuner	>>
3. You can see Service menu on display.	PROG	Wifi / BT	>>
		SDB Service Menu	>>
Remote Comm		[•] Set [Home]Exit
	SONY		
	Auro-XXOOL II	Service Menu	

Key Behavior Summary

Power	Power off (Stand by Mode)	<u>Note:</u>
Menu	Close service menu	To completely exit Service Mode,
Cursor/Enter	Return Previous page, Change portion of focus item, Enter next page of focus item, etc	1) Press and hold "Power" key more than 5sec or
Return	Return to previous page, close service menu etc	2) AC off/on

Software Version

1) In Service Mode, select "Model Information", press "Enter" or → button to enter Status Information



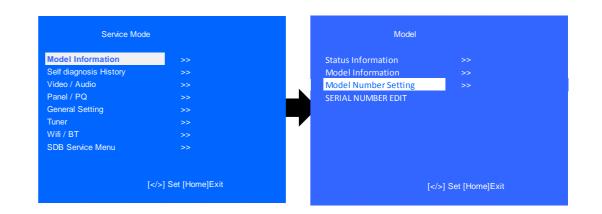
2) Press "Enter" or "Back" button to return to Service Mode



Service M	ode
Model Information	>>
Self diagnosis History	>>
Video / Audio	>>
Panel / PQ	>>
General Setting	>>
Tuner	>>
Wifi / BT	>>
SDB Service Menu	>>
	[] Set [Home]Exit

Model Number Setting

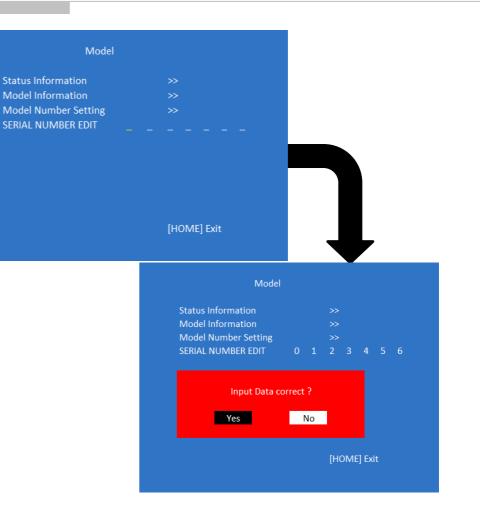
- In "Service Mode", select "Model Information" by pressing "→" or "Enter" button
- Select "Model Number Setting" by pressing "→" or "Enter" button
- Press "↑" or "↓" arrow key to scroll Product Name Candidate.
 - (e.g. KDL-40X500B CO1,KDL-40X500C BR6)
- 4) Select one Product Name from the list, press <Enter> and the cursor will move to "OK" button.
- 5) Press <Enter> if input data is correct. Model dependent settings will be overwritten into EEPROM.
- Press "↑" to select again if input data is incorrect.



[MODEL_	NUMBER_SETTING]	
	Δ	
	$\mathbf{\nabla}$	
	ок	

Serial Number Edit (1)

- In "Service Mode", select "Model Information" by pressing "→" button
- Select "Serial Number Edit" by pressing
 "→" button
- 3) Press "↑" or "↓" to input numbers
- 4) After user input data , press <Enter>
 - Pop-up dialog appear to confirm input data correct
 - Serial Number can be set ONLY ONCE
- 6) Press "→" or "←" button to select YES or NO. Select YES if input data is correct. Select NO if input data is incorrect. Press <Enter> to save answer.



Serial Number Edit (2)

- 5) If YES is selected, the input data is saved into EEPROM. SERIAL NUMBER EDIT is grayed out and the serial number that has been input is displayed. User will not able to edit anymore.
- 6) If NO is selected, the input data is not saved into EEPROM. The serial number that has been input is displayed. User can still edit the Serial Number.

