
(KX-FT932)

(KX-FT934)

B : Black Version<br>(for Russia)<br>(for Kazakhstan, Uzbekistan)<br>(for Ukraine)

## $\triangle$ warning

This service information is designed for experienced repair technicians only and is not designed for use by the general public. It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product. Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or repair the product or products dealt with in this service information by anyone else could result in serious injury or death.

## IMPORTANT SAFETY NOTICE

There are special components used in this equipment which are important for safety. These parts are marked by $\Delta$ in the Schematic Diagrams, Circuit Board Diagrams, Exploded Views and Replacements Parts List. It is essential that these critical parts should be replaced with manufacturer's specified parts to prevent shock, fire or other hazards. Do not modify the original design without permission of manufacturer.

## IMPORTANT INFORMATION ABOUT LEAD FREE, (PbF), SOLDERING

If lead free solder was used in the manufacture of this product the printed circuit boards will be marked PbF . Standard leaded, $(\mathrm{Pb})$, solder can be used as usual on boards without the PbF mark.

When this mark does appear please read and follow the special instructions described in this manual on the use of PbF and how it might be permissible to use Pb solder during service and repair work.

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## 1 Safety Precautions

1. Before servicing, unplug the AC power cord to prevent an electric shock.
2. When replacing parts, use only the manufacturer's recommended components.
3. Check the condition of the power cord. Replace if wear or damage is evident.
4. After servicing, be sure to restore the lead dress, insulation barriers, insulation papers, shields, etc.
5. Before returning the serviced equipment to the customer, be sure to perform the following insulation resistance test to prevent the customer from being exposed to shock hazards.

### 1.1. For Service Technicians

## ICs and LSIs are vulnerable to static electricity.

When repairing, the following precautions will help prevent recurring malfunctions.

1. Cover the plastic part's boxes with aluminum foil.
2. Ground the soldering irons.
3. Use a conductive mat on the worktable.
4. Do not touch the IC or LSI pins with bare fingers.

### 1.1.1. $\quad$ Suggested PBF Sloder

There are several types of PbF solder available commercially. While this product is manufactured using Tin, Silver, and Copper, $(\mathrm{Sn}+\mathrm{Ag}+\mathrm{Cu})$, you can also use Tin and Copper, $(\mathrm{Sn}+\mathrm{Cu})$, or Tin, Zinc , and Bismuth, $(\mathrm{Sn}+\mathrm{Zn}+\mathrm{Bi})$. Please check the manufacturer's specific instructions for the melting points of their products and any precautions for using their product with other materials.
The following lead free (PbF) solder wire sizes are recommended for service of this product: $0.3 \mathrm{~mm}, 0.6 \mathrm{~mm}$ and 1.0 mm .


### 1.1.2. How to recognize that Pb Free Solder is Used

P.C.Boards marked as "PbF" use Pb Free solder. (See the figure below.)
(Example:Digital board)


Note: The "PbF" marked may be found on different areas of the same P.C.Board,depending on manufacture date.

### 1.2. AC Caution

For safety, before closing the lower cabinet, please make sure of the following precautions.

1. The earth lead is fixed with the screw.
2. The AC lead is connected properly to power supply unit.
3. Wrap the earth lead around the core 5 times.
4. Wrap the AC lead around the core 5 times.


### 1.3. Personal Safety Precautions

### 1.3.1. Moving Sections of the Unit

Be careful not to let your hair, clothes, fingers, accessories, etc., become caught in any moving sections of the unit.
The moving sections of the unit are the rollers and a gear. There is a separation roller and a document feed roller which are rotated by the document feed motor. A gear rotates the two rollers. Be careful not to touch them with your hands, especially when the unit is operating.


### 1.3.2. Live Electrical Sections

All the electrical sections of the unit supplied with AC power by the AC power cord are live.
Never disassemble the unit for service with the AC power supply plugged in.

## CAUTION:

AC voltage is supplied to the primary side of the power supply unit. Therefore, always unplug the AC power cord before disassembling for service.

(Bottom View)

### 1.4. Service Precautions

### 1.4.1. Precautions to Prevent Damage from Static Electricity

Electrical charges accumulate on a person. For instance, clothes rubbing together can damage electric elements or change their electrical characteristics. In order to prevent static electricity, touch a metallic part that is grounded to release the static electricity. Never touch the electrical sections such as the power supply unit, etc.


## 2 Warning

### 2.1. About Lead Free Solder (PbF: Pb free)

Note:
In the information below, Pb , the symbol for lead in the periodic table of elements, will refer to standard solder or solder that contains lead.

We will use PbF solder when discussing the lead free solder used in our manufacturing process which is made from Tin, (Sn), Silver, (Ag), and Copper, (Cu).

This model, and others like it, manufactured using lead free solder will have PbF stamped on the PCB . For service and repair work we suggest using the same type of solder although, with some precautions, standard Pb solder can also be used.

## Caution

- PbF solder has a melting point that is $50^{\circ} \sim 70^{\circ} \mathrm{F},\left(30^{\circ} \sim 40^{\circ} \mathrm{C}\right)$ higher than Pb solder. Please use a soldering iron with temperature control and adjust it to $700^{\circ} \pm 20^{\circ} \mathrm{F},\left(370^{\circ} \pm 10^{\circ} \mathrm{C}\right)$. In case of using high temperature soldering iron, please be careful not to heat too long.
- PbF solder will tend to splash if it is heated much higher than its melting point, approximately $1100^{\circ} \mathrm{F},\left(600^{\circ} \mathrm{C}\right)$.
- If you must use Pb solder on a PCB manufactured using PbF solder, remove as much of the original PbF solder as possible and be sure that any remaining is melted prior to applying the Pb solder.
- When applying PbF solder to double layered boards, please check the component side for excess which may flow onto the opposite side (See figure, below).



### 2.2. Insulation Resistance Test

1. Unplug the power cord and short the two prongs of the plug with a jumper wire.
2. Turn on the power switch.
3. Measure the resistance value with an ohmmeter between the jumpered AC plug and each exposed metal cabinet part (screw heads, control shafts, bottom frame, etc.).
Note: Some exposed parts may be isolated from the chassis by design. These will read infinity
4. If the measurement is outside the specified limits, there is a possibility of a shock hazard.


Resistance $=$ more than $5 \mathrm{M} \Omega$
(at DC 500 V )

### 2.3. Battery Caution

## CAUTION

Danger of explosion if the battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's Instructions.

The lithium battery is a critical component (type No. CR2032). Please observe for the proper polarity and the exact location when replacing it and soldering the replacement lithium battery in.

## 3 Specifications

Applicable Lines:
Document Size:
Effective Scanning Width:
Recording Paper Size:
Effective Printing Width:
Transmission Time*1:
Scanning Density:

Photo resolution:
Scanner Type:
Printer Type:
Data Compression System:
Modem Speed:
Operating Environment:
Dimensions ( $\mathrm{H} \times \mathrm{W} \times \mathrm{D}$ ):
Mass (Weight):
Power Consumption:

Power Supply:
Fax Memory Capacity*3:

Public Switched Telephone Network
Max. 216 mm in width
Max. 600 mm in length
208 mm
$216 \times$ max. 30 m roll
208 mm
Approx. $15 \mathrm{~s} /$ page (Original mode)*2
Horizontal: 8 pels/mm
Vertical:
3.85 lines $/ \mathrm{mm}$ - in standard resolution,
7.7 lines $/ \mathrm{mm}$ - in fine/photo resolution,
15.4 lines $/ \mathrm{mm}$ - in super fine resolution

64-level
Contact Image Sensor
Thermal printing
Modified Huffman (MH), Modified READ (MR)
9,600 / 7,200 / 4,800 / 2,400 bps; Automatic Fallback
$5-35^{\circ} \mathrm{C}, 20-80 \%$ RH (Relative Humidity)
Approx. height $121 \mathrm{~mm} \times$ width $352 \mathrm{~mm} \times$ depth 224 mm
KX-FT932 : Approx. 2.7 kg
KX-FT934 : Approx. 2.8 kg
Standby: Approx. 1.5 W
Transmission: Approx. 13 W
Reception: Approx. 30 W (When receiving a 20\% black document)
Copy: Approx. 35 W (When copying a $20 \%$ black document)
Maximum: Approx. 110 W (When copying a $100 \%$ black document)
220 V-240 V AC, $50 / 60 \mathrm{~Hz}$
Approx. 28 pages of memory reception
(Based on the ITU-T No. 1 Test Chart in standard resolution, with original mode.)

* 1 Transmission speed depends upon the contents of the pages, resolution, telephone line conditions and capability of the other party's machine.
* 2 Transmission speed is based upon the ITU-T No. 1 Test Chart with original mode. If the capability of the other party's machine is inferior to your unit, the transmission time may be longer.
* 3 If an error occurs during fax reception, such as a paper jam or if the recording paper runs out, the fax and subsequent faxes will be retained in memory.


## Note:

Design and specifications are subject to change without notice.

## 4 General/Introduction

### 4.1. Optional Accessories

| Model No. | Item | Specifications/Usage |
| :--- | :--- | :--- |
| KX-A106 | Standard thermal recording paper*1 | $216 \mathrm{~mm} \times 30 \mathrm{~m}$ roll, with 25 mm core |

${ }^{* 1}$ Use only the included or specified recording paper. Using other recording paper may affect print quality and/or cause excessive wear to the thermal head.

### 4.2. Translation Lists

### 4.2.1. Other

| ENGLISH | RUSSIAN |
| :---: | :---: |
| PRINT REPORT | ПЕЧATbOTYETA |
| SETUP ITEM [ ] | ПAPAMETP[] |
| SETUP LIST | СПИСОК УСТАНОВОК |
| SYSTEM SETUP | ПРОГР.СИСТЕМЫ |
| USER STOPPED | ПРЕРВАНО ВАМИ |
| YOUR FAX NO. | ПО. ВАШЕГОФАКСА |
| YOUR LOGO | ВАШ ЛОГОТИП |

### 4.2.2. Error Message (Report)

| ENGLISH | RUSSIAN |
| :---: | :---: |
| COMMUNICATION ERROR | СБОЙСВЯЗИ |
| DOCUMENT JAMMED | ЗАСТРЕВАНИЕДОКУМEHTA |
| ERROR-NOT YOUR UNIT | ОШ.-ВДРУГ.ФАКСЕ |
| MEMORY FULL | ПАМЯТЬПЕРЕПОЛНЕНА |
| NO DOCUMENT | HET ДОКУMEHTA |
| OTHER FAX NOT RESPONDING | ФAKCAEOHEHTA HEOTBEYAET |
| PRESSED THE STOP KEY | НАЖАТАКНОПКА "STOP" |
| OK | HOPMAЛЬ |

### 4.2.3. Error Message (Display)

| ENGLISH | RUSSIAN |
| :---: | :---: |
| CALL SERVICE | В 30 ВИТECEPBИC |
| CHECK DOCUMENT | ПРОВ-ТЕДОКУМ. |
| CHECK MEMORY | ПРОВ-ТЕПАМЯТЬ |
| COVER OPEN | ОТКРЫТА КРЫШКА |
| CHECK PAPER | ПРОВ-ТЕ БУМАГУ |
| FAX IN MEMORY | ФАКС В ПАМЯТИ |
| FAX MEMORY FULL | ПАМ.ФАКС.ЗАПОЛН |
| MEMORY FULL | ПАМЯТЬПОЛНА |
| MODEM ERROR | ОШИБКАМОДЕМА |
| NO FAX REPLY | ФAKCHEOTEYAET |
| PAPER JAMMED | ЗАСТРЯЛА БУМАГА |
| PLEASE WAIT | ЖДИ Т Е |
| POLLING ERROR | ОШИБКА ПОЛИНГА |
| REDIAL TIME OUT | ПРЕВ.ВРЕМ.ДОЗВ. |
| REMOVE DOCUMENT | УДАЛИТЕДОКУМ. |
| SYSTEM IS BUSY | СИСТЕМА ЗАНЯТА |
| TRANSMIT ERROR | ОШИБКАПЕРЕДАЧИ |
| UNIT OVERHEATED | ПЕРЕГРЕВ |

## 5 Features

## 5.1.

## General

- LCD (Liquid Crystal Display) readout


## Facsimile

- Automatic document feeder (10 sheets)
- Resolution: Standard/Fine/Photo/Super Fine (64 level)
- Broad cast


## Integrated Telephone System

- Redialing function
- Phonebook function (100 names)
- Caller ID compatible**
**Feature requires a subscription to caller identification services offered by certain local telephone companies for a tee. You and your caller(s) must be in areas that provide caller identification services, and compatible equipment must be used by both telephone companies. Feature not available when the unit is connected to a PBX system.


## Enhanced Copier Function

-64-Level halftone

## 6 Technical Descriptions

### 6.1. Connection Diagram



### 6.2. General Block Diagram

The following is an outline of each device IC on the digital board. (Refer to General Block Diagram (P.13).).

1. ASIC (IC1)

Composed mainly of an address decoder and a modem control.
Controls the general FAX operations.
Controls the operation panel I/F.
Controls the thermal head I/F and CIS I/F.
Performs the image processing.
CPU and Real time clock
Provides the reset pulse for each of the major ICs.
2. Flash ROM (IC2)

Contains all of the program instructions on the unit operations.
This memory is used mainly for the parameter working in the storage area.
3. Dynamic RAM (IC4)

This memory is used mainly for the parameter working in the storage area.
4. MODEM (IC5)

Performs the modulation and the demodulation for FAX communication.
5. Read Section

CIS image sensor to read transmitted documents.
6. Motor Driver (IC7)

Drives the transmission motor and the reception motor.
7. Thermal Head

Contains heat-emitting elements for dot matrix image printing.
8. Sensor Section

Composed of a cover open and film end switch, a document set switch, a document top switch, a paper top sensor and a motor position switch.
9. Power Supply Board Switching Section

Supplies +6 V and +24 V to the unit.


### 6.3. Control Section

### 6.3.1. ASIC (IC1)

This custom IC is used for the general FAX operations.

1. CPU:

This model uses a $Z 80$ equivalent to the CPU operating at 12 MHz . Most of the peripheral functions are performed by custom-designed LSIs. Therefore, the CPU only works for processing the results.
2. RTC:

Real Time Clock
3. DECODER:

Decodes the address.
4. ROM/RAM I/F:

Controls the SELECT signal of ROM or RAM and the bank switching.
5. CIS I/F:

Controls the document reading.
6. IMAGE DATA RAM:

This memory is programmed into the ASIC and uses 8

KB for the image processing.
7. THERMAL HEAD I/F:

Transmits the recorded data to the thermal head.
8. MOTOR I/F:

Controls the transmission motor which feeds the document.
Controls the receiving motor which feeds the recording paper.
9. OPERATION PANEL I/F:

Serial interface with Operation Panel.
10. I/O PORT:

I/O Port Interface.
11. ANALOGUE UNIT:

Electronic volume for the monitor.
Sends beep tones, etc.

## Note*:

This memory is incorporated into the ASIC (IC1) and used for the image processing.

## Descriptions of Pin Distribution (IC1)

| NO. | SIGNAL | 1/O | POWER SUPPLIED VOLTAGE | DESCRIPTION |
| :---: | :---: | :---: | :---: | :---: |
| 1 | VSSA |  | GND | POWER SOURCE (ANALOG GND) |
| 2 | VDDA 3.3 |  | 3.3 V | POWER SOURCE (ANALOG +3.3V) |
| 3 | AIN1 | A | 3.3 V | CIS IMAGE SIGNAL INPUT (ATN1) |
| 4 | AIN2 | A | 3.3 V | THERMISTOR TEMPERATURE WATCH INPUT |
| 5 | AIN3 | A | 3.3 V | LINE VOLTAGE DETECTION SIGNAL INPUT (DCIN) |
| 6 | AMON | A | 3.3 V | ANALOG SIGNAL MONITOR TERMINAL |
| 7 | VSS |  | GND | POWER SOURCE (GND) |
| 8 | X320UT | 0 | 3.3V/BATT | RTC ( 32.768 KHz ) CONNECTION |
| 9 | X32IN | 1 | 3.3V/BATT | RTC ( 32.768 KHz ) CONNECTION |
| 10 | VDD (3.3V/B) |  | ----- | POWER SOURCE (+3.3V/LITHIUM BATTERY) |
| 11 | XBACEN | 1 | 3.3V/BATT | BACKUP ENABLE |
| 12 | XRAMCS | 0 | 3.3V/BATT | XRAMCS |
| 13 | VDD (3.3V/B) |  | ----- | POWER SOURCE(+3.3V / LITHIUM BATTERY) |
| 14 | VDD ( $2.5 \mathrm{~V} / \mathrm{B}$ ) |  | --- | POWER SOURCE (+2.5V / LITHIUM BATTERY) |
| 15 | FTG | 0 | 3.3 V | SH SIGNAL OUTPUT FOR CIS (FTG) |
| 16 | F1 | 0 | 3.3 V | 01 SIGNAL OUTPUT FOR CIS (F1) |
| 17 | F2/OP | 0 | 3.3 V | OUTPUT PORT (HEADON) |
| 18 | FR/OP | 0 | 3.3 V | OUTPUT PORT (MDMRST) |
| 19 | CPC | 1 | 3.3 V | INPUT PORT (CPC) |
| 20 | RVN | 1 | 3.3 V | INPUT PORT (PAPER) |
| 21 | IRDATXD/IOP | 1 | 3.3 V | INPUT PORT (JAM) |
| 22 | IRDARXD/IOP80 | 0 | 3.3 V | OUTPUT PORT (HSTX MUTE) |
| 23 | TXD/IOP | 1 | 3.3 V | INPUT PORT (BELL) |
| 24 | RXD/IOP | 1/0 | 3.3 V | PORT (TELRXEN) |
| 25 | XRTS/IOP | 1 | 3.3 V | INPUT PORT (PSHORT) |
| 26 | XCTS/IOP | 1/0 | 3.3 V | PORT (MDMTXEN) |
| 27 | VDD (2.5V) |  | ----- | POWER SOURCE (+2.5V) |
| 28 | TONE1 | A | 3.3 V | TONE OUTPUT |
| 29 | TONE2 | A | 3.3 V | TONE OUTPUT |
| 30 | VOLUREF | A | 3.3 V | ANALOG REF VOLTAGE |
| 31 | VOLUOUT | A | 3.3 V | VOLUME OUTPUT |
| 32 | VOLUIN | A | 3.3 V | VOLUME INPUT |
| 33 | XNMI | 1 | 3.3 V | HIGH FIXED |
| 34 | FMEMDO/IOP | 0 | 3.3 V | OUTPUT PORT (LED ON) |
| 35 | VDD (3.3V) |  | ----- | POWER SOURCE (+3.3V) |
| 36 | VSS |  | GND | POWER SOURCE (GND) |
| 37 | VSS |  | GND | POWER SOURCE (GND) |


| NO. | SIGNAL | 1/0 | POWER SUPPLIED VOLTAGE | DESCRIPTION |
| :---: | :---: | :---: | :---: | :---: |
| 38 | VDD (3.3V) |  | --- | POWER SOURCE (+3.3V) |
| 39 | MIDAT/IOP | 1/0 | 3.3 V | PORT (TONE1EN) |
| 40 | MICLK/IOP | 0 | 3.3 V | OUTPUT PORT (TONE2EN) |
| 41 | MILAT/IOP | 1/0 | 3.3 V | PORT (HSRXEN) |
| 42 | 20KOSC/IOP | 0 | 3.3 V | OUTPUT PORT (PWRCNT) |
| 43 | XWAIT | 1 | 3.3 V | INPUT PORT (HOOK) |
| 44 | HSTRD/IOP | 1 | 3.3 V | INPUT PORT (TEST) |
| 45 | HSTWR/IOP | 0 | 3.3 V | OUTPUT PORT (BLEEDER_ON) |
| 46 | XOPRBE | 0 | 3.3 V | OUTPUT PORT (MFCS) |
| 47 | ADR15 | 0 | 3.3 V | CPU ADDRESS BUS 15 (NOT USED) |
| 48 | ADR14 | 0 | 3.3 V | CPU ADDRESS BUS 14 (NOT USED) |
| 49 | ADR13 | 0 | 3.3 V | CPU ADDRESS BUS 13 (NOT USED) |
| 50 | VDD (2.5V) |  | ----- | POWER SOURCE (+2.5V) |
| 51 | XOUT | 0 | 3.3 V | SYSTEM CLOCK (24MHz) |
| 52 | XIN | 1 | 3.3 V | SYSTEM CLOCK (24MHz) |
| 53 | VSS |  | GND | POWER SOURCE (GND) |
| 54 | VDD (3.3V) |  | ----- | POWER SOURCE (+3.3V) |
| 55 | XTEST | 0 | 3.3 V | 24 MHz CLOCK |
| 56 | TEST1 | I | 3.3 V | HIGH FIXED |
| 57 | TEST2 | 1 | 3.3 V | HIGH FIXED |
| 58 | TEST3 | 1 | 3.3 V | HIGH FIXED |
| 59 | TEST4 | 1 | 3.3 V | HIGH FIXED |
| 60 | XMDMINT | 1 | 3.3 V | MODEM INTERRUPT |
| 61 | XMDMCS | 0 | 3.3 V | MODEM CHIP SELECT |
| 62 | XRAS/IOP | 0 | 3.3 V | DRAM ROW ADDRESS STROBE (RAS) |
| 63 | XCAS1/IOP | 0 | 3.3 V | DRAM COLUMN ADDRESS STROBE (CAS) |
| 64 | XCAS2/IOP | 1 | 3.3 V | PORT (SPMUTE) |
| 65 | XRESCS2 | 0 | 3.3 V | FLASH CHIP SELECT (XRESCS2) |
| 66 | DB3 | 1/0 | 3.3 V | CPU DATA BUS 3 |
| 67 | DB2 | 1/0 | 3.3 V | CPU DATA BUS 2 |
| 68 | DB4 | 1/0 | 3.3 V | CPU DATA BUS 4 |
| 69 | DB1 | 1/0 | 3.3 V | CPU DATA BUS 1 |
| 70 | DB5 | 1/0 | 3.3 V | CPU DATA BUS 5 |
| 71 | VDD (3.3V) |  | ----- | POWER SOURCE (+3.3V) |
| 72 | VSS |  | GND | POWER SOURCE (GND) |
| 73 | VSS |  | GND | POWER SOURCE (GND) |
| 74 | VDD (3.3V) |  | ----- | POWER SOURCE (+3.3V) |
| 75 | DB0 | 1/0 | 3.3 V | CPU DATA BUS 0 |
| 76 | DB6 | 1/0 | 3.3 V | CPU DATA BUS 6 |
| 77 | DB7 | 1/0 | 3.3 V | CPU DATA BUS 7 |
| 78 | XROMCS | 0 | 3.3 V | FLASH (IC2) CHIP SELECT |
| 79 | RD | 0 | 3.3 V | CPURD |
| 80 | WR | 0 | 3.3 V | CPUWR |
| 81 | ADR0 | 0 | 3.3 V | CPU ADDRESS BUS 0 |
| 82 | ADR1 | 0 | 3.3 V | CPU ADDRESS BUS 1 |
| 83 | ADR2 | 0 | 3.3 V | CPU ADDRESS BUS 2 |
| 84 | ADR3 | 0 | 3.3 V | CPU ADDRESS BUS 3 |
| 85 | ADR4 | 0 | 3.3 V | CPU ADDRESS BUS 4 |
| 86 | ADR5 | 0 | 3.3 V | CPU ADDRESS BUS 5 |
| 87 | VSS |  | GND | POWER SOURCE (GND) |
| 88 | VDD (2.5V) |  | ----- | POWER SOURCE (+2.5V) |
| 89 | ADR6 | 0 | 3.3 V | CPU ADDRESS BUS 6 |
| 90 | ADR7 | 0 | 3.3 V | CPU ADDRESS BUS 7 |
| 91 | ADR8 | 0 | 3.3 V | CPU ADDRESS BUS 8 |
| 92 | ADR9 | 0 | 3.3 V | CPU ADDRESS 9 |
| 93 | ADR10 | 0 | 3.3 V | CPU ADDRESS 10 |
| 94 | ADR11 | 0 | 3.3 V | CPU ADDRESS 11 |
| 95 | ADR12 | 0 | 3.3 V | CPU ADDRESS 12 |
| 96 | RBAO | 0 | 3.3 V | ROM/RAM BANK ADDRESS 0 |
| 97 | RBA1 | 0 | 3.3 V | ROM/RAM BANK ADDRESS 1 |
| 98 | RBA2 | 0 | 3.3 V | ROM/RAM BANK ADDRESS 2 |
| 99 | RBA3 | 0 | 3.3 V | ROM/RAM BANK ADDRESS 3 |
| 100 | RBA4 | 0 | 3.3 V | ROM/RAM BANK ADDRESS 4 |
| 101 | RBA5 | 0 | 3.3 V | ROM/RAM BANK ADDRESS 5 |
| 102 | RBA6/IOP96 | 0 | 3.3 V | OUTPUT PORT (NC) |
| 103 | STB1 | 0 | 3.3 V | STROBE SIGNAL OUTPUT TO THERMAL HEAD |


