

Error code

The error code appears on the display when any troubles occur.

<example>

AM 10 - 36	E - 09	00
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└── Error code

The error code also corresponds to the numeral following "NG" on the JOURNAL and the TX REPORT.

ERROR CODE	CAUSE & REMEDY
01	Power supply overheating. Allow the unit to cool.
02	Interrupted transmission. Retry or check parameters.
03	Document jammed or not fed into the unit properly. Check document path. If a document is jammed, open the cover, then remove the document.
04	Transmission or reception error. Retry the operation.
05	Printing head overheating. Allow the unit to cool.
06	The unit is out of recording paper. Check recording paper.
07	The cover is open. Check cover latch.
08	Recording paper jammed. Re-install recording paper.
09	Network communication failed. Confirm that your passcode corresponds to that of the other unit.
20	Memory check error. Memory (phone numbers, parameters, etc.) has been erased. Reprogram.
21	Power failed. Call counter=" - -" Check your messages.
22	Timer IC error. Service required.
30	OGM is not recorded. Record your OGM.
31	Microphone error. Service required.
32	ICM recording tape is broken or not installed. Install a new tape, and record your OGM.