Model							
Status Information Model Information Model Number Setting SERIAL NUMBER EDIT							
			[H(DME	E] Exi	it	
Model							
Status Information Model Information Model Number Setting SERIAL NUMBER EDIT					4		
Input Data correct ?							
Yes		No					
			[ŀ	IOM	E] E	xit	

HDD Performance Check

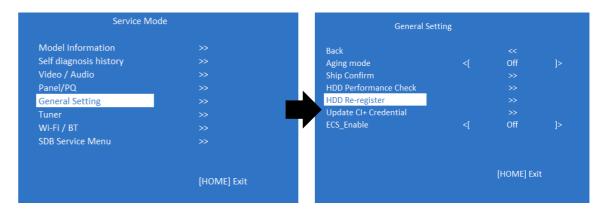
- In "Service Mode", select
 "General Setting" by pressing
 "→" button
- 2) Select "HDD Performance check" by pressing " \rightarrow " button
- 3) A message "Please wait ..." is displayed during performance check processing.
- Result **OK** or **NG** will be displayed after performance of HDD is checked



HDD Re-Register

- 1) In "Service Mode", select "General Setting" by pressing " \rightarrow " button
- 2) Select "HDD Performance check" by pressing " \rightarrow " button

3) Result **OK** or **NG** will be displayed after HDD re-registration is succeed/failed





WB Adjustment

Please apply Main board or panel is replaced.

- 1. In "Panel/PQ" service mode
 - a. Go to **"WB Adjustment"** category by " \uparrow " or " \downarrow ".
 - b. To select **"WB Adjustment**", press \rightarrow button.
 - c. To change data , press " \leftarrow " or " \rightarrow " on remote commander.

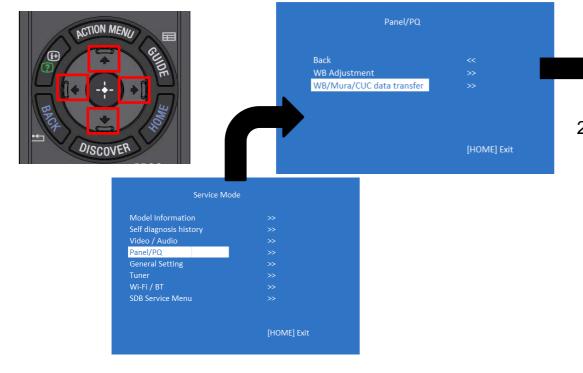


WB/Mura/CUC data transfer

Please apply Main board or panel is replaced.

1. In "Panel/PQ" service mode

- a. Go to "WB/Mura/CUC data transfer" category by "↑" or "↓".
- b. To select "WB/Mura/CUC data transfer", press \rightarrow button.
- c. To change data , press " \leftarrow " or " \rightarrow " on remote commander.



Back WB/Gamma data transfer	<< <[2. No Action]>
Mura data transfer	<[2. No Action]>
CUC data transfer	<[2. No Action]>
Start	
	[HOME] Exit

- 2. In "WB/Mura/CUC data transfer"
 - a. Select "WB/Gamma data transfer" by pressing "↑" or "↓" on remote commander until cursor is on "WB/Gamma data transfer".

Selectable items are:

- 0. SoC to T-con
- 1. T-con to SoC
- 2. No Action
- b. To change the items, press " \leftarrow " or " \rightarrow " on remote commander.
- c. Select "[start]" and press "Enter" button to start transfer.

Summary of Service Control

Function	The flow of control
Service mode on	<display><5><vol up=""><power></power></vol></display>
Service mode off	<menu>/<home></home></menu>
Item up / down	<^>/ <↓>
Execute (実行)	<enter></enter>

Note:

To completely exit Service Mode,

1) Press and hold "Power" key more than 5sec or

2) AC off/on

How to Enter Self Diagnosis Display

Go to Self diagnosis history through Service Mode

- 1. Go to TV standby condition by remote commander.
- 2. Press "i+ (info)", "5", "Volume+" then "TV power" on remote.
- 3. Select "Self diagnosis history" by pressing " \rightarrow " button
- 4. You can see Self Check.