| NO. | SIGNAL | I/O | POWER SUPPLIED VOLTAGE | DESCRIPTION |
| :---: | :---: | :---: | :---: | :---: |
| 104 | STB2 | 0 | 3.3V | STROBE SIGNAL OUTPUT TO THERMAL HEAD |
| 105 | STB3 | O | 3.3 V | OUTPUT PORT (NC) |
| 106 | XRESET | I | 3.3V | RESET INPUT |
| 107 | VDD (3.3V) |  | ----- | POWER SOURCE (+3.3V) |
| 108 | VSS |  | GND | POWER SOURCE (GND) |
| 109 | VSS |  | GND | POWER SOURCE (GND) |
| 110 | VDD (3.3V) |  | ----- | POWER SOURCE (+3.3V) |
| 111 | XORESET | 0 | 3.3 V | NOT USED |
| 112 | VDD(5V) |  | ----- | POWER SOURCE (+5V) |
| 113 | VSS |  | GND | POWER SOURCE (GND) |
| 114 | XRESETI | 1 | 3.3V | RESET INPUT |
| 115 | WDERR | 0 | 3.3 V | WATCHED ERROR OUTPUT SIGNAL |
| 116 | THDAT | 0 | 3.3 V | RECORDED IMAGE OUTPUT (THDAT) |
| 117 | THCLK | O | 3.3 V | CLOCK OUTPUT FOR DATA TRANSFER (THCLK) |
| 118 | THLAT | 0 | 3.3V | PULSE OUTPUT FOR DATA LATCH (THLAT) |
| 119 | STBNP | 1 | 3.3V | INPUT PORT (MOT-POS) |
| 120 | RM0/IOP | 0 | 3.3V | MOTOR A PHASE |
| 121 | RM1/IOP | 0 | 3.3V | MOTOR B PHASE |
| 122 | RM2/IOP | O | 3.3V | MOTOR /A PHASE |
| 123 | RM3/IOP | 0 | 3.3V | MOTOR /B PHASE |
| 124 | RXE/IOP | 0 | 3.3V | MOTOR ENABLE |
| 125 | TMO | 0 | 3.3 V | OUTPUT PORT (NC) |
| 126 | VDD (2.5V) |  | ----- | POWER SOURCE (+2.5V) |
| 127 | VSS |  | GND | POWER SOURCE (GND) |
| 128 | TM1/IOP | 0 | 3.3 V | OUTPUT PORT (ACK_EN) |
| 129 | TM2/IOP | 0 | 3.3 V | OUTPUT PORT (CISON) |
| 130 | TM3/IOP | 0 | 3.3 V | OUTPUT PORT (RLY) |
| 131 | TXE/IOP | 1 | 3.3 V | INPUT PORT (CUT_POS) |
| 132 | KSTART | 0 | 3.3 V | OPERATION PANEL CONTROL |
| 133 | KLATCH | 0 | 3.3 V | OPERATION PANEL CONTROL |
| 134 | KSCLK | 0 | 3.3 V | OPERATION PANEL CONTROL |
| 135 | KTXD | 0 | 3.3V | OPERATION PANEL CONTROL |
| 136 | KRXD | 1 | 3.3V | OPERATION PANEL CONTROL |
| 137 | FMEMCLK/IOP | 0 | 3.3 V | OUTPUT PORT (OPRESET) |
| 138 | FMEMDI/IOP | 0 | 3.3 V | OUTPUT PORT (NC) |
| 139 | ADSEL1 | O | 3.3 V | CHANNEL SELECT SIGNAL FOR AIN2 |
| 140 | VDDA (2.5V) |  | 2.5V | POWER SOURCE (ANALOG +2.5V) |
| 141 | VREFB | A | 3.3 V | A/D CONVERTER'S ZERO STANDARD VOLTAGE OUTPUT |
| 142 | VCL | A | 3.3V | ANALOG PART STANDARD VOLTAGE SIGNAL |
| 143 | VREFT | A | 3.3 V | A/D CONVERTER'S FULL SCALE VOLTAGE OUTPUT |
| 144 | VSSA |  | GND | POWER SOURCE (ANALOG GND) |

## Connection to operation reset circuit



### 6.3.2. Flash Memory (IC2)

This 512KB ROM (FLASH MEMORY) carries a common area of 32KB and bank areas which each have 8KB (BK4~BK63). The addresses from 0000 H to 7 FFFH are for the common area and from 8000 H to 9 FFFH are for the bank areas.

### 6.3.3. Dynamic RAM (IC4)

The DRAM serves as CPU and receives memory.
The address is F200H~F3FFH (DRAM access window 1) and F600H~F7FFH (DRAM access window 2).

### 6.3.4. Reset Circuit (Watch dog timer)

The output signal (reset) from pin 4 of the voltage detect IC (IC3) is input to the ASIC (IC1) 114 pin.


1. During a momentary power interruption, a positive reset pulse of $50 \sim 70 \mathrm{msec}$ is generated and the system is reset completely.

2. The watch dog timer, built-in the ASIC (IC1), is initialized by the CPU about every 1.5 ms .

When a watch dog error occurs, pin 115 of the ASIC (IC1) becomes low level.
The terminal of the 'WDERR' signal is connected to the reset line, so the 'WDERR' signal works as the reset signal.

### 6.3.5. RTC Back up Circuit

## 1. Function

This unit has a lithium battery (BAT1) which works for the Real Time Clock (RTC, Integrated into ASIC:IC1). The RTC continues functioning, even when the power switch is OFF, backed up by a lithium battery.

## 2. Circuit Operation

When the power is turned ON, power is supplied to RTC (IC1).
At this time, the voltage at pin 14 of RTC (IC1) is +3.3 V . When the power is turned OFF, the battery supplies the power to RTC through J1, R80, D503. At that time, the voltage at pin 14 of IC1 are about +2.5 V . When the power is OFF and the +5 V and +3.3 V voltages decrease, the LOW is input to pin 114 of IC1. Pin 111 of IC1 outputs the reset signals. Pin 11 of IC1 become low, then RTC (IC1) go into the back up mode, when the power consumption is lower.

Circuit Diagram


### 6.3.6. Supervision Circuit for the Thermal Head Temperature

## 1. Function

The thermistor changes the resistor according to the temperature and uses the thermistor's characteristics. The output of pin 139 of IC1 becomes a low level. Then when it becomes a high level, it triggers point A. In point C, according to the voltage output time, the thermal head's temperature is detected.
After the thermal head temperature is converted to voltage in $B$, it is then changed to digital data in the $A / D$ converter inside IC1. The CPU decides the strobe width of the thermal head according to this value. Therefore, this circuit can keep the thermal head at an even temperature in order to stabilize the printing density and prevent the head from being overheated.

Circuit Diagram


Timing Chart


Trigger
(B) Effective signa
(C) Measure of effective signal level (max 1.0V)
(C)


### 6.4. Facsimile Section

### 6.4.1. Image Dara Flow During Facsimile Operation

## Copy (Fine, Super-Fine, Photo)

1. Line information is read by CIS (to be used as the reference white level) via route (1), and is input to IC1. Refer to Block Diagram (P.21)
2. In IC1, the data is adjusted to a suitable level for A/D conversion in the Analog Signal Processing Section, and via route (2) it is input to $A / D$ conversion (8 bit). After finishing A/D conversion, the data is input to the Image Processing Section via route (3). Then via route (4) and route (5), it is stored in RAM as shading data.
3. The draft's information that is read by CIS is input to IC1 via route (1). After it is adjusted to a suitable level for A/D conversion via route (2), the draft's information is converted to $A / D$ (8 bit), and it is input to the Image Processing Section. The other side, the shading data which flows from RAM via route (6) and route (7), is input to the Image Processing Section. After finishing the draft's information image processing, white is regarded as "0" and black is regarded as "1". Then via routes (4) and (5), they are stored in RAM.
4. The white/black data stored as above via routes (6) and (8) is input to the P/S converter. The white/black data converted to serial data in the P/S converter is input to the Thermal Head via route (9) and is printed out on recording paper.

## Note:

Fine: Reads 3.85 lines $/ \mathrm{mm}$
Super Fine: Reads 7.7 lines $/ \mathrm{mm}$
Photo: Reads 15.4 lines $/ \mathrm{mm}$

## Transmission

1. Same processing as Copy items 1-3.
2. The data stored in the RAM of IC1 is output from IC1 via routes (6) and (10), and is stored in the system bus. Via route (11), it is stored in the communication buffer inside DRAM (IC4).
3. While retrieving data stored in the communication buffer synchronous with the modem, the CPU (inside IC1) inputs the data to the modem along route (12), where it is converted to serial analogue data and forwarded over the telephone lines via the NCU Section.

## Reception

1. The serial analog image data is received over the telephone lines and input to the modem via the NCU section, where it is demodulated to parallel digital data. Then the CPU (IC1) stores the data in the communication buffer DRAM (IC4) along route (11).
2. The data stored in DRAM (IC4) is decoded by the CPU (IC1) via route (12), and is stored in RAM via routes (13) and (5).
3. Same processing as Copy item 4.

### 6.4.2. Block Diagram



TEL. LINE

### 6.4.3. Thermal Head

## 1. Function

This unit utilizes state of the art thermal printer technology.
The recording paper (roll paper) is chemically processed. When the thermal head contacts this paper it emits heat momentarily, and black dots (appearing like points) are printed on the paper. If this continues, letters and/or diagrams appear, and the original document is reproduced.

## Composition of the Receive Record Section (Thermal Recording Format)



## 2. Circuit Operation

There are 27 driver ICs aligned horizontally on the thermal head and each one of these ICs can drive 64 heat emitting registers. This means that one line is at a density of $64 \times 27=1728$ dots $=(8$ dots $/ \mathrm{mm})$.
White/Black (white=0, black=1) data in one line increments is synchronized at IC1 pin 117 (THCLK), and sent from IC1 pin 116 (THDAT) to the shift register of the ICs. The shift registers of the 27 ICs are connected in series, and upon the shift of dot increment 1728, all the shift registers become filled with data, and a latch pulse is emitted to each IC from IC1 pin 118 (THLAT). With this latch pulse, all the contents of the shift registers are latched to the latch registers. Thereafter, through the addition of strobes from the IC1 pins (103-104) only black dot locations ( $=1$ ) among latched data activates the driver, and the current passes to heat the emitting body causing heat emission.
Here, the two line strobes, STB1 and STB2, impress at intervals of 9.216 msec , as required for one-line printout.
The sequence is shown on the next page. [Moreover, for the strobe width, the thermistor value inside the thermal head is detected according to IC1 pin 4. (See Block Diagram (P.21).) Depending on that value, the strobe width is recorded in FLASH (IC2).
Accordingly, the strobe width is determined.
When the thermal head is not used, the IC1 (17, HEADON) becomes low, Q6 turns OFF, Q7 turns OFF, and the +24 V power supply for the thermal head driver is not impressed to protect the IC.

## Circuit Diagram

DIGITAL BOARD $\qquad$


Timing Chart


### 6.4.4. Scanning Block

The scanning block of this device consists of a control circuit and a contact image sensor made up of a celfoc lens array, a light source, and photoelectric conversion elements.

Circuit Diagram


When an original document is inserted and the start button pressed, pin 129 of IC1 goes to a high level and the transistor Q14 turns on. This applies voltage to the light source to light it. The contact image sensor is driven by each of the FTG-F1 signals output from IC1, and the original image illuminated by the light source undergoes photoelectric conversion to output an analogue image signal (AIN). The analogue image signal is input to the system ASIC on AIN1 (pin 3 of IC1) and converted into 8 -bit data by the A/D converter inside IC1. Then this signal undergoes digital processing in order to obtain a high-quality image.

### 6.4.5. Stepping Motor Drive Circuit

## 1. Function

One individual stepping motor is used for transmission and reception. It feeds the document or recording paper synchronized for reading or printing.
2. Circuit Operation

During motor drive, ASIC IC1 pin 124 becomes a high level, and Q2 and Q1 go ON as a result. +24 V is supplied tothe motor coil.
Stepping pulses are output from gate array IC1, causing driver IC7 to go ON. The motor coil is energized sequentially in 2 phase increments or 1-2 phase increments, which causes a 1-step rotation. A 1-step rotation is 0.13 mm of recording paper or document paper. The timing chart is below.

## Timing chart (2 Phase)

T2

T3
T4

T5


1-2 Phase (Asic T2-T5, output)


Stepping Motor Phase Pattern

| Function | Mode | Phase Pattern | Speed |
| :--- | :--- | :--- | :--- |
| Copy | Fine/Photo | $1-2$ | 432 pps |
|  | Super Fine | $1-2$ | 216 pps |
|  | STD | 2 | 432 pps |
|  | Fine/Photo | $1-2$ | 432 pps |
|  | Super Fine | $1-2$ | 216 pps |
| - | Paper Feed | 2 | 432 pps |

Circuit Diagram


When the motor is OFF, gate array IC1 pin 124 becomes a low level and Q2 and Q1 also turns OFF. Instead of $+24 \mathrm{~V},+5 \mathrm{~V}$ is suplied through D501 so that the motor is held in place.

### 6.5. Sensors and Switches

All of the sensors and switches are shown below.

| Sensor Circuit <br> Location | Sensor | Sensor or Switch Name | Message Error |
| :--- | :--- | :--- | :--- |
| DIGITAL | CN5 | Motor Position Sensor | [CALL SERVICE] |
|  | CN6 | Cutter Position Sensor (FT934 ONLY) | [PAPER JAMED] |
|  | Recording Paper Sensor | [CHECK COVER] and [OUT OF PAPER] |  |
|  | SW1 | SW2 | Hook SW |
|  | SW3 | JAM Sensor |  |



### 6.5.1. Motor Position Sensor

This sensor is a detection switch for recording the position of the CAM.


### 6.5.2. Cutter Position Sensor (KX-FT934 ONLY)



### 6.5.3. Recording Paper Sensor (SW1)

When there is no recording paper, the plate is separated from the switch lever and the switch turns off. Pin 20 of IC1 becomes a high level. When there is recording paper, the plate pushes the switch lever and the switch turns ON. Pin 20 of IC1 becomes a low level.


### 6.5.4. Hook Switch (SW2)

When the handset is lifted, the switch turns ON, and the signal at pin 43 of IC1 becomes low.
When the handset is returned, the switch turns OFF, and the signal at pin 43 of IC1 becomes high.

## Circuit Diagram



### 6.5.5. Jam Sensor (SW3)

The JAM sensor is a detection switch for determining whether the recording paper edge is in the correct position or not. If the recording paper cannot be detected correctly at the JAM sensor position even when recording paper is present, then JAM is displayed. If the recording paper is at the sensor position, then the switch turns on the IC1-21pin switches to a high level.

## Circuit Diagram



Analog Board

|  | Signal (IC1-21 Pin) |
| :--- | :--- |
| Paper | Low level |
| No paper | High level |

### 6.5.6. Document Top Sensor (SW39)

When a document is brought to the read position, the SW becomes ON, and the input signal of IC1-5 pin (Operation) becomes a low level. When there is no document at the read position, the SW becomes OFF, and the input signal of IC1-5 pin (Operation) becomes a high level.

## Circuit Diagram



Operation Board

|  | Signal (IC1-5 pin) |
| :--- | :--- |
| Out of the Read Position | High level |
| At the Read Position | Low level |

### 6.5.7. Document Set Sensor (SW38)

When a document is set, the SW becomes ON, and input signal of IC1-6 pin (Operation) becomes a low level.
When there is no document, the SW becomes OFF, and the input signal of IC1-6 pin (Operation) becomes a high level.

## Circuit Diagram



Operation Board

|  | Signal (IC1-6 pin) |
| :--- | :--- |
| No document | High level |
| Set document | Low level |

### 6.6. Modem Section

### 6.6.1. Function

The unit uses a 1 chip modem (IC5) that serves as an interface between the control section for FAX transmission and reception and the telephone line. During a transmitting operation, the digital image signals are modulated and sent to the telephone line. During a receiving operation, the analogue image signals which are received via the telephone line are demodulated and converted into digital image signals. The communication format and procedures for FAX communication are standardized by ITU-T. This 1 chip modem (IC5) has hardware which sends and detects all of the necessary signals for FAX communication (DTMF). It can be controlled by writing commands from the CPU (IC1: inside ASIC) to the register in the modem (IC5).
This modem (IC5) also sends DTMF signals, generates a call tone (from the speaker), and detects a busy tone and dial tones.

## Overview of Facsimile Communication Procedures (ITU-T Recommendation):

1. ON CCITT (International Telegraph and Telephone Consultative Committee)

The No. XIV Group of CCITT, one of the four permanent organizations of the International Telecommunications Union (ITU), investigates and make recommendations on international standards for facsimiles.
2. Definition of Each Group

- Group I (G1)

Official A-4 size documents without using formats which reduce the band width of a signal are sent over telephone lines.Determined in 1968.
Transmission for about 6 minutes at a scanning line density of 3.85 lines $/ \mathrm{mm}$.

- Group II (G2)

Using reduction technology in the modulation/demodulation format, an A-4 size document is sent at an official scanning line density of 3.85 lines $/ \mathrm{mm}$ for about 3 minutes.
Methods to suppress redundancy are not used.
Determined in 1976.

- Group III (G3) Method of suppressing redundancy in the image signal prior to modulation is used. An A-4 size document is sent within about one minute.
Determined in 1980.
- Group IV (G4)

Transmission is via the data network. A method is provided for suppressing redundancy in signals prior to transmission, and error-free reception of transmission is possible.
The scope of these facsimile applications is not limited simply to transmission of written statements. Through symbiotic linkages with other communication methods, it can be expected to expand to include integrated services.

## 3. Facsimile Call Time Series

As shown in the following diagram, the facsimile call time series is divided into five phases.


Operation Progress
Phase A: Call setting
Call setting can be manual/automatic.
Phase B: Pre-message procedure
Phase B is a pre-processing procedure and sequence for confirming the status of the terminal, transmission route, etc., and for terminal control. It implements terminal preparation status, determines and displays terminal constants, confirms synchronization status, etc. and prepares for transmission of facsimile messages.
Phase C: Message transmission
Phase $C$ is the procedure for the transmitting facsimile messages.
Phase D: Post message procedure
Phase D is the procedure for confirming that the message is completed and received. For continuous transmission, phase B or phase C is repeated for transmission.
Phase E: Call retrieval
Phase E is the procedure for call retrieval, that is for circuit disconnection.

## 4. Concerning Transmission Time

$\overline{\overline{\text { Transmission Time }}}=\overline{\text { Control Time }}+\overline{\text { Image Transmission Time }}+\overline{\overline{\text { Hold Time }}}$
Transmission time consists of the following.
Control time:
This is time at the start of transmission when the functions at the sending and receiving sides are confirmed, the transmission mode is established, and transmission and reception are synchronized.

## Image transmission time:

This is the time required for the transmission of document contents (image data). In general, this time is recorded in the catalog, etc.

## Hold time:

This is the time required after the document contents have been sent to confirm that the document was actually sent, and to check for telephone reservations and/or the existence of continuous transmission.

## 5. Facsimile Standards

| Item | Telephone Network Facsimile |
| :--- | :--- |
|  | G3 Machine |
| Connection Control Mode | Telephone Network Signal Mode |
| Terminal Control Mode | T. 30 Binary |
| Facsimile Signal Format | Digital |
| Modulation Mode | PSK (V. 27 ter) or QAM (V. 29) |
| Transmission Speed | 300 bps (Control Signal) <br> $2400, ~ 4800, ~ 7200, ~ 9600 ~ b p s ~(F A X ~ S i g n a l) ~$ |
| Redundancy Compression <br> Process <br> (Coding Mode) | 1 dimension: MH Mode <br> 2 dimension: MR Mode (K=2.4) |
| Resolution | Main Scan: 8 pel/mm <br> Sub Scan: 3.85, 7.7I/mm |
| Line Synchronization Signal | EOL Signal |
| 1 Line Transmission Time <br> [ms/line] | Depends on the degree of data reduction. <br> Minimum Value: 10,20 <br> Can be recognized in 40ms. |

6. Explanation of Communication and Compression Technology
a. G3 Communication Signals (T. 30 Binary Process)

For G3 Facsimile communication, this is the procedure for exchanging control signals between the sending and receiving machines both before and after transmission of image signals.
Control signals at 300 bps FSK are: $1850 \mathrm{~Hz} . . .0,1650 \mathrm{~Hz} \ldots 1$.
An example of a binary process in G3 communication is shown below.
Transmitter Side Receiver Side

| Phase A | Document set Dial |  | Bell Detection |
| :---: | :---: | :---: | :---: |
|  | FAX SW | $\frac{\text { CED }}{\text { DIS }}$ | Notifies the capacity of the receiving unit (e.g. recording paper width, transmission speed). |
| Phase B | Checks the performance of the sending machine (document width, transmission speed, etc.), and sets the communication mode. | $\qquad$ | Checks the receiving preparations and line condition. |
|  |  | CFR | Receiving preparations OK |
|  | Transmission Start | Training 2 | Record Start |
| Phase C |  | Image Information <br> RTC | Record Stop |
| Phase D $\uparrow$ | Transmission End |  | Reception OK |
| Phase E | Disconnect Information Disconnect | DCN | Disconnect |

## Explanation of Signals

Control signals are comprised mainly of 8-bit identification signals and the data signals added to them. Data signals are added to DIS and DCS signals.
Signal.....DIS (Digital Identification Signal)
Identification Signal Format..... 00000001

## Function:

Notifies the capacity of the receiving unit. The added data signals are as follows.
Signal.....DCS (Digital Command Signal)
Identification Signal Format.....X1000001
Example (Some models do not support the following items.):

| Bit No. | DIS/DTC |  |
| :--- | :--- | :--- |
| 1 | Transmitter --- T.2 operation | DCS |
| 2 | Receiver --- T.2 operation | Receiver --- T.2 operation |
| 3 | T.2 IOC $=176$ | T.2 IOC $=176$ |
| 4 | Transmitter --- T.3 operation |  |
| 5 | Receiver --- T.3 operation | Receiver -- T.3 operation |
| 6 | Reserved for future T.3 operation features |  |
| 7 | Reserved for future T.3 operation features. |  |
| 8 | Reserved for future T.3 operation features. |  |
| 9 | Transmitter --- T.4 operation |  |


| Bit No. | DIS/DTC | DCS |
| :---: | :---: | :---: |
| 10 | Receiver --- T. 4 operation | Receiver --- T. 4 operation |
| 11,12,13,14 | Data signaling rate | Data signaling rate |
| 0,0,0,0 | V. 27 ter fall back mode | 2400 bit/s, V. 27 ter |
| 0,1,0,0 | V. 27 ter | 4800 bit/s, V. 27 ter |
| 1,0,0,0 | V. 29 | $9600 \mathrm{bit} / \mathrm{s}$, V. 29 |
| 1,1,0,0 | V .27 ter and V. 29 | $7200 \mathrm{bit} / \mathrm{s}$, V. 29 |
| 0,0,1,0 | Not used | 14400 bit/s, V. 33 |
| 0,1,1,0 | Reserved | 12000 bit/s, V. 33 |
| 1,0,1,0 | Not used | Reserved |
| 1,1,1,0 | V. 27 ter and V. 29 and V. 33 | Reserved |
| 0,0,0,1 | Not used | $14400 \mathrm{bit} / \mathrm{s}$, V. 17 |
| 0,1,0,1 | Reserved | 12000 bit/s, V. 17 |
| 1,0,0,1 | Not used | $9600 \mathrm{bit} / \mathrm{s}, \mathrm{V} .17$ |
| 1,1,0,1 | V. 27 ter and V. 29 and V. 33 and V. 17 | $7200 \mathrm{bit} / \mathrm{s}$, V. 17 |
| 0,0,1,1 | Not used | Reserved |
| 0,1,1,1 | Reserved | Reserved |
| 1,0,1,1 | Not used | Reserved |
| 1,1,1,1 | Reserved | Reserved |
| 15 | R8×7.7 lines/mm and/or $200 \times 200$ pels/25.4mm | R8×7.7 lines/mm and/or $200 \times 200$ pels/25.4mm |
| 16 | Two-dimensional coding capability | Two-dimensional coding capability |
| 17, 18 | Recording width capabilities | Recording width |
| (0, 0) | 1728 picture elements along scan line length of $215 \mathrm{~mm} \pm 1 \%$ | 1728 picture elements along scan line length of $215 \mathrm{~mm} \pm 1 \%$ |
| $(0,1)$ | 1728 picture elements along scan line length of $215 \mathrm{~mm} \pm 1 \%$ <br> 2048 picture elements along scan line length of $255 \mathrm{~mm} \pm 1 \%$ <br> 2432 picture elements along scan line length of $303 \mathrm{~mm} \pm 1 \%$ | 2432 picture elements along scan line length of $303 \mathrm{~mm} \pm 1 \%$ |
| $(1,0)$ | 1728 picture elements along scan line length of $215 \mathrm{~mm} \pm 1 \%$ <br> 2048 picture elements along scan line length of $255 \mathrm{~mm} \pm 1 \%$ | 2048 picture elements along scan line length of $255 \mathrm{~mm} \pm 1 \%$ |
| (1, 1) | Invalid | Invalid |
| 19, 20 | Maximum recording length capability | Maximum recording length |
| $(0,0)$ | A4 (297 mm) | A4 (297 mm) |
| $(0,1)$ | Unlimited | Unlimited |
| $(1,0)$ | A4 (297 mm) and B4 (364 mm) | B4 (364 mm) |
| $(1,1)$ | Invalid | Invalid |
| 21, 22, 23 | Minimum scan line time capability of the receiver | Minimum scan line time |
| $(0,0,0)$ | 20 ms at $3.85 \mathrm{l} / \mathrm{mm}: \mathrm{T}_{7.7}=\mathrm{T}_{3.85}$ | 20 ms |
| $(0,0,1)$ | 40 ms at $3.85 \mathrm{l} / \mathrm{mm}: \mathrm{T}_{7.7}=\mathrm{T}_{3.85}$ | 40 ms |
| $(0,1,0)$ | 10 ms at $3.85 \mathrm{l} / \mathrm{mm}: \mathrm{T}_{7.7}=\mathrm{T}_{3.85}$ | $10 \mathrm{~ms}$ |
| $(1,0,0)$ | 5 ms at $3.85 \mathrm{l} / \mathrm{mm}: \mathrm{T}_{7.7}=\mathrm{T}_{3.85}$ | 5 ms |
| $\left[\begin{array}{l} (0,1,1) \\ (1,1,0) \end{array}\right.$ | 10 ms at $3.85 \mathrm{l} / \mathrm{mm}: \mathrm{T}_{7.7}=1 / 2 \mathrm{~T}_{3.85}$ |  |
| $\left(\begin{array}{l} (1,1,0) \\ (1,0,1) \end{array}\right.$ | 20 ms at $3.85 \mathrm{l} / \mathrm{mm}: \mathrm{T}_{7.7}=1 / 2 \mathrm{~T}_{3.85}$ |  |
| $(1,1,1)$ | $\begin{aligned} 40 \mathrm{~ms} \text { at } 3.85 \mathrm{l} / \mathrm{mm}: \mathrm{T}_{7.7} & =1 / 2 \mathrm{~T}_{3.85} \\ 0 \mathrm{~ms} \text { at } 3.85 \mathrm{l} / \mathrm{mm}: \mathrm{T}_{7.7} & =\mathrm{T}_{3.85} \end{aligned}$ | $0 \mathrm{~ms}$ |
| 24 | Extend field | Extend field |
| 25 | $2400 \mathrm{bit} / \mathrm{s}$ handshaking | $2400 \mathrm{bit} / \mathrm{s}$ handshaking |
| 26 | Uncompressed mode | Uncompressed mode |
| 27 | Error correction mode | Error correction mode |
| 28 | Set to "0". | Frame size 0 = 256 octets $1=64$ octets |
| 29 | Error limiting mode | Error limiting mode |
| 30 | Reserved for G4 capability on PSTN | Reserved for G4 capability on PSTN |
| 31 | T. 6 coding capability | T. 6 coding enabled |
| 32 | Extend field | Extend field |
| 33 | Validity of bits 17, 18 | Recording width |
| (0) | Bits 17, 18 are valid | Recording width indicated by bits 17, 18 |
| (1) | Bits 17, 18 are invalid | Recording width indicated by this field bit information |
| 34 | Recording width capability 1216 picture elements along scan line length of $151 \pm \mathrm{mm} 1 \%$ | Middle 1216 elements of 1728 picture elements |
| 35 | Recording width capability 864 picture elements along scan line length of $107 \pm \mathrm{mm} 1 \%$ | Middle 864 elements of 1728 picture elements |
| 36 | Recording width capability 1728 picture elements along scan line length of $151 \pm \mathrm{mm} 1 \%$ | Invalid |
| 37 | Recording width capability 1728 picture elements along scan line length of $107 \pm \mathrm{mm} 1 \%$ | Invalid |
| 38 | Reserved for future recording width capability. |  |


| Bit No. | DIS/DTC | DCS |
| :---: | :---: | :---: |
| 39 | Reserved for future recording width capability. |  |
| 40 | Extend field | Extend field |
| 41 | R8×15.4 lines/mm | R8×15.4 lines/mm |
| 42 | $300 \times 300$ pels/25.4 mm | $300 \times 300 \mathrm{pels} / 25.4 \mathrm{~mm}$ |
| 43 | R16×15.4 lines/mm and/or $400 \times 400$ pels/ 25.4 mm | R16×15.4 lines/mm and/or $400 \times 400$ pels/ 25.4 mm |
| 44 | Inch based resolution preferred | Resolution type selection "0": neritic based resolution "1": inch based resolution |
| 45 | Metric based resolution preferred | Don't care |
| 46 | Minimum scan line time capability for higher resolutions "0": $\mathrm{T}_{15.4}=\mathrm{T}_{7.7} \quad$ "1": $\mathrm{T}_{15.4}=1 / 2 \mathrm{~T}_{7.7}$ | Don't care |
| 47 | Selective Polling capability | Set to "0". |
| 48 | Extend field | Extend field |

Note 1 - Standard facsimile units conforming to T. 2 must have the following capability: Index of cooperation (IOC)=264.
Note 2 - Standard facsimile units conforming to T. 3 must have the following capability: Index of cooperation (IOC)=264.
Note 3 - Standard facsimile units conforming to T. 4 must have the following capability: Paper length=297 mm .

| Signal | Identification Signal Format | Function <br> Training 1 |
| :--- | :--- | :--- |
|  |  | A fixed pattern is transmitted to the receiving side at a speed (2400 <br> bps to 9600 bps) designated by DCS, and the receiving side opti- <br> mizes the automatic equalizer, etc., according to this signal. |
| TCF <br> (Training Check) | Sends 0 continuously for 1.5 seconds at the same speed as the <br> training signal. |  |
| CFR <br> (Confirmation to Receive) |  | Notifies the sending side that TCF has been properly received. If <br> TCF is not properly received, FTT (Failure To Train) X0100010 is <br> relayed to the sender. The sender then reduces the transmission <br> speed by one stage and initiates training once again. |
| Training 2 | Refer to the next page. | Used for reconfirming the receiving side like training 1. |

## b. Redundancy Compression Process Coding Mode

This unit uses one-dimensional MH format.


| 11 | 0100111 | 000101 | 000011 | 10 |
| :--- | :---: | :---: | :---: | :--- |
| (Black 2) | (White 18) | (Black 8) | (White 13) | (Black 3) |

(c) Total bit number before MH codification (497 bit)
(d) Total bit number after MH codification (63 bit)

### 6.6.2. Modem Circuit Operation

The modem (IC5) has all the hardware satisfying the CCITT standards mentioned previously.
When the ASIC IC1 (61) is brought to a low level, the modem (IC5) is chip-selected and the resistors inside IC are selected by the select signals from ASIC (IC1) ADR0-ADR4. The commands are written through the data bus, and all the processing is controlled by the ASIC (IC1) according to CCITT procedures. The INT signal dispatched from IRQ (pins 100 of IC5) to ASIC (IC1) when the transmission data is accepted and the received data is demodulated, the ASIC (IC1) implements post processing. This modem (IC5) has an automatic application equalizer.
With training signal 1 or 2 during G3 reception, it can automatically establish the optimum equalizer. The modem (IC5) operates using the 32.256 MHz clock (X3).

## 1. Facsimile Transmission

The digital image data on the data bus is modulated in the modem (IC5), and sent from pin 69 via Analog SW IC10, amplifier IC9 and the NCU section to the telephone line.

Refer to Block Diagram(P.21).

## 2. Facsimile Reception

The analog image data which is received from the telephone line passes through the NCU section and enters pin 47 of the modem (IC5). The signals that enter pin 47 of the modem (IC5) are demodulated in the board to digital image signals, then placed on the data bus.
In this case, the image signals from the telephone line are transmitted serially. Hence, they are placed on the bus in 8 bit units. Here, the internal equalizer circuit reduces the image signals to a long-distance receiving level.
This is designed to correct the characteristics of the frequency band centered about 3 kHz and maintain a constant receiving sensitivity. It can be set in the service mode.

Refer to Sgnal Route(P.108).
3. DTMF Transmission (Monitor tone)

The DTMF signal generated in the modem (IC5) is output from pin 56, and is then sent to the circuit on the same route as used for facsimile transmission.

Refer to Sgnal Route(P.108).
(DTMF Monitor Tone)
Refer to Sgnal Route(P.108).
4. Call Tone Transmission

This is the call signal which is generated in the ASIC (IC1) and sent to the speaker.
Refer to Sgnal Route(P.108).
5. Busy/Dial Tone Detection

The path is the same as FAX receiving. When it is detected, the carrier detect bit of the resistor in the modem (IC5) becomes 1 , and this status is monitored by the ASIC (IC1).

## 6. Caller ID Detection

The caller ID signal which is received from the telephone line/passes through IC1 pin (2-1). And it enters pin 50 of the modem (IC5).

### 6.7. NCU Section

### 6.7.1. General

It is composed of bell detection circuit, pulse dial circuit, line amplifier, sidetone circuits.

### 6.7.2. Bell Detection Circuit

## 1. Circuit Operation

The signal waveform for each point is indicated below. The signal (low level section) input to pin 23 of ASIC IC1 on the digital board.
TEL LINE $\rightarrow$ PC1 $(1,2 \rightarrow 4) \rightarrow$ CN1 (11) $\rightarrow\{$ CN2 (11) $\rightarrow$ IC1 (23) $\}$
Note: $\{\quad\}$ : inside the digital board

Between the Tip and Ring from the telephone line


Between PC1 (1) and (2)


PC1 (4)/ASIC IC1 (23)


### 6.7.3. ON/OFF Hook Circuit

Normally (ON-HOOK condition), LINE RELAY (RLY1) is OFF. While OFF-HOOK, RLY1 turns ON. This LINE RELAY is controlled by pin 130 of IC1 through the Q7.

## ON-HOOK:

IC1 (130) Low Level $\rightarrow$ Q7 OFF $\rightarrow$ RLY1 OFF
OFF-HOOK:
IC1 (130) High Level $\rightarrow$ Q7 ON $\rightarrow$ RLY1 ON

### 6.7.4. Pulse Dial Circuit

## Make state:

IC1 (130) High Level $\rightarrow$ Q7 ON $\rightarrow$ RLY1 ON

## Break state:

IC1 (130) Low Level $\rightarrow$ Q7 OFF $\rightarrow$ RLY1 OFF

### 6.7.5. Line Amplifier and Side Tone Circuits

## 1. Circuit Operation

The reception signal received as output from line transformer T1 is given as input to R81, C17, R13 and IC2(2).
Then it is input to the reception system at an amplifier gain of 2.5 dB from pin (2).
The transmission signal is input from CN1 pin (5), and output to the TEL line through C11, R16, IC2(6,7) and T1. Without a side tone circuit, the transmission signal would return to the reception amplifier via C28, R27 and R26. Here, the signal output from CN1 pin (5) passes through C28, R23, R22, R82, C21 and R18, and enters the amplifier IC2 pin (3). This is used to cancel the return portion of the transmission signal. This is the side tone circuit.

(Side Tone)

### 6.7.6. Calling Line Identification Circuit

## 1. Function

This unit is compatible with the Caller ID service offered by your local telephone company. To use this feature, you must subscribe to a Caller ID service. The data for the caller ID from the telephone exchange is sent during the interval between the first and second rings of the bell signal. The data from the telephone exchange is a modem signal which is modulated in an FSK (Frequency Shift Keying) format. Data "0" is a 1200 Hz sine wave, and data 1 a 2200 Hz sine wave.
There are two type of the message format which can be received:i.e.the single data message format and multiple data message format.
The multiple data format allows to transmit the name and data code information in addition to the time and telephone number data.
When there is multiple data in the unit, the name or telephone number are displayed.
2. Circuit Operation:

The caller ID signal input from TEL LINE is processed with IC5.
Refer to Sgnal Route (P.108) for the route of caller ID signal.

## Timing Chart


-1 word = All 8 bit data
-Message Type Word = Fixed value "00000100"
-Message Length Word = number of the data word
-Data word = The data value (month, day, hour, minute, telephone number)

## - Multiple data message



> .1 word = All 8 bit data
> -Message Type $=$ Fixed value " 10000000 "
> .Message Length Word = number of the Parameter Message word
> -Parameter Type Word = Kind of data (ex. the time, phone number)
> .Parameter Length Word = number of the Parameter data word
> .Parameter Word $(\mathrm{s})=$ the data value

### 6.7.7. Calling Line Identification Circuit (DTMF)

## 1. Function

This unit is compatible with the Caller ID service offered by your local telephone company. To use this feature, you must subscribe to a Caller ID service. The data for the Caller ID from the telephone exchange is sent before the first ring signal. The data from the telephone exchange is sent by DTMF signal.
2. Circuit Operation:

The Caller ID signal from TEL LINE is processed with MODEM (IC5).
Refer to Sgnal Route (P.108) for the route of Caller ID (DTMF) signal.

## Timing Chart

DTMF code calling number


### 6.8. ITS (Integrated Telephone System) and Monitor Section

### 6.8.1. General

The general ITS operation is performed by the modem IC5. The alarm tone, the key tone, the calling tone and the beep are output from the ASIC IC1 (digital board).

### 6.8.2. Handset Circuit

1. Function

This circuit controls the conversation over the handset, i.e. the transmitted and received voices to and from the handset.
2. Signal path

Refer to Sgnal Route (P.108)

### 6.8.3. Monitor Circuit for Each Signals

1. Function

This circuit monitors various tones, such as 1 DTMF tone, 2 Alarm/Beep/Key tone/Bell 3 Dummy ring back tone.
2. Signal path

Refer to Sgnal Route (P.108)

### 6.9. ATAS (Automatic Telephone Answering System) Section

### 6.9.1. Remote Receiving

1. Function

This is the parallel connection DTMF signal for the TEL mode between $a$ and $b$. When the other party is a FAX, the unit changes to FAX receiving.
2. Signal Path

Refer to Sgnal Route (P.108)


### 6.10. Operation Board Section

The unit consists of a LCD (Liquid crystal display), KEYs and LEDs (light-emitting diodes). They are controlled by the Gate Array (IC1) and ASIC (IC1: on the DIGITAL BOARD). The key matrix table is shown below.


KX-FT932/934 RU-UA-CA OPERATION BOARD: BLOCK DIAGRAM

Key Matrix

|  | KIN0 | KIN1 | KIN2 | KIN3 | KIN4 | KIN5 | KIN6 | KIN7 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| KSL0 | FAX/START <br> (SW1) | BROADCAST <br> (SW26) | $\#$ <br> (SW16) | 0 <br> $(S W 11)$ | $*$ <br> (SW6) |  | SKEY 6 <br> (SW31) | NAVI LEFT <br> (SW21) |
| KSL1 | COPY <br> (SW2) | SKEY 3 <br> (SW27) | MONITOR <br> (SW17) | 8 <br> $(S W 12)$ | 7 <br> $(S W 7)$ |  | MENU <br> (SW32) | NAVI DOWN <br> (SW22) |
| KSL2 | STOP <br> (SW3) | SKEY2 <br> (SW28) | PAUSE <br> (SW18) | 9 <br> $(S W 13)$ | 4 <br> $(S W 8)$ |  | AUTO ANSWER <br> (SW33) | NAVI UP <br> (SW23) |
| KSL3 | 1 <br> (SW4) |  | FLASH <br> (SW19) | 3 <br> $(S W 14)$ | 2 <br> $(S W 9)$ |  | SKEY 5 <br> (SW34) | NAVI RIGHT <br> (SW24) |
| KSL4 | CALLER ID <br> (SW5) | SKEY 1 <br> (SW30) | REDIAL <br> (SW20) | 6 <br> $(S W 15)$ | 5 <br> $(S W 10)$ |  | SKEY 4 <br> (SW35) | NAVI CENTER <br> (SW25) |

LED

|  | XLED13 |
| :--- | :---: |
|  | LED1 |

### 6.11. LCD Section

The Gate Array IC(IC1) works only for writing the ASCII code from the data bus (D4~D7). V0 is supplied for the crystal drive. R25, R24, R15 and R17 are density control resistors.
Consequently, in this unit, the timing (positive clock) is generated by the LCD interface circuitry in the gate array (IC1).

## Circuit Diagram



## Timing Chart



| Display mode | Density | Normal | Dark |
| :---: | :---: | :---: | :---: |
| English font (Global) 2 lines | LED1 (IC1-22pin) | H | L |
|  | LED15 (IC1-21pin) | L | L |
|  | LED14 (IC1-20pin) | $\mathrm{Hi}-\mathrm{Z}$ | L |
| Chinese font 2 lines | LED1 | L | H |
|  | LED15 | $\mathrm{Hi}-\mathrm{Z}$ | H |
|  | LED14 | $\mathrm{Hi}-\mathrm{Z}$ | H |

### 6.12. Power Supply Board Section

This power supply board uses the switching regulator method.

Block Diagram

[Input Circuit]
The input current goes into the input rectifier circuit through the filter circuit. The filter circuit decreases the noise voltage and the noise electric field strength.

## [Rectifier Circuit]

The input current is rectified by D101,D102,D103 and D104 and charges C106 to make DC voltage. Then it supplies power to the converter circuit.

## [Kick-on voltage circuit]

Bias is applied to the Q101 gate via this circuit when the AC power is turned on and Q101 begins operating.


The following is an overview of how the power supply unit is controlled.
The control method of this power supply unit is pulse width modulation.
When $Q_{1}$ is $O N$, the energy is charged in the transfer primary coil according to $E_{1}$. When $Q_{1}$ is OFF, the energy is output from the secondary transfer as follows.

$$
\mathrm{L} \rightarrow \mathrm{D}_{1} \rightarrow \mathrm{Load} \rightarrow \mathrm{~L}
$$

Then the power is supplied to the Load. When $Q_{1}$ is $O N$, power is not output from the secondary side. The output voltage is fed back in the control IC according to the error amp rectifier. Then depending on how $\mathrm{T}_{\mathrm{ON}}$ is controlled, stabilization occurs. Also, when the current load becomes too large, in order to decrease the voltage output, the increase in $\tau$ is controlled and the output voltage is stabilized.
Therefore, basically the timing: Ton/Toff of Q1 controls the output voltage.

## Output/Input voltage value of ratio



## [Surge Absorber Circuit]

This circuit is for absorbing surge voltage generated by the transformer.

## [Control Circuit and Detecting Circuit]

The control circuit amplifies the output with increased voltage detected in the error detecting circuit. Then it drives the main transistor.
In this power supply, the duty ratio is defined by changing the ON period of the main transistor.
This is shown as follows
When the output voltage of the 24 V circuit increases, the current of the photo coupler PC101 increases, the pulse width of the output control IC becomes narrower and the ON period of Q101 becomes shorter.

## [Over Current Limiter (O.C.L)]

The highest drain current (Q101) is limited by a limiter circuit (IC101) of 24 V . The 24 V output is limited by this circuit.

## [Over Voltage Circuit]

If the 24 V output increases because the error detecting circuit or control circuit is broken, IC101 will recognize this signal and output becomes 0V

## Dummy load method (to quickly check the power supply output)

Refer to Power Supply Board Section(P.110).

## 7 Location of Controls and Components

### 7.1. Overview


(1) Speaker
(2) Document guides
(3) Paper stacker (KX-FT934 only)

- The paper stacker may not be shown in all illustrations in these operating instructions.
(4) Document feeder tray
(5) Top cover
(6) Document exit
(7) Document entrance
(8) Top cover release button


### 7.2. Control Panel



## Buttons

## (1) [ABH] (FT932/934UA ONLY)

[AOH] (FT932/934RU-CA ONLY)

- To use Caller identification features.
(2) [STOP]
- To stop an operation or programming session.
- To erase a character/number. Press and hold to erase all characters/numbers.


## (3) [FLASH]

- To access special telephone services or for transferring extension calls.
(4) [REDIAL]
- o redial the last number dialled. If the line is busy when you make a phone call using the [MONITOR] button, the unit will automatically redial the number up to 3 times. .
(5) [AUTO ANSWER]
- To turn the auto answer setting ON/OFF.
(6) Station keys
- To use one-touch dial feature.


## (7) [FAX/START]

- To change from pulse to tone temporarily during dialling when your line has rotary pulse services.
(10) [PAUSE]
- To insert a pause during dialling.
(11) [MONITOR]
- To initiate dialling without lifting the handset.
(12) [BROADCAST]
- To transmit a document to multiple parties.
(13) Navigator/ [VOLUME] [PHONEBOOK]
- To search for a stored item.
- To select features or feature settings during programming.
- To adjust volume.
- To access the phonebook.
(14) [SET]
- To store a setting during programming.
(15) [MENU]
- To initiate or exit programming.
(16) [LOWER]
- To select stations 6-10 for the one-touch dial feature.
- To start sending or receiving a fax.
(8) [COPY]
- To copy a document.


## 8 Installation Instructions

### 8.1. Installation Space

The space required to install the unit is shown below. The dimensions given are necessary for the unit to operate efficiently.
(KX-FT932)


## Note:

- Avoid excessive heat or humidity.
- Use the unit within the following ranges of temperature and humidity.
- Ambient temperature: $5^{\circ} \mathrm{C}$ to $35^{\circ} \mathrm{C}$
- Relative humidity: $20 \%$ to $80 \%$ (without condensation)
- Power cord length should be less than 5 meters. Using a longer cord may reduce the voltage or cause malfunctions.
- Avoid direct sunlight.
- Do not install near devices which contain magnets or generate magnetic fields.
- Do not subject the unit to strong physical shock or vibration.
- Keep the unit clean. Dust accumulation can prevent the unit from functioning properly.
- To protect the unit from damage, hold both sides when you move it.