		SELF CHECK					
Service Mode		Back					<<
		002	MAIN_POWER	000000000000	000000000000	00000000000	000
Model Information	>>	003	DC_ALERT	000000000000000000000000000000000000000	000000000000	000000000000	000
Self diagnosis History	>>	003	AUD_ERR	000000000000	000000000000	000000000000	000
Video / Audio	>>	003	HDMI_EQ	000000000000000000000000000000000000000	000000000000	000000000000	000
	77	003	TU_DEMOD	000000000000	000000000000	000000000000	000
Panel / PQ	>>	004	LD_ERR	000000000000000000000000000000000000000	00000000000	000000000000	000
General Setting	>>	004	BCM_ERR	000000000000	00000000000	000000000000	000
		005	TCON_ERR	000000000000	00000000000	000000000000	000
Tuner	>>	005	P_ID_ERR	000000000000000000000000000000000000000	00000000000	000000000000	000
Wifi / BT	>>	005	FRCTC_I2C	000000000000	00000000000	000000000000	000
SDB Service Menu	>>	006	BACKLIGHT_ERR	000000000000	00000000000	000000000000	000
		007	TEMP_ERR	00000000000	00000000000	000000000000	000
		007	4KBE_ERR	000000000000	00000000000	000000000000	000
		800	SW_ERR	000000000000	00000000000	000000000000	000
		00000	00000 00000		[Home]Exit		
[<	>] Set [Home]Exit						

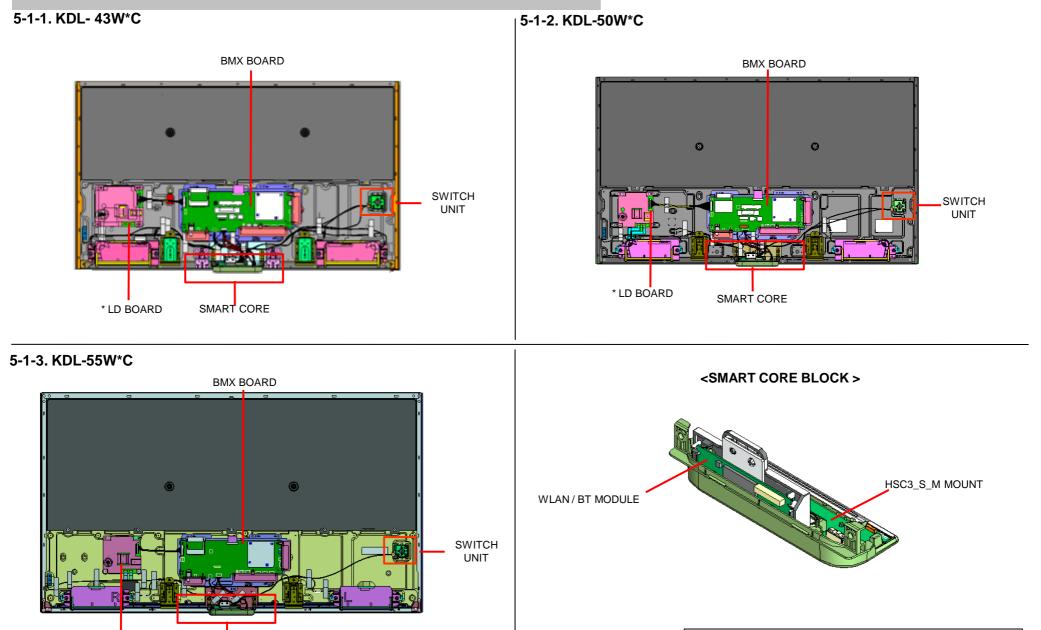
** There will be no Self Diagnosis function for TU_DEMOD. However, TU_DEMOD item will remain in Self Diagnosis Display, the value count will not increase.