### 8.2. Connections

 Important:- The unit will not function when there is a power failure. To make calls in emergency situations, you should connect a telephone that can function during a power failure to the telephone line.
(1) Paper stacker (KX-FT934 only)
- The paper stacker may not be shown in all illustrations in these operating instructions.
(2) Power cord
- Connect to the power outlet ( $220 \mathrm{~V} \sim 240 \mathrm{~V}, 50 / 60 \mathrm{~Hz}$ ).
(3) Telephone line cord
- Connect to [LINE] jack and a single telephone line jack.
(4) [EXT] jack
- Remove the stopper if attached.
(5) Handset cord
(6) Extension telephone (not included)


Caution:

- When you operate this product, the power outlet should be near the product and easily accessible.
- Be sure to use the telephone line cord included in this unit.
- Do not extend the telephone line cord.
- Keep the unit away from walls as far as possible to prevent a recording paper jam.


## Note:

Before you can make calls, the dialling mode setting may need to be changed.

### 8.3. Installing the Recording Paper

1. Open the top cover by pressing the top cover release button ( ${ }^{(1)}$ ).

2. Install the recording paper.

Correct


3. Insert the leading edge of the paper into the opening above the thermal head ( ${ }^{(1)}$ ).

4. Pull the paper out of the unit.


- Make sure that there is no slack in the paper roll.

5. Close the top cover securely by pushing down on both sides.

6. For KX-FT932:

Press [FAX/START], then tear off the excess paper by pulling it towards you.


For KX-FT934:
Press [FAX/START] to cut the paper.


## Note:

- If the paper is secured with glue or tape, cut approximately 15 cm from the beginning of the roll before installing it.
- When the power cord is connected, a message is printed each time the top cover is opened then closed. If the recording paper is installed upside down, the message will not be printed. Install the paper correctly.
- For accessory information, see Optional Accessories (P.9).


## Minimum size



## Maximum document size



Effective scanning area

- Shaded area will be scanned.



## Document weight

- Single sheet: $45 \mathrm{~g} / \mathrm{m}^{2}$ to $90 \mathrm{~g} / \mathrm{m}^{2}$
- Multiple sheest: $60 \mathrm{~g} / \mathrm{m}^{2}$ to $80 \mathrm{~g} / \mathrm{m}^{2}$


## Note:

- Remove clips, staples or other fasteners.
- Do not send or copy documents that are on the following types of paper: (Make a copy of the document using another copier and send the copy.)
- Chemically treated paper such as carbon or carbonless duplicating paper
- Electrostatically charged paper
- Badly curled, creased or torn paper
- Paper with a coated surface
- Paper with a faint image
- Paper with printing on the opposite side that can be seen through the other side, such as newsprint.
- Check that ink, paste or correction fluid has dried completely.
- To send a document with a width of less than 210 mm , we recommend using a copy machine to copy the original document onto A4 or letter-sized paper, then sending the copied document.


## 9 Operation Instructions

### 9.1. Setting Your Logo

Your logo will be printed on the top of each page sent from your unit. The logo can be your name or the name of your company.

## Note:

Refer to Other (P.9) for display message.


1. Press [MENU].

> SYSTEM SETUP
> PRESS NAVI. 4
2. Press $[-4]$ or $[-]$ repeatedly to display the following.

3. Press [SET].

- The cursor (\#) will appear on the display.

```
LOGO==
```

4. Enter your logo, up to 30 characters. See the following character table below for details.
5. Press [SET].

- The next feature will be displayed.

6. Press [MENU].

To select characters with dial keypad

| Keypad | Characters |
| :---: | :---: |
| [1] | $\text { Space \# \& } \quad(\quad)$ |
| [2] |  |
|  |  |
| [3] | D E F Д E Ж 3 З |
|  | d ef Д E 33 |
| [4] | G H I ИЙ К Л 4 |
|  | g h i И Й К Л 4 |
| [5] | J K L M H O П 5 |
|  | j k l M H O П 5 |
| [6] | $\mathrm{M} N \mathrm{O}$ P C T y 6 |
|  | $m \mathrm{n}$ o P C T y 6 |
| [7] | $P \quad$ P R S $\quad$ P $\quad$ U 47 |
|  |  |
| [8] | T U V Ш ய Ъ Ы 8 |
|  | t u v Ш Щ Ъ Ы 8 |
| [9] | W X Y Z b Э Ю Я 9 |
|  | w x y z b Э Ю Я 9 |
| [0] | Space 0 |
| [*] | To change uppercase or lowercase letter. |
| [FLASH] | To enter a hyphen. |
| [STOP] | To delete a digit. |

## Note:

To enter another character that is located on the same dial key, press [-] to move the cursor to the next space.

## To enter your logo

Example: "BILL"

1. Press [2] 2 times.

## LOGO $=$ B

2. Press [4] 3 times.
$\square$
$\mathrm{LOGO}=\mathrm{BI}$
3. Press [5] 3 times.

## LOGO=BII

4. Press [-] to move the cursor to the next space and press [5] 3 times.
```
LOGO=BILI
```


## To change uppercase or lowercase letters

Pressing the $[*]$ button will change to uppercase or lowercase letters alternately.

1. Press [2] 2 times.
```
LOGO=B
```

2. Press [4] 3 times.

3. Press [*].

## LOGO $=$ Bi

4. Press [5] 3 times.

LOGO=Bill

To correct a mistake

1. Press [-4] or [-] to move the cursor to the incorrect character.
2. Press [STOP].

- To erase all characters, press and hold [STOP].

3. Enter the correct character.

To select characters using [ + ] or [-]
Instead of pressing the dial keys, you can select characters using [ + ] or [-].

1. Press [-] repeatedly to display the desired character. Characters will be displayed in the following order:
(1) Uppercase letters
(2) Number
(3) Symbol
(4) Lowercase letters

- If you press [ + ], the order will be reversed.

2. Press [ $\mathbf{m}$-] to insert the character.
3. Return to step 1 to enter the next character.

## 10 Test Mode

The codes listed below can be used to perform simple checks for some of the unit's functions. When complaints are received from customers, they provide an effective tool for identifying the locations and causes of malfunctions. To do this, you set the Service mode (Refer to Operation Flow (P.56).) first, then operate the below test items.

| Test Mode | Type of Mode | Code <br> Operation after code <br> input | Function |
| :---: | :---: | :---: | :---: |
| FACTORY SET | Service Mode | $\begin{aligned} & \text { "5""5""0" } \\ & \hline \text { SET } \end{aligned}$ | Refer to Memory Clear Specification (P.59). |
| FLASH MEMORY CHECK | Service Mode | $\begin{aligned} & \text { "5" "5" "1" } \\ & \hline \text { SET } \end{aligned}$ | Indicates the version and checks the sum of the FLASH MEMORY. |
| DTMF SINGLE TEST | Service Mode | " 5 " " 5 " " 2 " <br> $1 \ldots$. ON <br> $2 . .$. OFF | Outputs the DTMF as single tones. Used to check the frequencies of the individual DTMF tones. Refer to Service Function Table (P.57). |
| MODEM TEST | Service Mode | $\begin{aligned} & \text { "5""5" "4" } \\ & \hline \text { SET } \end{aligned}$ | Telephone line circuit is connected automatically, output the following signals on the circuit line. <br> 1) OFF 2) 9600 bps <br> 3) 7200 bps <br> 4) 4800 bps <br> 5) 2400 bps <br> 6) 300 bps 7$) 2100 \mathrm{~Hz}$ <br> 8) 1100 Hz |
| SCAN CHECK | Service Mode | $\begin{aligned} & \text { "5""5" "5" } \\ & \hline \text { SET } \end{aligned}$ | Turns on the LEDs of the CIS and operates the read systems. Refer to CIS (Contact Image Sensor) Section (P.115). |
| MOTOR TEST | Service Mode | $\begin{aligned} & \text { "5""5" "6" } \\ & \hline \text { SET } \end{aligned}$ | Rotates the transmission and reception motor to check the operation of the motor. <br> 12: FAX TX / Reading memory <br> 52: Recording paper is fed <br> 22: Copy <br> 34: Cutter <br> 44: Recording Paper reverse <br> Press [STOP] button to quit. |
| LED CHECK | Service Mode | $\begin{aligned} & \text { "5"" "5""7" } \\ & \hline \text { SET } \end{aligned}$ | All LEDs above the operation panel board flash on and off, or are illuminated. |
| LCD CHECK | Service Mode | $\begin{aligned} & \text { "5" "5" "8" } \\ & \hline \text { SET } \end{aligned}$ | Checks the LCD indication. Illuminates all the dots to check if they are normal. Refer to Operation Panel Section (P.113). |
| KEY CHECK | Service Mode | $\begin{aligned} & \text { "5""6""1" } \\ & \hline \text { START (any key) } \end{aligned}$ | Checks the button operation. Indicates the button code on the LCD while the button is pressed. Refer to Button Code Table (P.55). <br> Refer to Operation Panel Section (P.113). |
| MEMORY CLEAR (except History data) | Service Mode | $\begin{array}{\|l} \hline \text { "7""1" "0" } \\ \hline \text { START } \end{array}$ | Refer to Memory Clear Specification (P.59). |
| SENSOR CHECK | Service Mode | $\begin{aligned} & \text { "8""1" "5" } \\ & \hline \text { SET } \end{aligned}$ | If you enter this mode and operate sensor levers with your hands, the LCD display of the related sensor (or switch) turns ON / OFF. Also, when copying a document, the related sensor will turn ON / OFF. <br> For each sensor's operation, refer to Sensors and Switches (P.26). <br> Do Sn Co Jm Ct : LCD DISPLAY <br> Do: Document set sensor <br> :Paper inserted. Turns on when a document is inserted. <br> Sn: Read position sensor. <br> :At the read position, turns on when the front cover is opened and the sensor lever is pressed directory. <br> Co: Cover open sensor <br> :Turns on and off when the front cover is opened and closed. <br> Jm: JAM sensor <br> :When JAM sensor is on "Jm" functions. <br> Ct: Cutter sensor <br> :When cutter sensor is on "Ct" functions. |
| PRINT TEST PAT- TERN | Service Mode | $\begin{aligned} & \text { "8"" "5""2" } \\ & \hline \text { SET } \end{aligned}$ | Prints out the test pattern. Used mainly at the factory to test the print quality. You can select 1~4. (See Print Test Pattern (P.55)) |

## Note:

The numbers in the boxes (XXX) indicate the keys to be input for the various test modes.

### 10.1. DTMF Single Tone Transmit Selection

When set to $\mathrm{ON}(=1)$, the 12 keys and transmission frequencies are as shown.

| key | High Frequency (Hz) | key | Low Frequency (Hz) |
| :--- | :--- | :--- | :--- |
| "1" | 697 | $" 5 "$ | 1209 |
| "2" | 770 | $" 6 "$ | 1336 |
| "3" | 852 | $" 7 "$ | 1477 |
| "4" | 941 | $" 8 "$ | 1633 |

When set to OFF (=2), the 12 keys and transmission fre-

| High (Hz) <br> Low (Hz) | 1209 | 1336 | 1477 |
| :--- | :--- | :--- | :--- |
| 697 | $" 1 "$ | $" 2 "$ | $" 3 "$ |
| 770 | "4" | $" 5 "$ | $" 6 "$ |
| 852 | $" 7 "$ | $" 8 "$ | $" 9 "$ |
| 941 | $" A "$ | $" 0 "$ |  |

## Note:

After performing this check, do not forget to turn the setting off.
Otherwise, dialing in DTMF signal will not work.

### 10.2. Button Code Table

| Code | Button Name | Code | Button Name | Code | Button Name |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 04 | FAX /START | 31 | 1 | 3 E | FLASH (RECALL) |
| 05 | LOWER | 32 | 2 | 47 | CALLER ID |
| 06 | COPY | 33 | 3 | 64 | STATION 1 |
| 08 | MONITOR | 34 | 4 | 65 | STATION 2 |
| FA | BROADCAST | 35 | 5 | 66 | STATION 3 |
| OC | AUTO ANSWER | 36 | 6 | 67 | STATION 4 |
| OF | REDIAL | 37 | 7 | 68 | STATION 5 |
| 1E | [ ${ }^{\text {d }}$ NEXT | 38 | 8 |  |  |
| 1F | [4] PREV | 39 | 9 |  |  |
|  |  | 3A | 0 | 00 | NO INPUT |
| 20 | MENU | 3B | \% | - | STOP |
| 25 | [+] VOLUME | 3 C | \# | F8 | SET |
| 26 | [-] VOLUME | 3D | PAUSE |  |  |

### 10.3. Print Test Pattern

## 11 Service Mode

The programming functions are used to program the various features and functions of the machine, and to test the machine. This facilitates communication between the user and the service man while programming the unit.

### 11.1. Programming and Lists

### 11.1.1. Operation

There are 2 basic categories of programming functions, the User Mode and the Service Mode. The Service Mode is further broken down into the normal and special programs. The normal programs are those listed in the Operating Instructions and are available to the user. The special programs are only those listed here and not displayed to the user. In both the User and Service Modes, there are Set Functions and Test Functions. The Set Functions are used to program various features and functions, and the Test Functions are used to test the various functions. The Set Functions are accessed by entering their code, changing the appropriate value, then pressing the SET key. The Test Functions are accessed by entering their code and pressing the key listed on the menu. While programming, to cancel any entry, press the STOP key.

### 11.1.2. Operation Flow

Note:
Refer to Other (P.9) for display message.


Operating Procedure
MENU button

11.1.3. Service Function Table

| Code | Function | Set Value | Effective Range | Default | Remarks |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 501 | Pause time | X 100 msec | 001~600 | 60 | ---------- |
| 502 | Flash time | X 10 ms | 01~99 | 85 | ---------- |
| 503 | Dial speed select | $\begin{aligned} & \text { 1: } 10 \mathrm{pps} \\ & \text { 2: } 20 \mathrm{pps} \end{aligned}$ | 1,2 | 1 | ---------- |
| 514 | Bell detection time | X 100 msec | 1~9 | 6 |  |
| 520 | CED frequency select | $\begin{array}{\|ll} 1: 2100 & \mathrm{~Hz} \\ 2: 1100 \mathrm{~Hz} & \\ \hline \end{array}$ | 1,2 | 1 | See Symptom/Countermeasure Table for long distance and international calls in The unit can copy, but cannot transmit/receive (P.83). |
| 521 | International mode select | 1:ON 2:OFF | 1, 2 | 1 | See Symptom/Countermeasure Table for long distance and international calls in The unit can copy, but cannot transmit/receive (P.83). |
| 522 | Auto standby select | 1:ON 2:OFF | 1, 2 | 1 | The resolution reverts to the default when transmission is complete. |
| 523 | Receive equalizer select | $1: 0 \mathrm{~km}$ 2: 1.8 km 3: 3.6 km 4: 7.2 km | 1~4 | 1 | When the telephone station is far from the unit or reception cannot be performed correctly, adjust accordingly. |
| 524 | Transmission equalizer select | $1: 0 \mathrm{~km}$ 2: 1.8 km 3: 3.6 km 4: 7.2 km | 1~4 | 1 | When the telephone station is far from the unit or transmission cannot be performed correctly, adjust accordingly. |
| 544 | Document feed position adjustment value set | $\begin{aligned} & 1: 3 \mathrm{~mm} \\ & 2: 4 \mathrm{~mm} \\ & 3: 5 \mathrm{~mm} \\ & 4: 6 \mathrm{~mm} \\ & 5: 7 \mathrm{~mm} \end{aligned}$ | 1~5 | 3 | If it is difficult to feed documents, raise the set value. If multi documents feed occurs, lower the set value. |
| 550 | Memory Clear |  |  |  | See Memory Clear Specification (P.59). |
| 551 | ROM check |  |  |  | See Test Mode(P.54). |
| 552 | DTMF single tone test | 1:ON 2:OFF | 1, 2 | 2 | For the DTMF single test, single tone (single tone frequency in the high and low group) are out from the modem. ON will be DTMF and OFF will be single tone .After the test, do not forget to return to the ON setting. |
| 553 | Monitor on FAX communication select | 1:OFF  <br> 2:PHASE B <br> 3:ALL  | 1~3 | 1 | Sets whether to monitor the line signal with the unit's speaker during FAX communication or not. |
| 554 | Modem test |  |  |  | See Test Mode(P.54). |
| 555 | Scan check |  |  |  | See Test Mode(P.54). |
| 556 | Motor test |  |  | 0 | See Test Mode(P.54). |
| 557 | LED test |  |  |  | See Test Mode(P.54). |
| 558 | LCD test |  |  |  | See Test Mode(P.54). |
| 559 | Document jam detection select | 1:ON 2:OFF | 1,2 | 1 | Select the jam detection of a document during FAX transmission/copying. |
| 560 | Cutter selection (KX-FT934 only) | 1:ON 2:OFF | 1, 2 | 1 | Turns off the cutter function. |
| 561 | KEY test |  |  |  | See Test Mode(P.54). |
| 562 | Cutter test (KX-FT934 only) |  |  |  | Press "SET" key. |
| 570 | BREAK \% select | 1:61\% 2:67\% | 1, 2 | 1 | Sets the \% break of pulse dialing according PBX. |
| 571 | ITS auto redial time set | $X$ number of times | 00~99 | 03 | Selects the number of times that ITS is redialed (not including the first dial). |
| 572 | ITS auto redial line disconnection time set | X second | 001~999 | 065 | Sets the interval of ITS redialing. |
| 573 | Remote turn-on ring number set | $X$ number of rings | 01~99 | 10 | Sets the number of rings before the unit starts to receive a document in the TEL mode. |
| 574 | DIAL TONE detection ON/OFF selection | 1:ON 2:OFF | 1, 2 | 2 | Sets the whether to dial the Automatic dial number before detecting dial tone or after detecting dialtone. |
| 590 | FAX auto redial time set | $X$ number of times | 00~99 | 03 | Selects the number of redial times during FAX communication (not including the first dial). |
| 591 | FAX auto redial time disconnection time set | X second | 001~999 | 065 | Sets the FAX redial interval during FAX communication. |
| 592 | CNG transmit select | $\begin{aligned} & \text { 1:OFF } \\ & \text { 2:ALL } \\ & \text { 3:AUTO } \end{aligned}$ | 1~3 | 2 | Lets you select the CNG output during FAX transmission. ALL: CNG is output at phase A. AUTO: CNG id output only when automatic dialing is performed. OFF: CNG id not output at phase A. Refer to Sometime there is a transmit problem (P.81). |

KX-FT932RU-B/KX-FT932CA-B/KX-FT932UA-B/KX-FT934RU-B/KX-FT934CA-B/KX-FT934UA-B

| Code | Function | Set Value | $\begin{aligned} & \text { Effective } \\ & \text { Range } \end{aligned}$ | Default | Remarks |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 593 | Time between CED and 300bps | $\begin{aligned} & 1: 75 \mathrm{msec} \\ & 2: 500 \mathrm{msec} \\ & 3: 1 \mathrm{sec} \end{aligned}$ | 1~3 | 1 | See Symptom/Countermeasure Table for long distance and international calls in The unit can copy, but cannot transmit/receive (P.83). Refer to Receive Problem(P.82) and The unit can copy, but cannot transmit/receive (P.83). |
| 594 | Overseas DIS detection select | 1:detects at <br> the 1st time  <br> 2:detects at <br> the 2nd time $\|$ | 1,2 | 1 | See Symptom/Countermeasure Table for long distance and international calls in The unit can copy, but cannot transmit/receive (P.83). Refer to Sometime there is a transmit problem(P.81) and The unit can copy, but cannot transmit/receive (P.83). |
| 595 | Receive error limit value set | $\begin{aligned} & 1: 5 \% \\ & 2: 10 \% \\ & 3: 15 \% \\ & 4: 20 \% \end{aligned}$ | 1~4 | 2 | Sets the number of acceptable error lines when the FAX reconstructs the received data. Refer to Receive Problem (P.82). |
| 596 | Transmit level set | $10=-10 \mathrm{dBm}$ | 00~15 | 11 | Selects the FAX transmission level. Refer to Sometime there is a transmit problem (P.81) and Receive Problem (P.82). |
| 598 | Receiving sensitivity | $43=-43 \mathrm{dBm}$ | 20~48 | 43 | Used when there is an error problem. Refer to The unit can copy, but cannot either transmit/receive long distance or international communications (P.84). |
| 710 | Memory clear except History data |  |  |  | Refer to Memory Clear Specification (P.59). |
| 717 | Transmit speed selection | $1: 9600 \mathrm{BPS}$ $2: 7200 \mathrm{BPS}$ $3: 4800 \mathrm{BPS}$ $4: 2400 \mathrm{BPS}$ | 1~4 | 1 | Adjusts the speed to start training during FAX transmission. Refer to Sometime there is a transmit problem (P.81)and The unit can copy, but the transmission and reception image are incorrect (P.86). |
| 718 | Receive speed selection | $1: 9600 \mathrm{BPS}$ $2: 7200 \mathrm{BPS}$ $3: 4800 \mathrm{BPS}$ $4: 2400 \mathrm{BPS}$ | 1~4 | 1 | Adjusts the speed to start training during FAX reception. Refer to Receive Problem (P.82) and The unit can copy, but the transmission and reception image are incorrect (P.86). |
| 722 | Redial tone detect | 1:ON 2:OFF | 1,2 | 1 | Sets the tone detection mode after redialing. |
| 732 | AUTO disconnect cancel time | X 100 ms | 1~3 | 1 | When the auto disconnect circuit operates and cuts the line. |
| 745 | Power ON film feed | 1:ON 2:OFF | 1, 2 | 1 | Invalid function for thermal model. |
| 763 | CNG detect time for friendly reception | $\begin{array}{\|l\|} \hline 1: 10 \mathrm{sec} \\ 2: 20 \mathrm{sec} \\ 3: 30 \mathrm{sec} \\ \hline \end{array}$ | 1~3 | 3 | Selects the CNG detection tone of friendly reception. |
| 774 | T4 timer | X 100 msec | 00~99 | 00 | Use this function when delay occurs in the line and communication (ex. Mobile comm) does not work well. |
| 815 | Sensor check |  |  |  | See Test Mode(P.54). |
| 852 | Print test pattern |  |  |  | See Test Mode(P.54). |
| 853 | Top margin |  | 1~9 | 3 |  |
| 874 | DTMF ON time | X msec | 60~20 | 10 | ---------- |
| 875 | DTMF OFF time | X msec | 60~20 | 10 | --------- |
| 880 | History list |  |  |  | ---------- |
| 881 | Journal 2 list |  |  |  | See Special service journal reports (P.76). |
| 882 | Journal 3 list |  |  |  | See Special service journal reports (P.76). |
| 961 | The time transmitting the false ring back tone | X sec | 01~10 | 05 | Set the time transmitting the false ring back tone to the line in TEL/FAX mode. |
| 962 | The operator calling time | X sec | 05~30 | 13 | Set the operator calling time through the speaker in TEL/Fax mode. |

### 11.1.4. Memory Clear Specification

| Item | Status after Memory Clear |  |
| :--- | :---: | :---: |
|  | Service Mode \#550*1 | Service Mode \#710*2 |
| Date and time (user mode \#001) | - | Default |
| Your logo (user mode \#002) | - | Default |
| Your Fax Number (user mode \#003) | - | Default |
| One touch dial and Directory | - | Default |
| History | - | - |
| Top margin (service mode \#853) | - | - |
| Other Setting data <br> (User setting and Service setting data) | Default | Default |

- : Not changed
${ }^{* 1}$ Execute Service Mode \#550 when you want to reset the all setting data keeping the user information.
${ }^{* 2}$ Execute Service Mode \#710 to clear the user information in case that Main Unit is recycled.


## Note:

Please restart a power supply after clearing a memory.

### 11.2. The Example of the Printed List

### 11.2.1. User Mode (Example of a printed out list)

## (FT932/KX-FT934)

## СПИСОК УСТАНОВОК

I CTMCOK OCH. OЧHKLИЙ ]



Note:
The above values are the default values.

## 11．2．2．Service Mode Settings（Example of a printed out list） （FT932／KX－FT934）

【 SERUICE DATA LIST 】

| Code | 5 SI 1 FFILSE TIME | $=$ EEDK 100 ms | ［601．．．606］＊1G区ms |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 5 SO FLASH TIME | $=85 \times 1$ Uns |  |  |  |  |
|  | 503 dipl speed | $=10 \mathrm{PFS}$ | ［1－10］ | $2=201 \mathrm{prs}$ |  |  |
|  | 520 CED FRES． | $=210 \mathrm{Cl} \mathrm{Cz}$ | ［1－2100］ | $2=110[] \mathrm{Hz}$ |  |  |
|  | 521 INTL．MIDE | $=\square \mathrm{N}$ | ［120 ${ }^{\text {a }}$ | 2abFF］ |  |  |
|  | 552 AUTO STAINDEY | $=\mathrm{ON}$ | $51=0 \mathrm{~N}$ | 2＝0FF］ |  |  |
|  | $523 \mathrm{~F} \times \mathrm{ECL}$ ． | $=0.0 \mathrm{~mm}$ | ［1－0． 0 | $2=1.8$ | $3=5.5$ | $4=7.21 \mathrm{~km}$ |
|  | 524 TX EQL． | $=0.016 \mathrm{~mm}$ | ［ $1=0.0$ | $2=1.9$ | $3 \pm 3.6$ | $4=7.2 \mathrm{kkm}$ |
|  | 253 TUP MARGIN | $=3$ | ［1．．．9］ |  |  |  |

〔 SPECIPL SERUICE SETTINGS


| 575 | 961 | 962 |
| ---: | ---: | ---: |
| 10 | 05 | 13 |

UEAGE TIME＝GEQEG HCURE

Note：
The above values are the default values．

### 11.2.3. History (Example of a printed out list)

## i fistury $]$

$$
\begin{aligned}
& \text { (13) }
\end{aligned}
$$

$$
\begin{aligned}
& \begin{array}{c}
\text { Factory } \\
\text { use only }
\end{array}
\end{aligned}
$$

N.PTE $\qquad$ IATE $\qquad$ DEAEF $\qquad$ !IL" $\qquad$
GUSTOHER OTHFLA:HT
 fBLEE GLST CEFLER SH:P) TEW (IFEHFHOT:
FHDE EUPUE' RENㅣT.

## Note:

See the following descriptions of this report. Item No. (1) ~ (44) are corresponding to the listed items in Descriptions of the History Report (P.63).

### 11.2.3.1. Descriptions of the History Report

(1) SOFTWARE VERSION

FLASH ROM version
(2) SUM

FLASH ROM internal data calculation.
(3) YOUR LOGO

The user logo recorded in the unit. If it is not recorded, NONE will be displayed.
(4) YOUR TELEPHONE NUMBER

The user telephone number recorded in the unit. If it is not recorded, NONE will be displayed.
(5) FAX PAGER NUMBER

If you program a pager number into the unit, the pager number will be displayed here.
(6) FACTORY - CUSTOMER

This shows how many days from factory production until the user turns ON the unit.
(7) MONTH

The shows the very first month, date, year and time set by the user after they purchased the unit.
(8) DAY

The shows the very first month, date, year and time set by the user after they purchased the unit.
(9) YEAR

The shows the very first month, date, year and time set by the user after they purchased the unit.
(10) TIME

The shows the very first month, date, year and time set by the user after they purchased the unit.
(11) USAGE TIME

The amount of time the unit has been powered ON.
(12) FACTORY - NOW

This shows how many days from factory production until the user prints out this history list.
(13) TEL MODE

The amount of time the TEL mode setting was used.
(14) FAX ONLY MODE

The amount of time the FAX mode setting was used.
(15) TEL/FAX MODE

The amount of time the TEL/FAX mode setting was used.
(16) Not used
(17) FINAL RECEIVE MODE

The last set receiving mode by the user.
(18) TONE/PULSE SELECTION

The most recently used setting used, either TONE or PULSE.
(19) RECEIVE REDUCTION

The compression rate when receiving.
(20) SETTING NO. OF DIRECTORY

The recorded directory stations.
(21) NUMBER OF COPY

The number of pages copied.
(22) NUMBER OF RECEIVE

The number of pages received.
(23) NUMBER OF SENDING

The number of pages sent.
(24) NUMBER OF CALLER ID

The number of times Caller ID was received.
(25) Not used
(26) ~(29) Not Used
(30) NUMBER OF PRINTING WARNING LIST

The number of warning lists printed until now.
(31) Not used
(32) NUMBER OF DIVIDED PRINTING IN FAX RECEPTION

The number of faxes received that were divided into more than one sheet since the unit was purchased.
(33) Not used
(34) Not used
(35) MAN RCV

Means the unit received a fax message by manual operation.
(36) FRN RCV

Means the unit received a fax message by friendly signal detection.
(37) VOX

Means the unit detected silence or no voice.
(38) RMT DTMF

Means the unit detected DTMF (Remote Fax activation code) entered remotely.
(39) PAL DTMF

Means the unit detected DTMF (Remote Fax activation code) entered by a parallel connected telephone.
(40) TURN-ON

Means the unit started to receive after 10 rings. (Remote Turn
On: Service Code \#573)
(41) TIME OUT

Means the unit started to receive after Ring Time Out in the EXT-TAM or TEL/FAX mode.
(42) IDENT

Means the unit detected Ring Detection.
(43) Not used
(44) Not used

## 12 Troubleshooting Guide

### 12.1. Troubleshooting summary

### 12.1.1. Troubleshooting

After confirming the problem by asking the user, troubleshoot according to the instructions and observe the following precautions.

### 12.1.2. Precautions

1. If there is a problem with the print quality or the paper feed, first check if the installation space and the print paper meets the specifications, the paper selection lever/paper thickness lever is set correctly, and the paper is set correctly without any slack.
2. Before troubleshooting, first check that the connectors and cables are connected correctly (not loose). If the problem occurs randomly, check it very carefully.
3. When connecting the AC power cord with the unit and checking the operation, exercise utmost care when handling electric parts in order to avoid electric shocks and short-circuits.
4. After troubleshooting, double check that you have not forgotten any connectors, left any loose screws, etc.
5. Always test to verify that the unit is working normally.

### 12.2. Error Messages-Display

If the unit detects a problem, one or more of the following messages will appear on the display.
The explanations given in the [ ] are for servicemen only.
Note:
Refer to Error Message (Display) (P.10) for display message.

## "CALL SERVICE"

- There is something wrong with the unit.
[This error is displayed when the thermal head does not warm up. Check the thermistor on the thermal head and connector lead.]


## "CHECK DOCUMENT"

- The document was not fed into the unit properly. Re-insert the document. If misfeeding occurs frequently, clean the document feeder rollers and try again.
(Refer to Document Jams - Sending (P.139).)
- Attempted to send a document longer than 600 mm . Press [STOP] to remove the document. Divide the document into two or more sheets and try again.
[Alternately, turn off service code \#559 to enable sending of documents longer than 600 mm ] (Refer to Service Function Table (P.57).)


## "CHECK MEMORY"

- Memory (telephone numbers, parameters, etc.) has been erased. Re-program.


## "COVER OPEN" <br> "CHECK PAPER"

- The cover is open. Close it and press [FAX/START] to clear the message.
- The unit has run out of recording paper. Install recording paper and press [FAX/START] to clear the message.


## "FAX IN MEMORY"

- The unit has a document in memory. See the other displayed message instructions to print out the document. For fax memory capacity, (Refer to Specifications (P.8)).


## "FAX MEMORY FULL"

- The memory is full of received documents due to lack of recording paper or a recording paper jam. Install paper or clear the jammed paper. (Refer to Jams (P.139.)
- When performing broadcast transmission, the document being stored exceeded the memory capacity of the unit. Send the entire document manually.


## "MEMORY FULL"

- There is no space to store new items in the phonebook.

Erase unnecessary items.

## "MODEM ERROR"

- There is something wrong with the unit's modem. [Refer to \#554 on Test Mode (P.54) and Digital Board Section (P.100)]


## "NO FAX REPLY"

- The other party's fax machine is busy or has run out of recording paper. Try again.
"PAPER JAMMED"
- A recording paper jam occurred. Clear the jammed paper. (Refer to Jams (P. 139 ).)


## "PLEASE WAIT"

- The unit is checking and initializing the paper cutter. Wait for a moment while the check is completed.


## "POLLING ERROR"

- The other party's fax machine does not support polling. Check with the other party.
"REDIAL TIME OUT"
- The other party's fax machine is busy or has run out of recording paper. Try again.


## "REMOVE DOCUMENT"

- The document is jammed. Remove the jammed document.
(Refer to Document Jams - Sending (P.139).)
- Press [STOP] to eject the jammed document.
"SYSTEM IS BUSY"
- The system is busy. Replace the handset or stop using monitor, then try again.


## "TRANSMIT ERROR"

- A transmission error occurred. Try again.


## "UNIT OVERHEATED"

- The unit is too hot. Stop using the unit for a while and let the unit cool down.


### 12.3. Error Messages Report

### 12.3.1. Journal Report

1. Press [MENU] repeatedly to display "PRINT REPORT".
2. Press [-] or [-] until the "JOURNAL REPORT" is displayed.
3. Press [SET].
4. The report is printed out.


## Note:

Refer to Error Message (Report) (P.9) for display message.

| (1) CODE | (2) RESULT | (3) MODE | SYMPTOM | Countermeasure* |
| :---: | :---: | :---: | :---: | :---: |
|  | PRESSED THE STOP KEY | SND \& RCV | Communication was interrupted by the STOP button. |  |
|  | DOCUMENT JAMMED | SND | The document paper is jammed. |  |
|  | NO DOCUMENT | SND | No document paper. |  |
|  | OTHER FAX NOT RESPONDING | SND | Transmission is finished when the T1 TIMER expires. | 1 |
| 28 | COMMUNICATION ERROR | SND \& RCV |  |  |
| 41 | COMMUNICATION ERROR | SND | DCN is received after DCS transmission. | 2 |
| 42 | COMMUNICATION ERROR | SND | FTT is received after transmission of a 2400BPS training signal. | 3 |
| 43 | COMMUNICATION ERROR | SND | No response after post message is transmitted three times. | 4 |
| 44 | COMMUNICATION ERROR | SND | RTN and PIN are received. | 5 |
| 46 | COMMUNICATION ERROR | RCV | No response after FTT is transmitted. | 6 |
| 48 | COMMUNICATION ERROR | RCV | No post message. | 7 |
| 49 | COMMUNICATION ERROR | RCV | RTN is transmitted. | 8 |
| 50 | COMMUNICATION ERROR | RCV | PIN is transmitted (to PRI-Q). | 8 |
| 51 | COMMUNICATION ERROR | RCV | PIN is transmitted. | 8 |
|  | OTHER FAX NOT RESPONDING | RCV | Reception is finished when the T1 TIMER expires. | 9 |
| 54 | ERROR-NOT YOUR UNIT | RCV | DCN is received after DIS transmission. | 11 |
| 58 | COMMUNICATION ERROR | RCV | DCN is received after FTT transmission. | 13 |
| 59 | ERROR-NOT YOUR UNIT | SND | DCN responds to the post message. | 14 |
| 64 | COMMUNICATION ERROR | POL.RX | Polling is not possible. | 15 |
| 65 | COMMUNICATION ERROR | SND | DCN is received before DIS reception. | 2 |
| 65 | COMMUNICATION ERROR | RCV | Reception is not EOP, EOM PIP, PIN, RTP or RTN. | 2 |
| 68 | COMMUNICATION ERROR | RCV | No response at the other party after MCF or CFR is transmitted. | 13 |
| 70 | ERROR-NOT YOUR UNIT | RCV | DCN is received after CFR transmission. | 13 |
| 72 | COMMUNICATION ERROR | RCV | Carrier is cut when the image signal is received. | 16 |
|  | MEMORY FULL | RCV | The document was not received due to memory full. |  |
|  | CANCELLED | SND | The multi-station transmission was rejected by the user. |  |
| FF | COMMUNICATION ERROR | SND \& RCV | Modem error. For the DCN, DCN, etc. abbreviations, refer to Modem Section (P.30). | 12 |

SND=TRANSMISSION RCV=RECEPTION
Most fax communication problems can be resolved by the following steps.

1. Change the transmit level. (Service code: 596, refer to Service Function Table(P.57).)
2. Change the TX speed/RX speed. (Service code: 717/718, refer to Service Function Table (P.57).)

## Note*:

If the problem remains, see the following "Countermeasure" flow chart.

## Countermeasure




- FTT is received after the transmission of the 2400BPS training signal.
- DCN is received before DIS reception
- Reception is not EOP, EOM PIP, PIN, RTP or ETN.
Perform the communication test using the LOOP simulator.

YES


Modem test
(Refer to TEST FUNCTIONS.)
(1) Check the level of transmission. (Do not raise the level above the standard of each country. If the communication is OK at the level beyond the standard, it is due to the line condition or the receiver's machine sensitivity.)
(2) If no effect is obtained:

Slow down the transmission start speed and transmit to the receiver again.


CROSS REFERENCE:
Test Mode(P.54)


No response after FTT is transmitted.

Perform the communication test using the LOOP simulator and check the machine's reception condition


Perform voice communication with the NG caller.

Check if the line was not interrupted by noises or cross talk. If not, wait until the line is able to perform correct communication.

CROSS REFERENCE:
Test Mode(P.54)


## CROSS REFERENCE:

Test Mode(P.54)
 mode.


CROSS REFERENCE:
Maintenance(P.131)
ADF (Auto Document Feed) Section(P.93)
Operation Panel Section(P.170)
CROSS REFERENCE:
Test Mode(P.54)

Confirm if a mechanical problem occurred. E.g., transmission was interrupted, the document was out of place, or on the receiving side (being polled).


Check the modem peripheral's hardware.


Check if the line was not interrupted by noises or cross talk. If not, wait until the line is able to perform correct communication.


## CROSS REFERENCE:

Test Mode(P.54)

### 12.3.2. Special service journal reports

Journal 2 and Journal 3 shown below, which are special journals giving the additional detailed information about the latest 30 communications, can be printed by Service Code 881 or 882 . Remote printing function for the journal reports (JOURNAL, JOURNAL 2 and JOURNAL 3) is also available for service technicians. (Refer to Remote Programming(P.88).) The JOURNAL report only gives you basic information about a communication, but the other two journal reports provide different information on the same item (communication).


HOW TO READ JOURNAL REPORTS:
Example:

1. Look at NO. 01 in the JOURNAL. If you want to know about the details about that item, see NO. 01 in the JOURNAL 2 and the JOURNAL 3. You can get the following information.

* MODE: Fax transmission
* RCV. MODE: TEL
* TX SPEED: 9.6 kbps
* RESOLUTION: standard
* ENCODE: MH
* MAKER CODE: 79

2. Look at NO. 04 in the JOURNAL 2. CNG (0003) indicates that the CNG signal has been received three times since the purchase date.
For further details, see Journal 2(P.77) and Journal 3(P.78).

### 12.3.2.1. Journal 2

Refer to JOURNAL 2 in Printout Example(P.78).
Journal 2 displays the additional detailed information about the last 30 communications.

## Descriptions:

## (1) RCV. MODE

Indicates which receive mode the unit was in when the unit received a fax message.
This information is also displayed when the unit transmitted a fax message.
(2) SPEED

Indicates the speed of the communication. If multiple pages are transmitted or received, it indicates the last page's communication speed. If there is a communication error, "?" is displayed.

## (3) RESOLUTION

Indicates the resolution of the communication. If multiple pages are transmitted or received, it indicates the last page's resolution. If there is a communication error, "?" is displayed.

## (4) RCV-TRIG. (CNT.)

Indicates the trigger that causes the unit to switch to the fax receive mode. The available options are listed in JOURNAL 2 in Printout Example(P.78). The values in parentheses indicate how many times the trigger has been used. (For example, "0003" means three times.)

| No. | Display | Function |
| :--- | :--- | :--- |
| 1 | FAX MODE | Means the unit received a fax message in the FAX mode. |
| 2 | MAN RCV | Means the unit received a fax message by manual operation. |
| 3 | FRN RCV | Means the unit received a fax message by friendly signal detection. |
| 4 | VOX | Means the unit detected silence or no voice. |
| 5 | RMT DTMF | Means the unit detected DTMF (Remote Fax activation code) entered remotely. |
| 6 | PAL DTMF | Means the unit detected DTMF (Remote Fax activation code) entered by a parallel connected tele- <br> phone. |
| 7 | TURN-ON | Means the unit started to receive after 10 rings. (Remote Turn On: Service Code \#573) |
| 8 | TIME OUT | Means the unit started to receive after Ring Time Out in the EXT-TAM or TEL/FAX mode. |
| 9 | IDENT | Means the unit detected Ring Detection. |
| 10 | CNG OGM | Means the unit detected the CNG while it was sending the Dummy Ring Back Tone in the TEL/FAX <br> mode. <br> OR <br> Means the unit detected the CNG while it was sending the OGM in the ANS/FAX mode. |
| 11 | CNG ICM | Means the unit detected the CNG while it was recording the ICM in the ANS/FAX mode. |

## (5) ERROR $\rightarrow$ MEMORY

Indicates the reason why the unit received a fax message in memory.
If you look at No. 11 in the JOURNAL 2 in Printout Example(P.78), it shows the fax message was received in memory due to "PAPER OUT" error.

## NO RESPONSE DISAPPEARED ON JOURNAL

The "NO RESPONSE DISAPPEARED ON JOURNAL" displays the information about the last 10 communications terminated by "No Response". (Some of the communications terminated by "No Response" were not displayed in the JOURNAL.)
When a fax transmission cannot be performed because the other party's unit is set to the TEL mode, "No response" will be printed.

### 12.3.2.2. Journal 3

Refer to JOURNAL 3 in Printout Example (P.78).
Descriptions:
(6) ENCODE

Compression Code: MH/MR

## (7) MSLT

MSLT means Minimum Scan Line Time. Used only at the factory.
(8) EQM

EQM means Eye Quality Monitor. Used only at the factory.

## (9) ERROR LINE(RX)

When an error occurs while receiving a fax, this shows the number of error lines.
(10) MAKER CODE

This shows a 2 digit code of the other party's fax machine brand.

0E: "KX" model
00: Unknown
79: "UF" model
19: "Xerox" model

### 12.3.2.3. Printout Example



| H0. | FCU MODE | SPEED | CCNT. $)$ | EEGGILITIOH | FU-TRIG.GNT. | ERFOR-X MErtic' |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| E1 | FFR Dray | 96010 F |  | GTD. | FGP MOD |  |



| Na. | STAET TIME | RCU MOLE | FCU-TRIG. CNT. $)$ |
| :---: | :---: | :---: | :---: |
| 01 | Q1 9HE, 回: |  |  |

YORE LOTO
YOUR FRTNG.

## Jaunky 3

| NO. | EvCODE | MSLT | EMM(RX) | EPRCR LINE(RX) | MPAER CODE |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 01 | MR | 10MSEC | 0020 | [0000 | RE |
| 02 | IR | 10 MSEC | 0020 | boace | EO |
| 03 | MR | 1 MMSEC | yere | coare | EE |
| 04 | MR | 104ISEC | g000 | ¢aaco | EE |

### 12.3.3. Communication Section

Find the problem in the table shown below, and refer to the corresponding troubleshooting procedure in Defective Facsimile Section (P.80).

| No. | Symptom | Content | Possible cause |
| :--- | :--- | :--- | :--- |
| 1 | The paper is not fed properly when faxing. <br> (Nor in the copy mode.) | Troubleshooting | Problem with the feeding mecha- <br> nism. |
| 2 | The fax usually transmits successfully but sometimes fails. <br> (The unit can copy documents.) | Troubleshooting | Problem with the service line or <br> with the receiver's fax. |
| 3 | The fax usually receives successfully but sometimes fails. <br> (The unit can copy documents.) | Troubleshooting | Problem with the service line or <br> with the transmitter's fax. |
| 4 | The fax completely fails to transmit or receive. <br> (The unit can copy documents.) | Troubleshooting | Problem with the electric circuit. |
| 5 | The fax fails either to transmit or receive when making a <br> long distance or an international call. <br> (The unit can copy documents.) | Detailed description of the <br> possible causes (Similar to <br> troubleshooting items No.2 | Problem with the service line. |
| 6 | The fax image is poor when transmitting or receiving during <br> a long distance or an international call. | and No.3.) |  |
| 7 | No.1-No.5 | The troubleshooting proce- <br> dure for each error code will <br> be printed on the communi- <br> cation result report. |  |

### 12.3.3.1. Defective Facsimile Section

### 12.3.3.1.1. Transmit Problem

## Note:

Refer to Other (P.9) for display message.


CROSS REFERENCE:
Operation Panel Section(P.113)
ADF (Auto Document Feed) Section(P.93)
Maintenance(P.131)

### 12.3.3.1.2. Sometime there is a transmit problem

## Note:

Refer to Error Message (Display) (P.10) for display message.


Note:

- "596: Transmit level set" represents a service code. (Refer to Service Function Table(P.57).)


### 12.3.3.1.3. Receive Problem

First confirm whether the recording paper is installed properly or not before starting troubleshooting. (Refer to "Remarks".)


## Note:

"596: Transmit level set" represents a service code. (Refer to Service Function Table(P.57).)

## Remarks:

Regarding the reception problem, we have investigated the conceivable causes in the flow chart except for the software-related errors. However, some troubles may occur due to the software-related problems such as "OUT OF PAPER" when the fax switches to the memory receiving mode and the memory capacity becomes full of the unprintable data. In this case, error messages [MEMORY FULL] and its main cause, for example "CHECK PAPER" are displayed on the LCD. Once you solve the main problem, [MEMORY FULL] will be cancelled and the reception problem will be resolved.
LCD display messages indicating the error causes are shown below.
COVER OPEN
UNIT OVERHEATED (COVER OPEN, etc.)...Reset the unit.

## PAPER JAMMED

Please refer to Error Messages-Display (P.65) for the above items. If it turns out to be a hardware deformity, please check each sensor. (Refer to Test Mode (P.54).)

### 12.3.3.1.4. The unit can copy, but cannot transmit/receive



## CROSS REFERENCE:

Analog Board Section(P.108)
Test Mode(P.54)

### 12.3.3.1.5. The unit can copy, but cannot either transmit/receive long distance or international communications

The following two causes can be considered for this symptom.

## Cause 1:

The other party is executing automatic dialing, the call has been received by this unit, and the CED or DIS signal response time is too long. (In most cases, this unit detects the CNG signal and can respond to CED or DIS.) (According to the ITU-T standard, the communication procedure is cancelled when there is no response from the other party within 35 sec , so that the other party releases the line.)
(Response Time)

(Cause and Countermeasure)
As shown in the chart above, the total handshaking time must be reduced, but because of the long distance connection and linking of several stations, the line connection time cannot be reduced. Accordingly, the following countermeasures should be tried. (A)... As the 45 sec. count is started directly after dialing or directly after the START button has been pressed for models with a START button, the other party should be called manually, if possible. Another possibility is entering two pauses at the end of the auto dial number on the transmission side. Then the count start time can be delayed for 2 pauses (about 10 sec .).

## Cause 2

Erroneous detection because of an echo or an echo canceler.


## (Echo/Echo Canceler)

The signal from FAX1 reaches FAX2 via stations 1 and 2, but the reflection signal at station 2 also returns via station 1 (echo). As the distance between station 1 and station 2 is far, the echo returns to FAX 1 at a max of 600 msec after transmission. There is a possibility that this signal is detected erroneously as the signal from FAX2. For a normal call, there is also a possibility that the echo of their own voice will make the call difficult to understand. For this reason, each station (station 1 and station 2) attaches echo cancelers (S1 and S2) for international lines or long distance lines. For the echo canceler, the level of the transmission signal from FAX 1 is compared with the level of the reception signal from FAX2. When the transmission signal is larger, S1 is closed while S2 is opened when it is smaller. In other words, for transmission from FAX1, S1 is closed and S2 is open, so that the echo does not return to FAX1.