SECTION 5 DIAGRAMS

5-1.CIRCUIT BOARD LOCATION

* LD BOARD

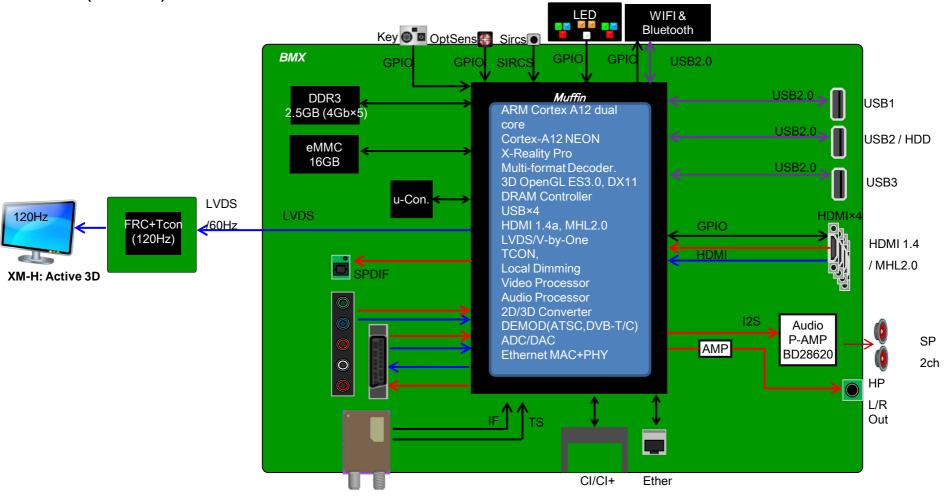
SMART CORE



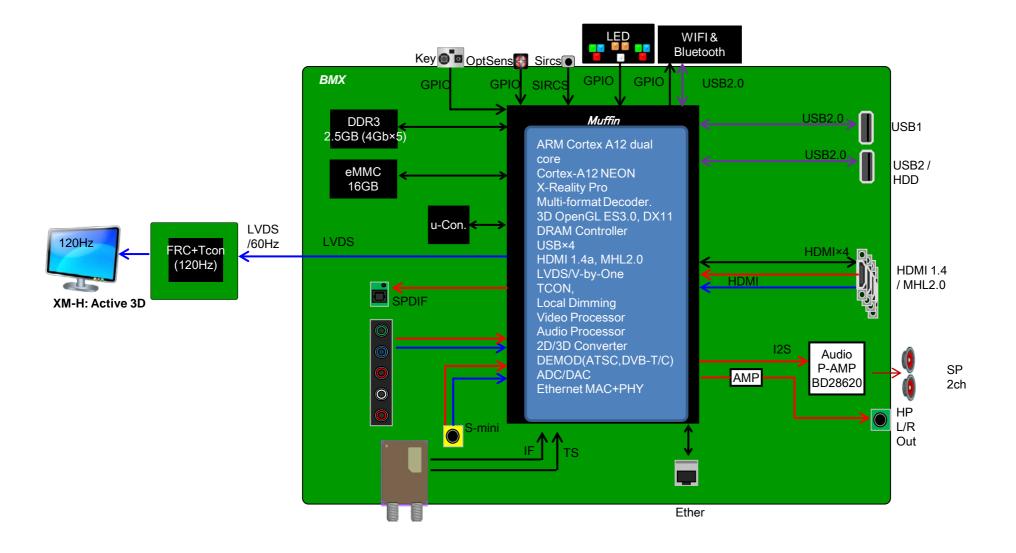
*This part is not stocked.

The purpose of indicated in this illustrator is just for reference only.

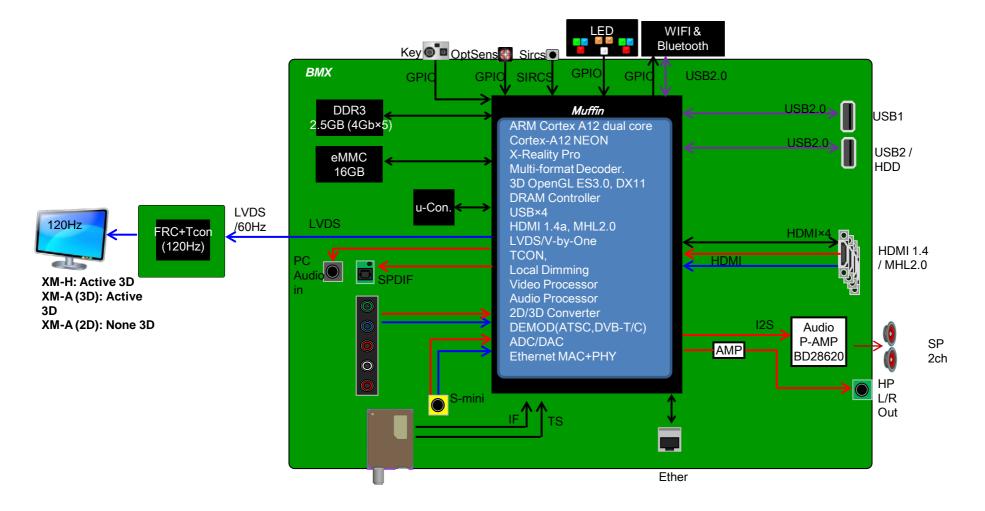
5-2. Block Diagram 5-2-1. XM-A model (AEP based)



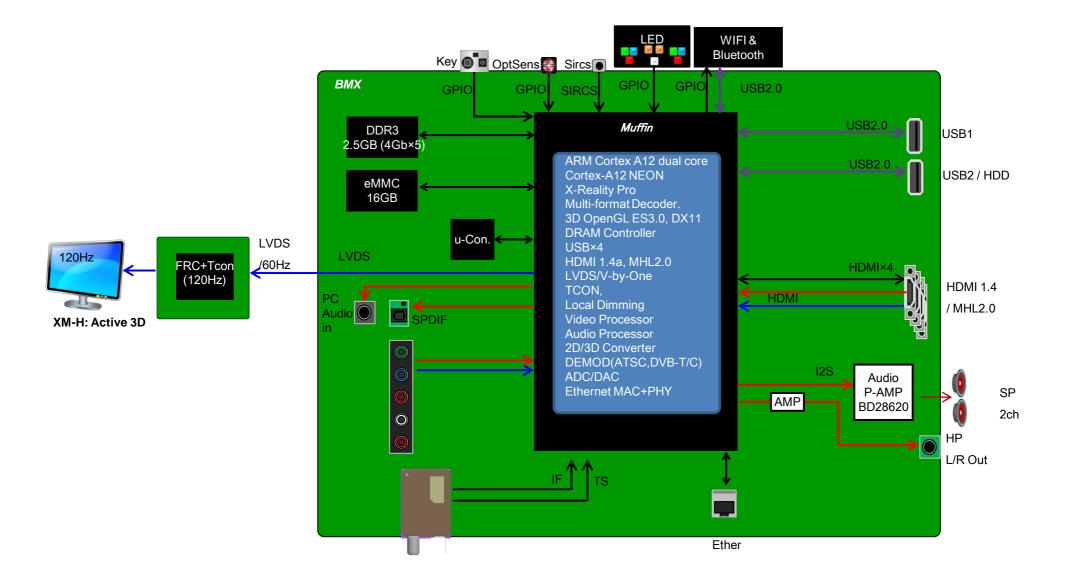
5-2. Block Diagram 5-2-2. XM-A model (BR,AR,LA_ISDB)