## (Causes and Countermeasures)




Fig. c (Countermeasure by Changing the Interval Between CED and DIS)


Fig. d (Countermeasure by Ignoring the 1st DIS)

| $<$ TX side signal> | $<$ RX side signal> | <Countermeasure> |
| :--- | :--- | :--- |
| 2nd / 3rd DCS / Training | \& delayed CFR / FTT | at TX side |
| 2nd / 3rd EOP / EOM / MPS | \& delayed MCF / PIP / PIN / RTP / RTN | at TX side |
| delayed DCS | \& 2nd / 3rd / --- DIS | at RX side |


(Fig. e)

### 12.3.3.1.6. The unit can copy, but the transmission and reception image are incorrect

(Long distance or international communication operation)

This symptom highly depends on the transmission and reception capability of the other FAX unit and the line conditions.
The countermeasures for this unit are shown below.

## Transmission Operation:

Set the transmitting speed to 4800BPS (service mode: code No. 717) or select the overseas mode.

## Reception Operation:

If $80 \%$ or more of the reception is incorrect, set the receiving speed to 4800BPS. (Service mode: code No. 718)

- Refer to Service Function Table(P.57).


### 12.3.3.1.7. How to record fax signal by using PC

Recording FAX signal is one of the useful analysis measures to solve communication problems.
The way of recording easily by using PC is shown as follows.

1. Equipment

- 1 jig
- 1 PC (with LINE IN)
- 1 audio cord (mini jack supported)
- 2 tel cords

| Parts No. | Parts Name \& Descrip- <br> tion | Qt'y |
| :--- | :--- | :--- |
| PQJJ1T004Z | JACK1, JACK2 | 2 |
| PQJJ1D010Z | PIN JACK | 1 |
| ECQE2155KF or <br> ECQE2E155KC | CAPACITOR | 2 |
| MA4020 | DIODE | 2 |

## 2. Setting up



FAX SIGNAL RECORDING JIG

## 3. Connecting PC and JIG



## 4. PC setting and recording

1. Set LINE IN to be valid in the volume control setting.

Refer to the PC instruction book.
2. Start up the PC software "SOUND RECORDER". (This software is bundled to Windows OS, which can create WAV file.)

Set the audio format "PCM 22.050 kHz , 8bit, mono"
3. Click the record button and start recording after acquisition the signal.

## Note:

- Not to be wind wave patterns on the wave monitor.
- Please compress the recording data when you send attaching to E-Mail because the data size will be so heavy.
- Any software which can create WAV files is available.


### 12.4. Remote Programming

If, after the call is connected, the customer describes the situation and it is determined that the problem can be corrected by making parameter changes, this function makes it possible to change parameters such as the user code and service code from another fax (using DTMF tones). Therefore, travel to the customer's location is not required. However, it is not possible to change all the parameters remotely (Program Mode Table (P.89)). The function used to accomplish this is remote programming.

First, in order to check the current status of the service code parameter, print out the setup list (code: 991) and the service list (code: 999) from the customer's fax machine.
Based on this, the parameters for the desired codes can be changed.
The procedure for changing and listing parameters is described on Entering the Remote Programming Mode and Changing
Service Codes (P.88). Also, before exiting the remote programming mode, it is advisable to obtain a new list to confirm that the changes were made correctly.

## Hint:

Since the connected telephone is in use during the remote programming mode, it may be helpful to ask the customer to switch to the speakerphone. This frees the customer from the need to remain right next to the fax while you are making parameter settings. When finished, inform the customer. Also note that in very noisy locations where the DTMF tones are not audible, the remote programming function will not work.

### 12.4.1. Entering the Remote Programming Mode and Changing Service Codes



CROSS REFERENCE:
Program Mode Table (P.89)

### 12.4.2. Program Mode Table

| Code | Function | Set Value | Default | Remote Setting |
| :---: | :---: | :---: | :---: | :---: |
| 001 | Set date and time | dd/mm/yy hh:mm | 01 Jan. 2006 | NG |
| 002 | Your logo | --------- | None | NG |
| 003 | Your FAX number | --------- | None | NG |
| 004 | Print sending report | 1:ERROR / 2:ON / 3:OFF | OFF | OK |
| 006 | FAX ring count | 1-4 / 5: EXT.TAM | 2 | OK |
| 013 | Dialing mode | 1:PULSE / 2:TONE | PULSE | OK |
| 017 | Ringer pattern | RINGER 1~3 | RINGER 1 | NG |
| 022 | Journal auto print | 1:ON / 2:OFF | ON | OK |
| 023 | Overseas mode | 1:NEXT FAX / 2:ERROR / 3:OFF | ERROR | OK |
| 025 | Delayed transmission | ON / OFF | OFF | NG |
| 026 | Auto CALLER ID list | 1:ON / 2:OFF | OFF | OK |
| 027 | Caller ID | 1:AOH/ABH / 2:CALLER ID | AOH/ABH | OK |
| 029 | Caller ID Digits | 5:4/6:5 / 7:6/8:7 | 7 | OK |
| 036 | Receiving reduction | 1:ON / 4:OFF | ON | OK |
| 039 | Display contrast | NORMAL / DARKER | NORMAL | NG |
| 041 | FAX activation code | ON / OFF | ON ID=3'\#9 | NG |
| 044 | Memory receive alert | 1:ON / 2:OFF | ON | OK |
| 046 | Friendly reception | 1:ON / 2:OFF | ON | OK |
| 048 | Language | 1:ENGLISH / 2:RUSSIAN | RUSSIAN | OK |
| 058 | Scan contrast | 1:NORMAL / 2:LIGHT | NORMAL | OK |
| 059 | Print contrast | 1:NORMAL / 2:DARKER | NORMAL | OK |
| 072 | Recall time | $1: 100 \mathrm{msec} / 2: 200 \mathrm{msec} / 3: 700 \mathrm{msec}$ $4: 850 \mathrm{msec}$ | 850MS | OK |
| 073 | Manual receive mode | 1:TEL 2: TEL/FAX | TEL | OK |
| 076 | Connecting tone | 1:ON / 2:OFF | ON | OK |
| 078 | TEL/FAX ring setting | 1~9 | 2 | OK |
| 080 | Set default | YES / NO | NO | NG |
| 501 | Pause time set | 001~600 x 100msec | $060 \times 100 \mathrm{msec}$ | OK |
| 502 | Flash time | 01~99 x 10ms | $85 \times 10 \mathrm{~ms}$ | OK |
| 503 | Dial speed | 1:10pps / 2:20 pps | 10pps | OK |
| 514 | Bell detection time | 1~9 x 100msec | $6 \times 100 \mathrm{msec}$ | OK |
| 520 | CED frequency select | $1: 2100 \mathrm{~Hz} / 2: 1100 \mathrm{~Hz}$ | 2100 Hz | OK |
| 521 | International mode select | 1:ON / 2:OFF | ON | OK |
| 522 | Auto standby select | 1:ON / 2:OFF | ON | OK |
| 523 | Receive equalizer select | 1:0km / 2:1.8km / 3:3.6km / 4:7.2km | 0km | OK |
| 524 | Transmission equalizer select | 1:0km / 2:1.8km / 3:3.6km / 4:7.2km | 0km | OK |
| 544 | Document feed position adjustment value set | 1:3mm / 2:4mm / 3:5mm / 4:6mm / 5:7mm | 5 mm | OK |
| 550 | Memory clear | ---------- | --------- | NG |
| 551 | ROM check | -- | --------- | NG |
| 552 | DTMF signal tone test | 1:ON / 2:OFF | OFF | OK |
| 553 | Monitor on FAX communication | 1:OFF / 2:Phase B / 3:ALL | OFF | OK |
| 554 | Modem test | --- | --------- | NG |
| 555 | Scanner test | --------- | --------- | NG |
| 556 | Motor test | -------- | --------- | NG |
| 557 | LED test | --------- | --------- | NG |
| 558 | LCD test | ---- | --------- | NG |
| 559 | Document jam detection | 1:ON / 2:OFF | ON | OK |
| 560 | Cutter selection (KX-FT934 only) | 1:ON / 2:OFF | ON | OK |
| 561 | Key test | --------- | --------- | NG |
| 562 | Cutter test (KX-FT934 only) | "SET" push | -------- | NG |
| 570 | Break \% select | 1:61\% / 2:67\% | 61\% | OK |
| 571 | ITS auto redial time set | 00-99 | 03 | OK |
| 572 | ITS auto redial line disconnection time set | 001-999sec | 065sec | OK |
| 573 | Remote turn-on ring number | 01-99 | 10 | OK |
| 574 | DIAL TONE detection ON/OFF selection | 1:ON / 2:OFF | OFF | OK |
| 590 | FAX auto redial time set | 00-99 | 03 | OK |
| 591 | FAX auto redial line disconnection time set | 001-999sec | 065sec | OK |
| 592 | CNG transmit select | 1:OFF / 2:ALL / 3:AUTO | ALL | OK |
| 593 | Time between CED and 300 bps | 1:75ms / 2:500ms / 3:1sec | 75 ms | OK |
| 594 | Overseas DIS detection | 1:1st / 2:2nd | 1st | OK |
| 595 | Receive error limit value | 1:5\% / 2: 10\% / 3: 15\% / 4: 20\% | 10\% | OK |
| 596 | Transmit level set | from -15 to 00dBm | -11dBm | OK |
| 598 | Receiving Sensitivity | 20~48 dBm | 43 | OK |

KX-FT932RU-B/KX-FT932CA-B/KX-FT932UA-B/KX-FT934RU-B/KX-FT934CA-B/KX-FT934UA-B

| Code | Function | Set Value | Default | Remote Setting |
| :---: | :---: | :---: | :---: | :---: |
| 710 | Memory clear except History data | --------- | -------- | NG |
| 717 | Transmit speed select | 1:9600/ 2:7200/ 3:4800/ 4:2400 | 9600bps | OK |
| 718 | Receive speed select | 1:9600/ 2:7200/ 3:4800/ 4:2400 | 9600bps | OK |
| 722 | Redial tone detect | 1:ON / 2:OFF | ON | OK |
| 745 | Power on film feed | 1:ON / 2:OFF | ON | OK |
| 763 | CNG detect time for friendly reception | 1:10s / 2:20s / 3:30s | 30s | OK |
| 774 | T4 timer | 00~99 x 100ms | 00ms | OK |
| 815 | Sensor test | -------- | --------- | NG |
| 852 | Print test pattern | --------- | ------- | NG |
| 853 | Top margin | 1~9 mm | 3 | OK |
| 874 | DTMF ON time | 60~20 | 10 ms | OK |
| 875 | DTMF OFF time | 60~20 | 10 ms | OK |
| 880 | History list | 1:SET | ------ | NG |
| 881 | Journal 2 | 1:SET | --------- | NG |
| 882 | Journal 3 | 1:SET | -- | NG |
| 961 | The time transmitting the false ring back tone | 01~10 x sec | 05sec | OK |
| 962 | The operator calling time | 05~30 x sec | 13sec | OK |
| 991 | Setup list | 1:Start | --------- | OK |
| 994 | Journal list | 1:Start | --------- | OK |
| 995 | Journal 2 list | 1:Start | --------- | OK |
| 996 | Journal 3 list | 1:Start | --------- | OK |
| 998 | History list | 1:Start | --------- | OK |
| 999 | Service list | 1:Start | -------- | OK |

OK means "can set".
NG means "can not set".

## Note:

Refer to Service Function Table (P.57) for descriptions of the individual codes.

## Example:

If you want to set value in the "004 Transmission report mode", press the dial key number 1, 2 or 3 corresponding to the Set Value you want to select. (1:ON/2:OFF/3:ERROR)

### 12.5. Troubleshooting Details

### 12.5.1. Outline

Troubleshooting is for recovering quality and reliability by determining the broken component and replacing, adjusting or cleaning it as required. First, determine the problem then decide the troubleshooting method. If you have difficulty finding the broken part, determine which board is broken. (For example: the Digital PCB, Analog PCB, etc.) The claim tag from a customer or dealer may use different expressions for the same problem, as they are not a technician or engineer. Using your experience, test the problem area corresponding to the claim. Also, returns from a customer or dealer often have a claim tag. For these cases as well, you need to determine the problem. Test the unit using the simple check list on Simple Check List(P.92). Difficult problems may be hard to determine, so repeated testing is necessary.

### 12.5.2. Starting Troubleshooting

Determine the symptom and the troubleshooting method.


## CROSS REFERENCE:

Error Messages-Display(P.65)
Simple Check List(P.92)
Digital Board Section(P.100)
Power Supply Board Section(P.110)

### 12.5.3. Troubleshooting Items

| ITEM | SYMPTOM | REFERENCE |
| :---: | :---: | :---: |
| ADF <br> (Auto Document Feeder) | No feed | See No Document Feed (P.93) |
|  | Paper jam | See Document Jam (P.94) |
|  | Multiple feed | See Multiple Feed (P.95) |
|  | Skew | See Skew (P.96) |
| Printing | Skewed receiving image. | See Skewed Receiving Image (P.98) |
|  | Image is distorted. | See Image is Distorted (When printing) (P.97) |
|  | Black or white vertical lines appear | See Black or White Vertical Lines Appear (P.98) |
| Communication FAX, TEL (analog board) | Cannot communicate by fax. | See Defective ITS (Integrated Telephone System) Section (P.109) and Journal Report (P.66) |
|  | Error code is displayed. | See Journal Report (P.66) |
|  | Cannot talk. | See Analog Board Section (P.108) |
|  | DTMF tone doesn't work. |  |
|  | Handset/Monitor sound, volume. |  |
| Abnormal mechanical sound | Abnomal sound from the product | See When Coping or Printing, an Abnormal Sound is Heard from the Unit (P.99) |
| Power supply | Voltage output is abnormal. | See Power Supply Board Section (P.110) |
| Operation panel | Keys are not accepted. | See Operation Panel Section (P.113) |
| Sensor | If the electric circuit is the cause, the error message corresponding to the sensor will be displayed. | See Sensor Section (P.114) |

### 12.5.3.1. Simple Check List

| SERIAL NO. |  | DATE |  |
| :---: | :---: | :---: | :---: |
|  | FUNCTION | JUDGEMENT | REFERENCE |
| FAX operation | Transmission | OK / NG |  |
|  | Receiving | OK / NG |  |
| Copy operation | FINE mode | OK / NG |  |
|  | PHOTO mode | OK / NG |  |
| Telephone operation | Handset MIC/receiver | OK / NG |  |
|  | Monitor sound | OK / NG |  |
|  | Ringer sound | OK / NG |  |
|  | Dial operation | OK / NG |  |
|  | Volume operation | OK / NG |  |
| Operation Panel | Key check | OK / NG | Service code \#561 <br> (Refer to Test Mode (P.54).) |
|  | LED check | OK / NG | Service code \#557 (Refer to Test Mode (P.54).) |
|  | LCD check | OK / NG | Service code \#558 (Refer to Test Mode (P.54).) |
| Sensor | Sensor check | OK / NG | Service code \#815 (Refer to Test Mode (P.54).) |
| Clock | Time goes by | OK / NG | Is the time kept correctly? Check with another clock. |
| External Telephone | Handset transceiver/receiver | OK / NG |  |
|  | Remote control | OK / NG | Change to FAX receiving by pressing " $\because \# 9$ ". (Refer to code no. 041.on Program Mode Table (P.89).) |

Note:

- Check according to the sevvice code referring to the Test Mode (P.54).


### 12.5.4. ADF (Auto Document Feed) Section

### 12.5.4.1. No Document Feed



## Note:

(*1) : Refer to Multiple Feed (P.95)
(*2) : Refer to How to Remove the Operation Board, LCD and Platen Roller (P.122)
(*3) : Refer to Test Mode (P.54)
(*4) : Refer to Digital Board Section (P.100)
(*5) : Refer to Sensor Section (P.114)
(*6) : Refer to How to Remove the Gear Block and Separation Roller (P.129)
(*7) : Refer to How to Remove the Separation Holder and Document Feed Support (P.123)
(*8) : Refer to Power Supply Board Section (P.110)

### 12.5.4.2. Document Jam



## CROSS REFERENCE:

Test Mode (P.54)
Sensor Section (P.114)

## Note:

(*1) : Refer to How to Remove the Operation Board, LCD and Platen Roller (P.122)
(*2) : Refer to Disassembly and Assembly Instructions (P.118)

### 12.5.4.3. Multiple Feed

When using thick paper etc., if the document will not feed.


Note:
(*1) : Refer to How to Remove the Separation Holder and Document Feed Support (P.123)
(*2) : Refer to Disassembly and Assembly Instructions (P.118)
(*3) : Refer to Maintenance (P.131)

### 12.5.4.4. Skew



Note:
(*1) : Refer to Maintenance Items and Componet Locations (P.131)
(*2) : Refer to Disassembly and Assembly Instructions (P.118)
(*3) : Refer to How to Remove the Separation Holder and Document Feed Support (P.123)
(*4) : Refer to How to Remove the Operation Board, LCD and Platen Roller (P.122)
(*5) : Refer to How to Remove the Image Sensor (CIS) and Feed Roller (P.124)

### 12.5.4.5. Image is Distorted (When printing)



CROSS REFERENCE:
Thermal Head Section (P.116).
Test Mode(P.54)
CIS (Contact Image Sensor) Section (P.115).

## Note:

(*1) : Refer to Maintenance Items and Componet Locations (P.131)
(*2) : Refer to Disassembly and Assembly Instructions (P.118)
(*3) : Refer to How to Remove the Operation Board, LCD and Platen Roller (P.122)

### 12.5.4.6. Black or White Vertical Lines Appear



## CROSS REFERENCE:

Test Mode(P.54)
Digital Board Section (P.100)

## Note:

(*1) : Refer to How to Remove the Lock Lever and Thermal Head (P.126)
(*2) : Refer to Maintenance Items and Componet Locations (P.131)
(*3) : Refer to How to Remove the Operation Board, LCD and Platen Roller (P.122)
(*4) : Refer to How to Remove the Image Sensor (CIS) and Feed Roller (P.124)

### 12.5.4.7. Skewed Receiving Image



Note:
(*1) : Refer to Installing the Recording Paper (P.51)

### 12.5.4.8. When Coping or Printing, an Abnormal Sound is Heard from the Unit



Note:
(*1) : Refer to Document Feeder Cleaning (P.140)
(*2) : Refer to Thermal Head Cleaning (P.141)
(*3) : Refer to Disassembly and Assembly Instructions (P.118)
(*4) : Refer to How to Remove the Motor of Gear Block (P.129)
(*5) : Refer to How to Remove the Gear Block and Separation Roller (P.129)

### 12.5.5. Digital Board Section

When the unit fails to boot up the system, take the troubleshooting procedures very carefully. It may have a serious problem.
The symptom: No response when the power is turned on. (No LCD display, and keys are not accepted.)
The first step is to check the power source. If there is no problem with the power supply unit, the problem may lie in the digital unit (main board).
As there are many potential causes in this case (ASIC, DRAM, etc.), it may be difficult to specify what you should check first. If a mistake is made in the order of checks, a normal part may be determined faulty, wasting both time and money.
Although the tendency is to regard the problem as a serious one (IC malfunction, etc.), usually most cases are caused by solder faults (poor contact due to a tunnel in the solder, signal short circuit due to solder waste).


## Note:

1. Electrical continuity may have existed at the factory check, but a faulty contact occurred as a result of vibration, etc., during transport.
2. Solder waste remaining on the board may get caught under the IC during transport, causing a short circuit.

Before we begin mass production, several hundred trial units are produced at the plant, various tests are applied and any malfunctions are analyzed. (In past experiences, digital IC (especially DRAM and FLASH ROM) malfunctions are extremely rare after installation in the product.)
This may be repaired by replacing the IC, (DRAM etc.). However, the real cause may not have been an IC malfunction but a soldering fault instead.
Soldering faults difficult to detect with the naked eye are common, particularly for ASIC and RA (Resistor Array). But if you have an oscilloscope, you can easily determine the problem site or IC malfunction by checking the main signal lines.
Even if you don't have such a measuring instrument, by checking each main signal line and resoldering it, in many cases the problem will be resolved.
An explanation of the main signals (for booting up the unit) is presented below.

## Don't replace ICs or stop repairing until checking the signal lines.

An IC malfunction rarely occurs. (By understanding the necessary signals for booting up the unit, the "Not Boot up" display is not a serious problem.)

## What are the main signals for booting up the unit?

Please refer to Digital Board Section (P.100).
The ASIC (IC1) controls all the other digital ICs. When the power is turned on, the ASIC retrieves the operation code stored in the FLASH ROM (IC2), then follows the instructions for controlling each IC. All ICs have some inner registers that are assigned to a certain address.
It is the address bus by which the ASIC designates the location inside each IC. And the data bus reads or writes the data in order to transmit the instructions from the ASIC to the ICs.
These signal lines are all controlled by voltages of $3.3 \mathrm{~V}(\mathrm{H})$ or $0 \mathrm{~V}(\mathrm{~L})$.

### 12.5.5.1. Digital Block Diagram

Digital board is including analog system. All analog signals (Telephone, CID and TAM) excepting Fax communications. Another one is ASIC system for mechanical functions: Copy, Fax and UI (LCD/Key). And serial interface (UART) connects both systems.

Flash memory IC2 in the ASIC system is for software and also for user memory (settings, Phone book, CID memory) DRAM IC4 in the ASIC system is for work memory and also for fax memory.


The signal lines that must be normal for the system to boot up are listed here [List 1].
For signal lines other than these, even if they malfunction they do not directly affect booting up the system.
[List 1]

| (1) | D0~D7 | (Data Bus) |
| :--- | :--- | :--- |
| (2) | $\mathrm{A} 0 \sim \mathrm{~A} 12$, RBA0~RBA5 | (Address Bus) |
| (3) | $\overline{\mathrm{RD}}$ | (Read Signal) |
| (4) | $\overline{\mathrm{ROMCS}}$ | (ROM Select Signal) |
| $(5)$ | $\overline{\mathrm{WR}}$ | (Write Signal) |
| $(6)$ | $\overline{\mathrm{RAS}}$ | (DRAM Row Address Select) |
| $(7)$ | $\overline{\mathrm{CAS}}$ | (DRAM Column Address Select) |
| $(8)$ | $\overline{\text { MDMCS }}$ | (MODEM Select Signal) |

If these signals are normal, once the power is turned on, each IC repeatedly outputs $3.3 \mathrm{~V}(\mathrm{H})$ and $\mathrm{OV}(\mathrm{L})$. The following page shows NG and normal wave patterns.

## NG Wave pattern



For a short between D0 and D1


Note:
Refer to NG Example (P.107).

## Normal Wave Patterns



## Remarks:

When you use an oscilloscope to judge whether a signal to be tested is normal or NG, perform the signal check in exactly the same order as in [List 1]. (If the ASIC fails to access the ROM, the ASIC cannot access DRAM normally.)
The digital circuit actually operates according to the timing combinations of these signals. If the timing of these signals is even slightly delayed, the circuit will not work. Nor will it if the IC is defective and the output voltage level is not normal although the timing of these signals is accurate enough to meet the specifications. (Make sure that your oscilloscope is calibrated before starting a test.)
Therefore, it is imperative to confirm whether each IC outputs the signal at the correct level. (See the I/O Pin No. Diagram.) The signal level should be constantly output at between $3.3 \mathrm{~V}(\mathrm{H})$ and $0 \mathrm{~V}(\mathrm{~L})$ as described earlier.

## I/O and Pin No. Diagram



### 12.5.5.2. Check the Status of the Digital Board

First, please check voltages and oscillation whether they are correct as follows
[1] Voltages check


Next, please check voltages of test points A and B .
The result may tell you a defective point.