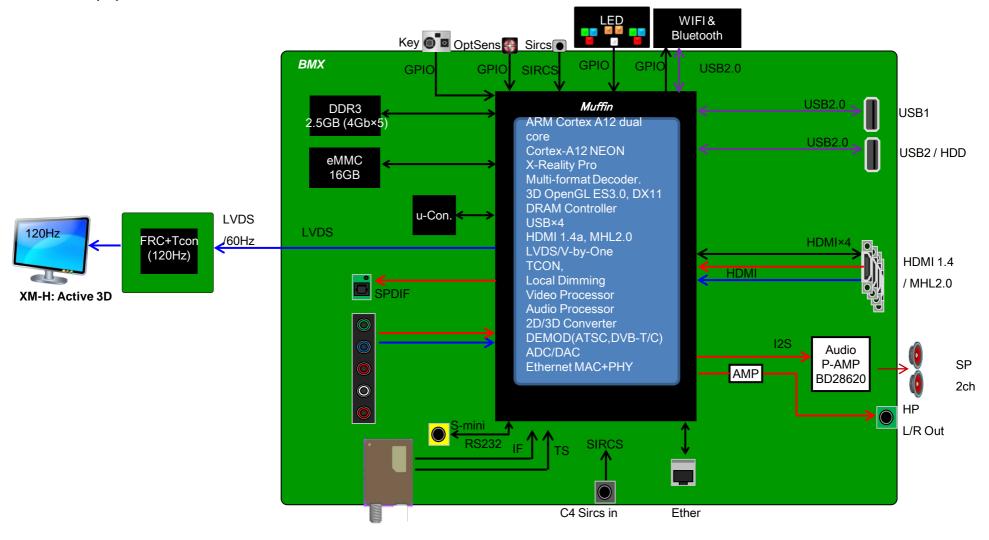
5-2. Block Diagram 5-2-3. XM-A model (PA,CH)



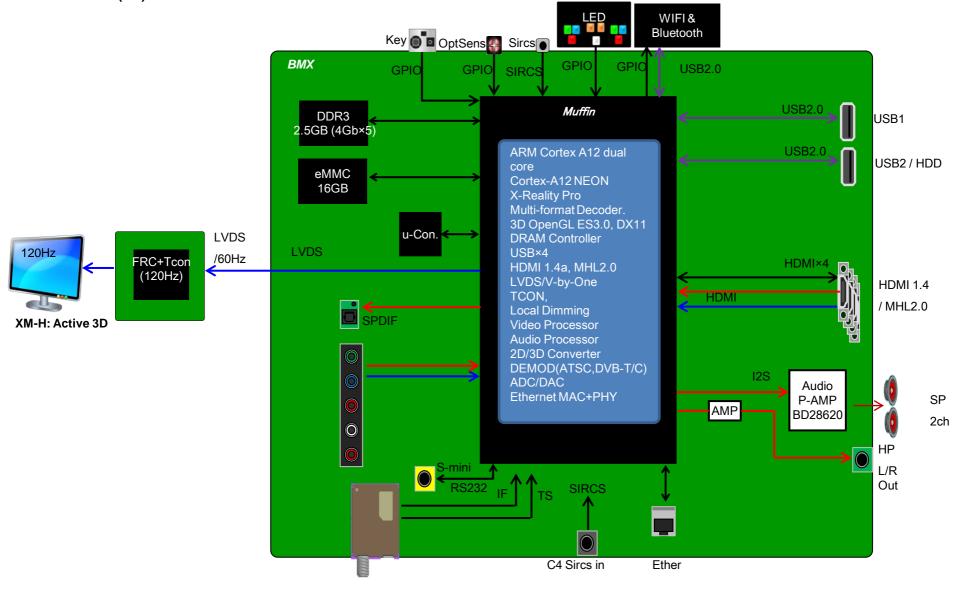
5-2. Block Diagram 5-2-4. XM-A model (HK,TW)



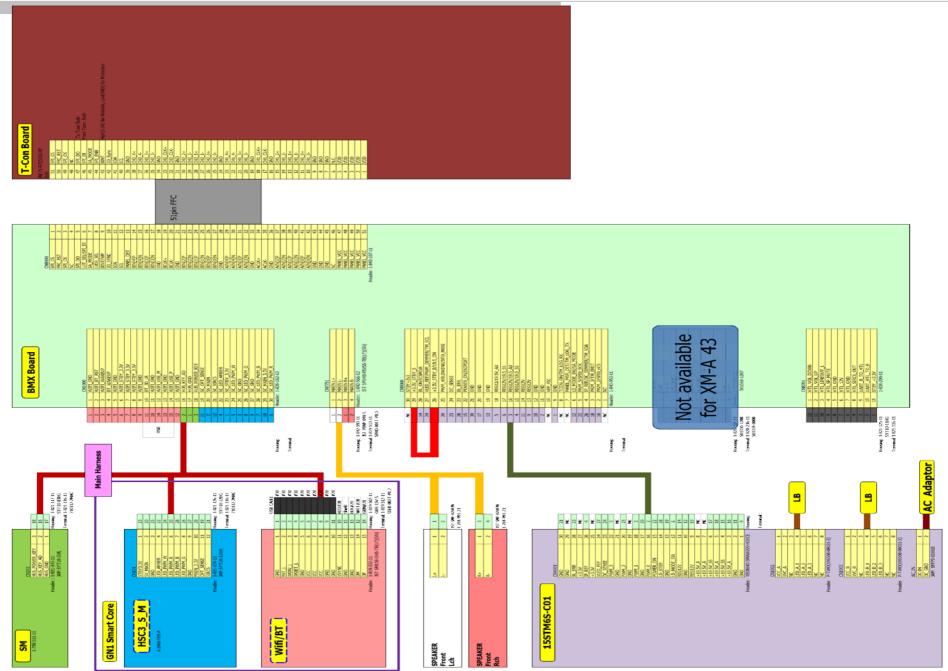
5-2. Block Diagram 5-2-5 XM-A model (JP)



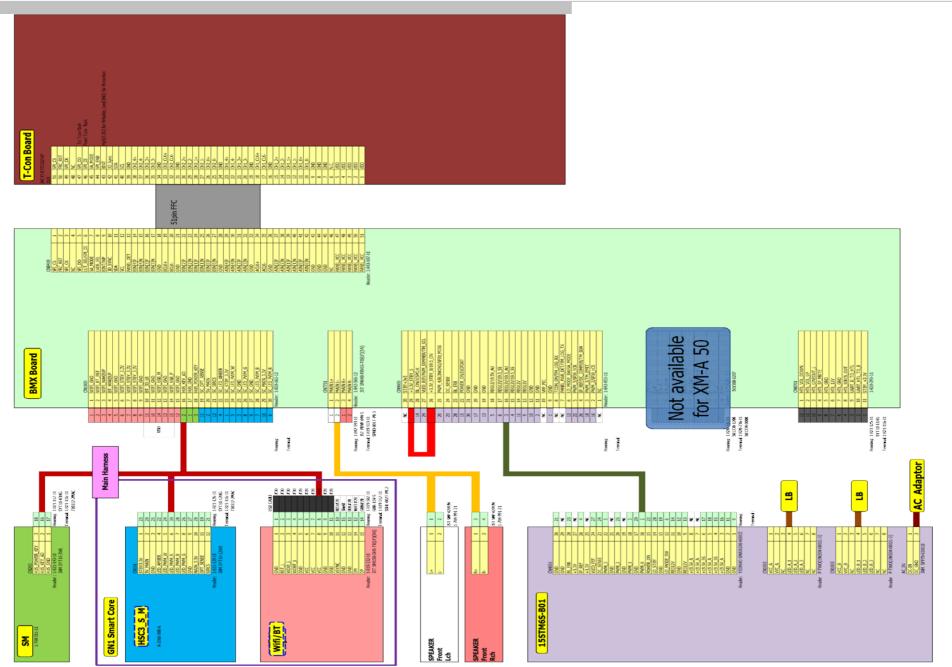
5-2. Block Diagram 5-2-6 XM-A model (UC)



5-3. Connector Diagram 5-3-1. 43"



5-3. Connector Diagram 5-3-2. 50"



5-3. Connector Diagram 5-3-3. 55"