## [3] Status check

Please make a short circuit between the TEST point and DG point using a metallic object, such as tweezers
Then, turn on the AC power, and a few seconds later, remove the metallic object.
Check the following waveform using an oscilloscope or tester.

"A" and "B" signals will be carrying out a toggle after AC POWER ON until a result is decided.
The cycle of the toggle is 2 seconds (HIGH: 1 sec, LOW: 1 sec )


If "A" and "B" signal do not carry out a toggle, CPU may not be operating. In that case, please check solder faults (poor contact due to a tunnel in the solder, signal short circuit due to solder waste.)
The result of check, if you cannot find solder faults, please replace IC because it may be IC malfunctions. The order of IC replacement is as follows.
(1) IC1 (ASIC)
(2) IC3 (RESET IC)
3) IC4 (DRAM)
(4) IC2 (FLASH)

- If "A" and "B" signal carry out a toggle, correctly, then "A" and "B" will show the result of the check.

Check the following voltages using an oscilloscope or tester

- To cancel the status check mode, turn off the AC power.

| Check point voltage |  | Defective point | Check items |  |
| :---: | :---: | :---: | :--- | :--- |
| A | B |  |  |  |
| 3.3 V | 0 | MODEM (IC5) | IC1(61 pin), IC5 (78, 79, 80 ,99 pin), R200, C200, C201, R165 |  |
| 3.3 V | 3.3 V | ALL OK |  |  |

- To enable the status check mode, it is necessary that RAM, ROM, and MODEM are controlled from the ASIC correctly.
If it does not show above mentioned status, please check solder faults again.

Please check the soldering condition of those components.
If there is no problem, replace the IC5


LCD display


This display occurs when the temperature of the thermistor
on the thermal head is NG.
Faulty connection of the thermal head connector.


ASIC IC1 pins 4 and 139 or the thermistor on the thermal head is NG.

### 12.5.5.3. NG Example

Short circuit from the adjacent signal wires.
Check for a short circuit in the RA and IC leads and the signal wire at the through hole.

2.

3.


Solder fault on RA.

### 12.5.6. Analog Board Section

This chapter provides the testing procedures required for the analog parts. A signal route to be tested is determined depending upon purposes. For example, the handset TX route begins at the handset microphone and the signal is output to the telephone line. The signal mainly flowing on this route is analog. You can trace the signal with an oscilloscope. The signal flow on each route is shown in the Check Sheet here. If you find a specific problem in the unit, for example if you cannot communicate with the MONITOR, trace that signal route locally with the following Check Sheet and locate the faulty point.

### 12.5.6.1. Sgnal Route

(SYMPTOM)
ITEMS TO CHECK

## Note:

\{ \}: Inside the digital board

### 12.5.6.2. Defective ITS (Integrated Telephone System) Section

## 1. No handset and monitor transmission / reception

Following the ITS section or NCU section, search for the route between the microphone and the telephone line (sending) or between the telephone line and the speaker (receiving) where the signal disappears.
Check the components at that point.
2. No pulse dialing


## 3. No ring tone (or No bell)

With the unit on-hook (standby), does a bell ring when pins 3-4 of PC1 on the analog board are shorted?



Is a current flowing between pin 4 of PC1 on the analog board and pin 23 of IC1 on the digital board?

Check the path between pin 4 of PC1 on the analog board and pin 23 of IC1 on the digital board.
4. No tone dialing


### 12.5.7. Power Supply Board Section

### 12.5.7.1. Key Components for Troubleshooting

Check the following parts first: F101, D101-D104, C106, Q101 and IC101.
This comes from our experience with experimental tests. For example: power supply and lightning surge voltage test, withstanding voltage test, intentional short circuit test, etc.

## Caution:

If you find a melted fuse in the unit, do not turn on the power until you locate and repair the faulty parts (except for the fuse); otherwise the fuse will melt again and you cannot pinpoint the faulty point.

In most cases, the symptom is that nothing is output. It is more likely that the fault is in the primary side rather than the secondary side. Check the primary side first.


### 12.5.7.2. Troubleshooting Flow Chart




### 12.5.7.3. Broken Parts Repair Details

(D101, D102, D103, D104)
Check for a short-circuit in terminal 4. If D101, D102, D103 and D104 are short-circuits, F101 will melt (open). In this case, replace all of the parts (D101, D102, D103, D104, F101)
(Q101)
The worst case of Q101 is a short-circuit between the Drain and Gate because damage expands to the peripheral circuit of Q101. This is due to a very high voltage through the Gate circuit which is composed of R128, R109, D109 and IC101.
You should change all of the parts listed as follows.
F101, Q101, R128, R109, D109, IC101
(D201)
If D201 is broken, the oscillation circuit in the power supply cannot operate. Check it with an electric tester.

### 12.5.8. Operation Panel Section

### 12.5.8.1. No Key Operation



### 12.5.8.2. No LCD Indication



CROSS REFERENCE:
Test Mode(P.54)

### 12.5.9. Sensor Section

Refer to Sensors and Switches (P.26) for the circuit descriptions.

### 12.5.9.1. Check the Document Sensor (SW39) <br> $\qquad$ "CHECK DOCUMENT" <br> Note:

Refer to Error Message (Display) (P.10) for display message.


### 12.5.9.2. Check the Read Position Sensor (SW38) <br> "REMOVE DOCUMENT" Note: <br> Refer to Error Message (Display) (P.10) for display message.



### 12.5.10. CIS (Contact Image Sensor) Section

Refer to Scanning Block (P.24).


CROSS REFERENCE:
Test Mode(P.54)

### 12.5.11. Thermal Head Section

Refer to Thermal Head(P.22).



## 14 Disassembly and Assembly Instructions

### 14.1. Disassembly Flowchart

### 14.1.1. Upper Cabinet Section



## CROSS REFERENCE:

A-1 : How to Remove the Paper Stacker (KX-FT934 only) (P.120)
A-2 : How to Remove the Operation Panel Block (P.121)
A-3 : How to Remove the Operation Board, LCD and Platen Roller (P.122)
A-4 : How to Remove the Separation Holder and Document Feed Support (P.123)
A-5 : How to Remove the Image Sensor (CIS) and Feed Roller (P.124)
A-6 : How to Remove the Cutter Unit (KX-FT934 only) (P.125)
A-7 : How to Remove the Lock Lever and Thermal Head (P.126)
B-1 : How to Remove the Bottom Frame (P.127)
B-3 : How to Remove the Gear Block and Separation Roller (P.129)

### 14.1.2. Lower Cabinet Section



CROSS REFERENCE:
A-1 : How to Remove the Paper Stacker (KX-FT934 only) (P.120)
A-6 : How to Remove the Cutter Unit (KX-FT934 only) (P.125)
B-1 : How to Remove the Bottom Frame (P.127)
B-2 : How to Remove the Analog Board, Digital Board, Power Supply Board and Power Cord (P.128)
B-3 : How to Remove the Gear Block and Separation Roller (P.129)
B-4 : How to Remove the Motor of Gear Block (P.129)

### 14.2. Disassembly Procedurel

### 14.2.1. How to Remove the Paper Stacker (KX-FT934 only)

## PROCEDURE: A-1

Ref. No. A-1

1) Push the lower of the PAPER STACKER in the direction of the arrows.


### 14.2.2. How to Remove the Operation Panel Block

PROCEDURE: A-1 $\rightarrow$ A-2

Ref. No. A-2

1) Unhook all the connectors connecting the main cabinet with the OPERATION PANEL BLOCK. (Refer to Ref. No. B-1)
2) Push the Top cover release button.
3) Push the both side arms (in the direction of the arrow shown in Fig. A) simultaneously to release the top of arms.
4) Release the both side arms, as shown in a Fig. B.
5) Remove the OPERATION PANEL BLOCK.

(1) Insert the screwdriver.
(2) Tilt the screwdriver inside. Do not touch the arm at this time.
(3) Release the another side arm.

### 14.2.3. How to Remove the Operation Board, LCD and Platen Roller

## PROCEDURE: A-1 $\rightarrow$ A-2 $\rightarrow$ A-3

Ref. No. A-3

1) Remove the 4 screws (A)-a.
2) Remove the Gear, as shown in a Fig. C .
3) Remove the OPERATION PANEL COVER.
4) Remove the Spacer, as shown in a Fig. D.
5) Remove the 2 screws (A)-b.
6) Remove the OPERATION BOARD and LCD.

*2 : Attachment of Operation Panel Cover


### 14.2.4. How to Remove the Separation Holder and Document Feed Support

## PROCEDURE: A-1 $\rightarrow$ A-2 $\rightarrow$ A-3 $\rightarrow$ A-4

Ref. No. A-4

1) Remove the 2 screws (A).
2) Release the 3 Hooks-a from rear side.
3) Remove the Document Guide Cover.
4) Release the Hook-b of Separation Holder, as shown in Fig. E.
5) Remove the Separation Holder
6) Remove the Document Feed Support


Fig. F

Document


### 14.2.5. How to Remove the Image Sensor (CIS) and Feed Roller

PROCEDURE: A-1 $\rightarrow$ A- $2 \rightarrow$ B-1 $\rightarrow$ A-5
Ref. No. A-5

1) Push the Top cover release button.
2) Release the top of Operation Panel Block arms. (Refer to Fig. A on Ref. No. A-2)
3) Remove the 1 screw ( E ).
4) Remove the IMAGE SENSOR, as shown in a Fig. G.
5) Remove the Bottom Plate. (Refer to Ref. No. B-1)
6) Remove the FEED ROLLER, as shown in a Fig. H.


### 14.2.6. How to Remove the Cutter Unit (KX-FT934 only)

PROCEDURE: A-1 $\rightarrow$ A-6

Ref. No. A-6

1) Remove the 2 screw (A).
2) Remove the Cutter Cover.
3) Remove the 1 screw (E)
4) Release the Lever, as shown in Fig. J.
5) Remove the CUTTER UNIT.


### 14.2.7. How to Remove the Lock Lever and Thermal Head

```
PROCEDURE: A-1 }->\mathrm{ A-6 }->\mathrm{ B-3 }->\mathrm{ A-7
```

Ref. No. A-7

1) Remove the CUTTER BLOCK. (Refer to Ref No. A-6) (KX-FT934 only)
2) Remove the GEAR BLOCK. (Refer to Ref No. B-3)
3) Remove the 1 screw (L).
4) Remove the LOCK LEVER.
5) Remove the THERMAL HEAD, as shown in a Fig. K.


Fig. K

(L)
(Bottom view)

### 14.2.8. How to Remove the Bottom Frame

## PROCEDURE: A-1 $\rightarrow$ B-1

Ref. No. B-1


### 14.2.9. How to Remove the Analog Board, Digital Board, Power Supply Board and Power Cord

## PROCEDURE: A-1 $\rightarrow$ B-1 $\rightarrow$ B-2

Ref. No. B-2

1) Remove the 2 screws (A)-a.
2) Remove the 1 screw (A)-c and 1 screw (B).
3) Remove the ANALOG BOARD.
4) Remove the 2 screws (G).
5) Remove the Connectors on the Digital Board.
6) Remove the Connector on the Power Supply Board.
7) Remove the 1 screw (A)-b.
8) Remove the POWER SUPPLY BOARD and POWER CORD.
9) Remove the DIGITAL BOARD.

Soldering the lead wire of Power Cord

14.2.10. How to Remove the Gear Block and Separation Roller

PROCEDURE: A-1 $\rightarrow$ B-1 $\rightarrow$ A- $6 \rightarrow$ B-2 $\rightarrow$ B-3


### 14.2.11. How to Remove the Motor of Gear Block

```
PROCEDURE: A-1 }->\mathrm{ B-1 }->\mathrm{ A-6 }->\mathrm{ B-2 }->\mathrm{ B-3 }->\mathrm{ B-4
```

Ref. No. B-4

1) Remove the 1 screw (J).
2) Remove the MOTOR.
3) Remove the MOTOR PLATE.
4) Remove the SWITCH.
5) Remove the LEVER



## 15 Maintenance

### 15.1. Maintenance Items and Componet Locations

### 15.1.1. Outline

MAINTENANCE AND REPAIRS ARE PERFORMED USING THE FOLLOWING STEPS.

1. Periodic maintenance

Inspect the equipment periodically and if necessary, clean any contaminated parts.
2. Check for breakdowns

Look for problems and consider how they arose.
If the equipment can be still used, perform copying, self testing or communication testing.
3. Check equipment

Perform copying, self testing and communication testing to determine if the problem originates from the transmitter, receiver or the telephone line.
4. Determine causes

Determine the causes of the equipment problem by troubleshooting.
5. Equipment repairs

Repair or replace the defective parts and take appropriate measures at this stage to ensure that the problem will not recur.
6. Confirm normal operation of the equipment

After completing the repairs, conduct copying, self testing and communication testing to confirm that the equipment operates normally.
7. Record keeping

Make a record of the measures taken to rectify the problem for future reference.

### 15.1.2. Maintenance check Items/Componet Locations



### 15.1.2.1. Maintenance List

| NO. | OPERATION | CHECK | REMARKS |
| :---: | :---: | :---: | :---: |
| 1 | Document Path | Remove any foreign matter such as paper. |  |
| 2 | Rollers | If the roller is dirty, clean it with a damp cloth then dry thoroughly. | Refer to How to Remove the Image Sensor (CIS) and Feed Roller (P.124). |
| 3 | Platen Roller | If the platen is dirty, clean it with a damp cloth then dry thoroughly. Remove the paper and film cartridge before cleaning. | Refer to How to Remove the Operation Board, LCD and Platen Roller (P.122). |
| 4 | Thermal Head | If the thermal head is dirty, clean the printing surface with a cloth moistened with denatured alcohol (alcohol without water), then dry thoroughly. | Refer to How to Remove the Lock Lever and Thermal Head (P.126). |
| 5 | Sensors | Document sensor (SW39), Read position sensor (SW38), Recording paper/cover open sensor (SW1), Jam sensor (SW3), Hook switch (SW2) Confirm the operation of the sensors. | See Maintenance check Items/Componet Locations (P.131). |
| 6 | Glass | If the glass is dirty, clean them with a dry soft cloth. | Refer to Document Feeder Cleaning (P.140). |
| 7 | Abnormal, wear and tear or loose parts | Replace the part. Check if the screws are tight on all parts. | ---------- |

### 15.1.2.2. Maintenance Cycle

| No. | Item | Cleaning Cycle | Replacement |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Cycle | Procedure |
| 1 | Separation Roller (Ref. No. 110) | 3 months | 7 years $^{*}$ (31,500 documents) | Refer to How to Remove the Gear Block and Separation Roller (P.129) |
| 2 | Separation Rubber (Ref. No.23) | 3 months | 7 years (31,500 documents) | Refer to How to Remove the Separation Holder and Document Feed Support $($ P.123 $)$ |
| 3 | Feed Rollers (Ref. No. 30, 78) | 3 months | 7 years (31,500 documents) | Refer to How to Remove the Image Sensor (CIS) and Feed Roller(P.124). |
| 4 | Thermal Head (Ref. No. 58) | 3 months | 7 years (31,500 documents) | Refer to How to Remove the Lock Lever and Thermal Head (P.126). |

* These values are standard and may vary depending on usage conditions.


### 15.2. Gear Section

This section shows how the motor-driven gear mechanism works in the main operations: FAX transmission, FAX reception the motor and copying.

### 15.2.1. Mode Selection

When the motor attached to the Drive Motor Gear rotates counterclockwise (CCW), Swing Gear A engages the CAM and the CAM turns counterclockwise to select a mode. (See Fig. A.) There are three mode options controlled by the Switch: A: Transmit mode, B: Receive mode and C: Copy mode. In Fig. B, you can see which mode is selected by the position of the rib in the CAM.

<Fig. A>

### 15.2.2. Mode Operation

Once a mode is selected, the Drive Motor Gear rotates clockwise (CW) and then the Swing Gear A-1 controls the mode operation.

### 15.2.2.1. TX Mode

Swing Gear A engages Gear TX and conveys its drive power to the Separation Roller Gear for pre-feeding documents.


Fig. B: TX mode

### 15.2.2.2. RX Mode

Swing Gear B engages Gear RX and conveys its drive power to the Platen Roller Gear for printing the received data.


Fig. C: RX mode

### 15.2.2.3. Copy Mode

Swing Gear A and B engage Gear TX and Gear RX respectively and drive both the Separation Roller Gear and the Platen Roller Gear for feeding documents and recording paper in the copying operation.


Fig. D: Copy mode

### 15.2.2.4. Reverse Mode

Swing gear D engages between swing gear B and gear RX, and conveys its drive power to the platen roller gear for reversing the recording paper.


Fig. E: Reverse mode

### 15.2.2.5. Cutter Mode (KX-FT934only)

Swing gear C engages the gear cutter and conveys its drive power to cutter unit for cutting recording paper.


Fig. F: Cutter mode

### 15.2.3. Mechanical Movements in the Main Operations

### 15.2.3.1. Idle Status



### 15.2.3.2. Scanning

When the document is set in the paper tray, does the Document Sensor (SW39) turn ON ?


CROSS REFERENCE:
Sensor Section (P.114)
Error Messages-Display (P.65)
15.2.3.3. Printing

Is the recording paper installed in the unit properly?

Is the data received?

The motor rotates CCW and the CAM is set to the Receive mode (B).

The motor rotates CW and the received document is printed.


The motor rotates CCW and the CAM is set to the Reverse mode.

The motor rotates CW and reverse the recording paper until JAM sensor (SW3) turns OFF.

The motor rotates CCW and the CAM is set to the RX mode.


## Note:

See Sensors and Switches (P.26)

### 15.2.3.4. Copying



## CROSS REFERENCE:

Sensor Section (P.114)

### 15.3. Jams

### 15.3.1. Recording Paper Jams

1. Open the top cover by pressing the top cover release button ((1)).


## 2. For KX-FT932:

Skip to step 3.
For KX-FT934:
Pull the cutter release lever ((1) forward.

- The paper cutter will be released.


3. Remove the recording paper.

4. Cut off the wrinkled portion.

5. Install the recording paper and close the top cover securely by pushing down on both sides.
(See page Installing the Recording Paper (P.51))


### 15.3.2. Document Jams - Sending

1. Open the top cover by pressing the top cover release button ( $(1)$ and remove the jammed document carefully ((2)).

2. Close the top cover securely by pushing down on both sides.


Note:

- Do not pull out the jammed paper forcibly before opening top cover.



### 15.4. Cleaning

### 15.4.1. Document Feeder Cleaning

Clean the document feeder when:

- Documents frequently misfeed.
- Smudges or black/white lines appear on the original document when sending or copying.

1. Disconnect the power cord and the telephone line cord.
2. Open the top cover by pressing the top cover release button ( 9 ).

3. Clean the document feeder rollers (1) and rubber flap (2) with a cloth moistened with isopropyl rubbing alcohol, and let all parts dry thoroughly. Clean the white plate (3) and scanner glass (4) with a soft and dry cloth.

## Caution:

- Do not use paper products, such as paper towels or tissues.


4. Connect the power cord and the telephone line cord.
5. Close the top cover securely by pushing down on both sides.


### 15.4.2. Thermal Head Cleaning

If smudges or black/white lines appear on a copied/received document, check whether there is dust on the thermal head. Clean it to remove the dust.

1. Disconnect the power cord and the telephone line cord.
2. Open the top cover by pressing the top cover release button ( ${ }^{(1)}$ ) and remove the recording paper.

3. Clean the thermal head ( ${ }^{(1)}$ ) with a cloth moistened with isopropyl rubbing alcohol, and let all parts dry thoroughly.

## Caution:

- To prevent a malfunction due to static electricity, do not use a dry cloth and do not touch the thermal head directly.


4. Connect the power cord and the telephone line cord.
5. Install the recording paper and close the top cover securely by pushing down on both sides.


## 16 Miscellaneous

### 16.1. Terninal Guide of the ICs, Transistors and Diodes

### 16.1.1. Digital Board

| C1CB00001960 | C1ZBZ0001896 | PFWIFT932RU PFWIFT934RU | COJBAS000252 | B1DHDD000026 C0ABEB000052 C1BB00000129 |
| :---: | :---: | :---: | :---: | :---: |
| C0CBCBD00047 | C0JBAA000393 | C0CBADD00009 | B1HAGFF00015 | C3ABKC000032 |
|  <br> 2 SB1322 | PQVTDTC143E B1ABDF000025 2SB1218ARL | MA729 |  | Cathode <br> Anode <br> PFVDRMRLS245 |

### 16.1.2. Analog Board

| COABEB000083 COABEB000075 | B1AAKL000006 | 2SB1218ARL,PQVTDTC143E <br> B1ABDF000025,B1ABDF000026 <br> B1GBCFJJ0047 |  |
| :---: | :---: | :---: | :---: |
| B0EDER000009 | $\begin{aligned} & \text { Cathode } \\ & \text { MA4056, MA4047 } \\ & \text { MA4030 } \end{aligned}$ |  |  |

16.1.3. Operation Board


### 16.1.4. Power Supply Board

| PFVIFA5518N |  | PFVDSF5LC20U |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |

### 16.2. How to Replace the Flat Package IC

Even if you do not have the special tools (for example, a spot heater) to remove the Flat IC, with some solder (large amount), a soldering iron and a cutter knife, you can easily remove the ICs that have more than 100 pins.

### 16.2.1. Preparation

- PbF (: Pb free) Solder
- Soldering Iron

Tip Temperature of $700^{\circ} \mathrm{F} \pm 20^{\circ} \mathrm{F}\left(370^{\circ} \mathrm{C} \pm 10^{\circ} \mathrm{C}\right)$
Note: We recommend a 30 to 40 Watt soldering iron. An expert may be able to use a 60 to 80 Watt iron where someone with less experience could overheat and damage the PCB foil.

- Flux

Recommended Flux: Specific Gravity $\rightarrow 0.82$.
Type $\rightarrow$ RMA (lower residue, non-cleaning type)
Note: See About Lead Free Solder (PbF: Pb free) (P.7).

### 16.2.2. Flat Package IC Removal Procedure

1. Put plenty of solder on the IC pins so that the pins can be completely covered.

## Note:

If the IC pins are not soldered enough, you may give pressure to the P.C. board when cutting the pins with a cutter.

2. Make a few cuts into the joint (between the IC and its pins) first and then cut off the pins thoroughly.

3. While the solder melts, remove it together with the IC pins.


When you attach a new IC to the board, remove all solder left on the land with some tools like a soldering wire. If some solder is left at the joint on the board, the new IC will not be attached properly.

### 16.2.3. Flat Package IC Installation Procedure

1. Temporarily fix the FLAT PACKAGE IC, soldering the two marked pins.

*Check the accuracy of the IC setting with the corresponding soldering foil.
2. Apply flux to all pins of the FLAT PACKAGE IC.

3. Solder the pins, sliding the soldering iron in the direction of the arrow.


### 16.2.4. Bridge Modification Procedure

1. Lightly resolder the bridged portion.
2. Remove the remaining solder along the pins using a soldering iron as shown in the figure below.


### 16.3. Test Chart

### 16.3.1. ITU-T No. 1 Test Chart



## THE SLEREXE COMPANY LIMITED

SAPORS LANE - BOOLE - DORSET - BH 258 ER telephone boole (945 13) 51617 - telex 123456

Dr. P.N. Cundall,
Mining Surveys Ltd.,
Holroyd Road,
Reading,
Berks.

Dear Pete,
Permit me to introduce you to the facility of facsimile transmission.

In facsimile a photocell is caused to perform a raster scan over the subject copy. The variations of print density on the document cause the photocell to generate an analogous electrical video signal. This signal is used to modulate a carrier, which is transmitted to a remote destination over a radio or cable communications link.

At the remote terminal, demodulation reconstructs the video signal, which is used to modulate the density of print produced by a printing device. This device is scanning in a raster scan synchronised with that at the transmitting terminal. As a result, a facsimile copy of the subject document is produced.

Probably you have uses for this facility in your organisation. Yours sincerely,


> P.J. CROSS
> Group Leader - Facsimile Research

| Registered in England: | No. 2038 |
| :---: | :--- | :--- |
| Registered Office: | 60 Vicara Lane, Ilford. Essex. |

### 16.3.2. ITU-T No. 2 Test Chart



## 17 Schematic Diagram

### 17.1. Digital Board




### 17.2. Analog Board






KX-FT932/934RU/UA/CA: Digital Board (Component View)


KX-FT932/934RU/UA/CA: Digital Board (Bottom View)


KX-FT932/934RU/UA/CA: Analog Board (Component View)



KX－FT932／934RU／UA／CA：Operation Board（Bottom View）
(BOTTOM VIEW)


## 19 Appendix Information of Schematic Diagram

Note:

1. DC voltage measurements are taken with an oscilloscope or a tester with a ground.
2. The schematic diagrams and circuit board may be modified at any time with the development of new technology.


Important safety notice
Components identified by $\triangle$ mark have special characteristics important for safety. When replacing any of these components, use only the manufacturer's specified parts.

## MEMO

## 20 Exploded View and Replacement Parts List

### 20.1. Cabinet, Mechanical and Electrical Parts Location

### 20.1.1. Operation Panel Section



### 20.1.2. Upper Cabinet Section

### 20.1.2.1. KX-FT932RU/UA/CA



### 20.1.2.2. KX-FT934RU/UA/CA



### 20.1.3. Lower Cabinet Section



### 20.1.4. Gear Block Section



### 20.1.5. Screws

|  | Part No. | Figure |
| :---: | :---: | :---: |
| (A) | XTW3+10PFJ7 | \||11111 <br> $\phi 3 \times 10 \mathrm{~mm}$ |
| (B) | XSB4+6FJ | $\overbrace{\phi 4 \times 6 \mathrm{~mm}}^{\qquad \mathrm{dm}}$ |
| (E) | XTW3+W8PFJ | $\underbrace{}_{\phi 3 \times 8 \mathrm{~mm}}$ |
| (F) | XTW3+6LFJK <br> (Black) | (IIIII <br> $\phi 3 \times 6 \mathrm{~mm}$ |
| (G) | XTW3+6LFJ | filit <br> $\phi 3 \times 6 \mathrm{~mm}$ |
| ( ${ }^{\text {d }}$ | XTN2+14FJK | (1) $\phi 2 \times 14 \mathrm{~mm}$ |
| (L) | XTW26+U8PFJ | $\xrightarrow[\phi 2.6 \times 8 \mathrm{~mm}]{\substack{\text { minn }}}$ |

### 20.1.6. Accessories and Packing Materials



### 20.2. Replacement Parts List

Notes:

1. The marking (RTL) indicates that the Retention Time is limited for this item.
After the discontinuation of this assembly in production, the item will continue to be available for a specific period of time. The retention period of availability is dependent on the type of assembly, and in accordance with the laws governing parts and product retention.
After the end of this period, the assembly will no longer be available.
2. Important safety notice

Components identified by $\triangle$ mark have special characteristics important for safety. When replacing any of these components, use only manufacture's specified parts.
3. The $S$ mark means the part is one of some identical parts. For that reason, it may be different from the installed part.
4. RESISTORS \& CAPACITORS

Unless otherwise specified;
All resistors are in ohms $(\Omega) \mathrm{K}=1000 \Omega, \mathrm{M}=1000 \mathrm{k} \Omega$
All capacitors are in MICRO FARADS ( $\mu \mathrm{F}$ ) $\mathrm{P}=\mu \mu \mathrm{F}$
*Type \& Wattage of Resistor
Type

| ERC:Solid | ERX:Metal Film | PQRD:Carbon |
| :--- | :--- | :--- |
| ERD:Carbon | ERG:Metal Oxide | PQRQ:Fuse |
| PQ4R:Chip | ERO:Metal Film | ERF:Wire Wound |


| Wattage |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 10,16,18:1/8W |  | 14,25,S2:1/4W |  | 12,50,S1:1/2W |  | 1:1W | 2:2W | 5:5W |
| ECFD:Semi-Conductor ECQS:Styrol PQCBX,ECUV:Chip ECMS:Mica |  |  | ECCD,ECKD,PQCBC,PQVP : Ceramic ECQM,ECQV,ECQE,ECQU,ECQB : Polyester ECEA,ECSZ,ECOS : Electrolytic ECQP : Polypropylene |  |  |  |  |  |
| Voltage |  |  |  |  |  |  |  |  |
| ECQ Type | $\begin{aligned} & \hline \text { ECQG } \\ & \text { ECQV Type } \end{aligned}$ |  | ECSZ Type |  | Others |  |  |  |
| 1H:50V | 05:50V |  | OF:3.15V |  | OJ: 6.3 V |  | 1V:35V |  |
| 2A: 100 V | 1:100V |  | 1A: 10 V |  | 1A: |  | 50,1H |  |
| 2E: 250 V | 2:200V |  | $\begin{aligned} & 1 \mathrm{~V}: 35 \mathrm{~V} \\ & 0 \mathrm{~J}: 6.3 \mathrm{~V} \end{aligned}$ |  | $\begin{array}{r} 1 \mathrm{C}: 16 \mathrm{~V} \\ 1 \mathrm{E}, 25: 25 \mathrm{~V} \end{array}$ |  | $\begin{aligned} & 1 \mathrm{~J}: 63 \mathrm{~V} \\ & 2 \mathrm{~A}: 100 \mathrm{~V} \end{aligned}$ |  |
| 2H:500V |  |  |  |  |  |  |  |  |

### 20.3. Cabinet and Mechaical Parts

### 20.3.1. Operation Panel Section

| Ref. <br> No. | Part No. | Part Name \& Description | Remarks |
| :--- | :--- | :--- | :--- |
| 1 | PFKS1139Z2 | TRAY, DOCUMENT |  |
| 2 | PFQT2393Y | LABEL, FACE DOWN |  |
| 3 | PFGV1018Z | TRANSPARENT PLATE |  |
| 4 | PFGP1303V | PANEL, LCD |  |
| 5 | PFGD1067Z | TELEPHONE CARD |  |
| 6 | PFGG1280T2 | GRILLE, Sub (for KX-FT932) |  |
| 6 | PFGG1280S2 | GRILLE, Sub (for KX-FT934) |  |
| 7 | PFHX1947Z1 | SPACER, RING SHEET |  |
| 8 | PFBX1238Z6 | BUTTON, START KEY |  |
| 9 | PFBX1237Y3 | BUTTON, DIAL KEY |  |
| 10 | PFBX1239Y3 | BUTTON, FUNCTION KEY |  |
| 11 | PFBC1140Z1 | BUTTON, ABSENT KEY |  |
| 12 | PFGG1278V2 | GRILLE, OPERATION PANEL (KX- <br> FT932/934RU/CA) |  |
| 12 | PFGG1278P2 | GRILLE, OPERATION PANEL (KX- <br> FT932/934UA) |  |
| 13 | PFDG1450Z | GEAR, PLATEN |  |
| 14 | PFDJ1097Z | SPACER, PLATEN ROLLER (Right) |  |
| 15 | PFDN1077Z | ROLLER, PLATEN ROLLER |  |
| 16 | PFDJ1096Z | SPACER, PLATEN ROLLER (Left) |  |


| Ref. <br> No. | Part No. | Part Name \& Description | Remarks |
| :--- | :--- | :--- | :--- |
| 17 | PFDG1015Y | GEAR |  |
| 18 | PFUS1222Z | SPRING |  |
| 19 | PFKR1087Z1 | GUIDE, RIGHT |  |
| 20 | PFKR1086Z1 | GUIDE, LEFT |  |
| 21 | PFUV1088Z2 | COVER, DOCUMENT GUIDE |  |
| 22 | PFHX1834Z | READ SHEET (WHITE PLATE) |  |
| 23 | PFHG1210Z | RUBBER, SEPARATION |  |
| 24 | PFHR1504Y | COVER, SEPARATION HOLDER |  |
| 25 | PFUS1588Z | SPRING, SEP. HOLDER |  |
| 26 | PFHR1503Y | COVER, DOC. FEED SUPPORT |  |
| 27 | PFUS1631Z | SPRING, DOC. SUPPORT |  |
| 28 | PFUV1105Z2 | COVER, OPERATION PANEL |  |
| 29 | PFDF1017Z | SHAFT |  |
| 30 | PFDR1045Z | ROLLER, DOCUMENT SUB |  |
| 31 | PFUS1587Z | SPRING, DOCUMENT SUB ROLLER |  |
| 32 | PFJS09M27Z | CONNECTOR, 9 PIN |  |
| 33 | PFHX1973Z | SPACER, SHEET |  |

### 20.3.2. Upper Cabinet Section

### 20.3.2.1. KX-FT932RU/CA/UA

| Ref. No. | Part No. | Part Name \& Description | Remarks |
| :---: | :---: | :---: | :---: |
| 51 | PFGT2998Z-M | NAME PLATE (for KX-FT932RU-B) |  |
| 51 | PFGT3126Z-M | NAME PLATE (for KX-FT932CA-B) |  |
| 51 | PFGT3000Z-M | NAME PLATE (for KX-FT932UA-B) |  |
| 52 | PFKV1135Z2 | COVER |  |
| 53 | PFKM1173Z2 | CABINET, HANDSET CRADLE |  |
| 54 | Not Used |  |  |
| 55 | PFDE1254Y1 | LEVER | S |
| 56 | PFUS1585Z | SPRING, LOCK LEVER |  |
| 57 | PFDE12612 | SPACER, HOLDER (RIGHT) |  |
| 58 | L1CC00000061 | PRINTER UNITS |  |
| 59 | PFDE1260Z | SPACER, HOLDER (LEFT) |  |
| 60 | PFBH1031Z2 | BUTTON, HOOK |  |
| 61 | PFDE1248Y | LEVER, PAPER SENSOR |  |
| 62 | PFJS11N16Y | CONNECTOR, 11 PIN |  |
| 63 | PFUS1589Z | SPRING, HOOK LVER |  |
| 64 | PFAS50P003Z | SPEAKER | S |
| 65 | PFJS02N77Z | CONNECTOR, 2 PIN | S |
| 66 | PFQT2425Z | LABEL, ARROW |  |
| 67 | PFUS1583Y | SPRING, EARTH HEAD |  |
| 68 | PFQT2528Z | LABEL, PAPER CAUTION |  |
| 69 | PFUS1254Z | SPRING, POP UP |  |
| 70 | PFUS1581z | SPRING, EARTH LOCK LEVER |  |
| 71 | PFQT2723Z | LABEL, PAPER SET (KX-FT932RU/ CA) |  |
| 71 | PFQT2722Z | LABEL, PAPER SET (KX-FT932UA) |  |
| 72 | Not Used |  |  |
| 73 | PFKM1189Z2 | CABINET, MAIN |  |
| 74 | PFJS07N09Y | CONNECTOR, 7 PIN |  |
| 75 | N2GZBE000013 | IMAGE SENSOR (CIS) |  |
| 76 | PFUS1702z | SPRING, POP UP |  |
| 77 | PFDG1449Z | GEAR, FEED ROLLER |  |
| 78 | PFDN10782 | ROLLER, FEED |  |
| 79 | PFUS1584X | SPRING, EARTH |  |
| 80 | PFHX1350Z | SPACER, SHEET |  |
| 81 | PFUS1318Z | SPRING, THERMAL HEAD |  |

### 20.3.2.2. KX-FT934RU/CA/UA

| Ref. <br> No. | Part No. | Part Name \& Description | Remarks |
| :--- | :--- | :--- | :--- |
| 100 | PFGT3010Z-M | NAME PLATE (for KX-FT934RU-B) |  |
| 100 | PFGT3127Z-M | NAME PLATE (for KX-FT934CA-B) |  |
| 100 | PFGT3011Z-M | NAME PLATE (for KX-FT934UA-B) |  |
| 101 | PFKV1136Z2 | COVER |  |
| 102 | PFKM1173Z2 | CABINET, HANDSET CRADLE |  |
| 103 | PFDX1062Z | CUTTER ASS'Y |  |
| 104 | PFDE1254Y1 | LEVER | S |
| 105 | PFUS1585Z | SPRING, LOCK LEVER |  |


| Ref. No. | Part No. | Part Name \& Description | Remarks |
| :---: | :---: | :---: | :---: |
| 106 | PFDE1261Z | SPACER, HOLDER (Right) |  |
| 107 | L1CC00000061 | PRINTER UNITS |  |
| 108 | PFDE1260Z | SPACER, HOLDER (Left) |  |
| 109 | PFBH1031Z2 | BUTTON, HOOK |  |
| 110 | PFDE1248Y | LEVER, PAPER SENSOR |  |
| 111 | PFJS11N16Y | CONNECTOR, 11 PIN |  |
| 112 | PFUS1589Z | SPRING, HOOK LVER |  |
| 113 | PFAS50P003Z | SPEAKER | S |
| 114 | PFJS02N77Z | CONNECTOR, 2 PIN | S |
| 115 | PFQT2425Z | LABEL, ARROW |  |
| 116 | PFUS1583Y | SPRING, EARTH HEAD |  |
| 117 | PFQT2528Z | LABEL, PAPER CAUTION |  |
| 118 | PFUS1254Z | SPRING, POP UP |  |
| 119 | PFUS1581Z | SPRING, EARTH LOCK LEVER |  |
| 120 | PFQT2411Y |  |  |
| 120 | PFQT2411T | LABEL, PAPER SET (KX-FT934UA) |  |
| 121 | PFQT2720Z | LABEL, CUTTER CAUTION (KX- FT934RU/CA) |  |
| 121 | PFQT2721Z | LABEL, CUTTER CAUTION (KX- FT934UA) |  |
| 122 | PFKM1189Z2 | CABINET, MAIN |  |
| 123 | PFJS07N09Y | CONNECTOR, 71 PIN |  |
| 124 | N2GZBE000013 | IMAGE SENSOR (CIS) |  |
| 125 | PFUS1702Z | SPRING, CIS |  |
| 126 | PFDG1449Z | GEAR, FEED ROLLER |  |
| 127 | PFDN1078Z | ROLLER, FEED |  |
| 128 | PFUS1584X | SPRING, EARTH |  |
| 129 | PFHX1350Z | SPACER, SHEET |  |
| 130 | PFUS1318Z | SPRING, THERMAL HEAD |  |

### 20.3.3. Lower Cabinet Section

| Ref. <br> No. | Part No. | Part Name \& Description | Remarks |
| :--- | :--- | :--- | :--- |
| 140 | PFHA1001Z | RUBBER, LEGS |  |
| 141 | PFMD1088Z | BOTTOM FRAME |  |
| 142 | PFJA03A016Z | POWER CORD |  |
| 143 | XWC4BFJ | WASHER |  |
| 144 | PQLB1E1 | INSULATOR, FERRITE CORE |  |
| 145 | JOKE00000101 | FILTER |  |
| 146 | PQHR945Z | BAND |  |
| 147 | PFDE1253Y | LEVER, JAM SENSOR |  |
| 148 | PFJS09P92X | CONNECTOR, 9 PIN |  |
| 149 | PFDR1072Y | ROLLER, SEPARATION |  |
| 150 | PFMH1173Z | COVER, POWER SUPPLY BOARD |  |
| 151 | NOt Used |  |  |

### 20.3.4. Gear Block Section

Note:
(*1)....KX-FT934 only

| Ref. <br> No. | Part No. | Part Name \& Description | Remarks |
| :--- | :--- | :--- | :--- |
| 160 | PFDG1447Z | GEAR, TX4 |  |
| 161 | PFDG1444Z | GEAR, TX1 |  |
| 162 | PFDG1446Z | GEAR, TX3 |  |
| 163 | PFDG1445Z | GEAR, TX2 |  |
| 164 | PFDG1442Z | GEAR, DOC2 |  |
| 165 | PFDE1259Z | ARM |  |
| 166 | PFDG1441Y | GEAR, DOC1 |  |
| 167 | PFUS1579Z | SPRING |  |
| 168 | PFDG1448Z | GEAR, CAM |  |
| 169 | PFUS1591Z | SPRING |  |
| 170 | PFDG1438Z | GEAR, D |  |
| 171 | PFUS1231Y | SPRINT, GEAR 1 |  |
| 172 | PFHR1500Z | ARM4 |  |
| 173 | PFHR1497Y | ARM1 (Black) |  |
| 174 | PFHR1498Z | ARM2 |  |
| 175 | PFDG1436Z | GEAR, B |  |
| 176 | PFDG1443Z | GEAR, RX |  |
| 177 | PFHR1499Z | ARM3 (*1) |  |


| Ref. <br> No. | Part No. | Part Name \& Description | Remarks |
| :--- | :--- | :--- | :--- |
| 178 | PFDG1440Z | GEAR, CUTTER 2 (*1) |  |
| 179 | PFDG1435Z | GEAR, A |  |
| 180 | PFDG1435Y | GEAR, A (*1) |  |
| 181 | PFUS1580Z | SPRING (*1) |  |
| 182 | PFHR1502Z2 | LEVER, CUTTER (*1) |  |
| 183 | PFMH1171Z | COVER |  |
| 184 | PFHX1413Z | SHEET, GEAR (*1) |  |
| 185 | PFHR1501Z | ARM, CUTTER (*1) |  |
| 186 | PFDG1439Y | GEAR, CUTTER 1 (*1) |  |
| 187 | PQST2A04Z | SENSOR, MOTOR |  |
| 188 | PFHR1488Y | COVER, GEAR BASE (Black) |  |
| 189 | PFUA1066Y | GEAR BASE |  |
| 190 | L6HAGCLK0008 | MOTOR |  |
| 191 | PFDG1437Z | GEAR (*1) |  |
| 192 | PFJS03Q79Y | CONNECTOR for CUTTER SENSOR <br> (*1) |  |
| 193 | PFJS03Q43Y | CONNECTOR for CAM SENSOR |  |
| 194 | PFHX1931Z | SHEET (*1) |  |
| 195 | PQST2A04Z | SENSOR, CUTTER (*1) |  |

### 20.3.5. Accessories and packing materials

| Ref. No. | Part No. | Part Name \& Description | Remarks |
| :---: | :---: | :---: | :---: |
| A1 | PFJA02B002Y | CORD, TELEPHONE |  |
| A2 | PQJA212V | CORD, HANDSET |  |
| A3 | PFHP1123Z | SHEET PAPER, RECORDING PAPER (10M) |  |
| A4 | Not Used | (KX-FT932 only) |  |
| A4 | PFUS1632Z | BAR SPRING, STACKER (KX-FT934 Only) |  |
| A5 | PFQX24417 | INSTRUCTION BOOK (KX-FT932/ 934RU/CA) |  |
| A5 | PFQX24427 | INSTRUCTION BOOK (KX-FT932/ 934UA) |  |
| A6 | PFJXH0901Z | HANDSET ASS'Y |  |
| A7 | PFHP1143Z | SHEET PAPER (KX-FT932/934RU/ CA) |  |
| A7 | PFHP1144Z | SHEETPAPER (KX-FT932/934UA) |  |
| A8 | PFQX2443Z | INSTRUCTION BOOK (for KX- FT932/934UA-B) |  |
|  |  |  |  |
| P1 | PFZE1468Z-M | GIFT BOX (for KX-FT932RU-B) |  |
| P1 | PFZE1470Z-M | GIFT BOX (for KX-FT932UA-W) |  |
| P1 | PFZE1531Z-M | GIFT BOX (for KX-FT932CA-B) |  |
| P1 | PFZE1518Z-M | GIFT BOX (for KX-FT934RU-B) |  |
| P1 | PFZE1519Z-M | GIFT BOX (for KX-FT934UA-B) |  |
| P1 | PFZE1532Z-M | GIFT BOX (for KX-FT934CA-B) |  |
| P2 | PFPN1405Z | CUSHION |  |
| P3 | PFPN1406Z | CUSHION |  |
| P4 | PFPD1277Z | CUSHION |  |
| P5 | PFPH1085Z | PACKING SHEET |  |
| P6 | PQPP10005Z | PROTECTION COVER |  |
| P7 | XZB20X35A04 | PROTECTION COVER |  |

### 20.4. Digital Board Parts

| Ref. <br> No. | Part No. | Part Name \& Description | Remarks |
| :--- | :--- | :--- | :--- |
| PCB1 | PFWP1FT932RU | DIGITAL BOARD ASS'Y (RTL) <br> (for KX-FT932) |  |
| PCB1 | PFWP1FT934RU | DIGITAL BOARD ASS'Y (RTL) <br> (for KX-FT934) |  |
|  |  |  |  |
|  |  | (ICs) |  |
| IC1 | C1ZBZ0001896 | IC |  |
| IC2 | PFWIFT932RU | IC (for KX-FT932RU) |  |
| IC2 | PFWIFT934RU | IC (for KX-FT934RU) |  |
| IC3 | C0CBCBD00047 | IC |  |
| IC4 | C3ABKC000032 | IC |  |
| IC5 | C1CB00001960 | IC |  |
| IC7 | B1HAGFF00015 | IC |  |
| IC9 | C0ABEB000052 | IC |  |


| Ref. No. | Part No. | Part Name \& Description | Remarks | Ref. No. | Part No. | Part Name \& Description | Remarks |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| IC10 | C0JBAS000252 | IC |  | C122 | ECJ1VB1H822K | 0.0082 |  |
| IC11 | C0JBAA000393 | IC |  | C123 | ECJ1VB1H822K | 0.0082 |  |
| IC12 | C1BB00000129 | IC | $\Delta$ | C124 | ECJ1VB1C104K | 0.1 |  |
| IC15 | C0CBADD00009 | IC |  | C125 | ECJ1VB1C104K | 0.1 |  |
|  |  |  |  | C127 | ECJ1VC1H101J | 100P |  |
|  |  | (TRANSISTORS) |  | C128 | ECJ1VB1C104K | 0.1 |  |
| Q1 | 2SB1322 | TRANSISTOR (SI) | S | C129 | ECJ1VF1E104Z | 0.1 |  |
| Q2 | PQVTDTC143E | TRANSISTOR(SI) | S | C140 | ECJ1VB1C104K | 0.1 |  |
| Q4 | PQVTDTC143E | TRANSISTOR(SI) | S | C142 | F2G1H4R70017 | 0.1 | S |
| 95 | PQVTDTC143E | TRANSISTOR (SI) | S | C143 | ECJ1VB1H102K | 0.001 |  |
| 26 | PQVTDTC143E | TRANSISTOR(SI) | S | C150 | ECJ1VC1H101J | 100P |  |
| Q7 | B1DHDD000026 | TRANSISTOR (SI) |  | C151 | ECJ1VF1C104z | 0.1 |  |
| Q9 | PQVTDTC143E | TRANSISTOR (SI) | S | C153 | ECJ1VF1C104z | 0.1 |  |
| Q10 | B1ABDF000025 | TRANSISTOR(SI) |  | C154 | ECJ1VF1C104Z | 0.1 |  |
| Q11 | B1ABDF000025 | TRANSISTOR (SI) |  | C155 | ECJ1VF1C104z | 0.1 |  |
| Q13 | B1ABDF000025 | TRANSISTOR (SI) |  | C156 | ECJ1VF1C104z | 0.1 |  |
| Q14 | 2SB1218ARL | TRANSISTOR (SI) |  | C157 | ECJ1VF1C104z | 0.1 |  |
| Q16 | B1ABDF000025 | TRANSISTOR (SI) |  | C158 | F1J1A4750003 | 4.7M |  |
| Q17 | 2SA15762 | TRANSISTOR(SI) | S | C159 | ECJ1VB1H102K | 0.001 |  |
| Q18 | B1ABDF000025 | TRANSISTOR(SI) |  | C160 | ECJ1VB1H222K | 0.0022 |  |
|  |  |  |  | C161 | ECJ1VB1C104K | 0.1 |  |
|  |  | (BATTERY) |  | C162 | ECJ1VB1C104K | 0.1 |  |
| BAT1 | N4BCR41A0001 | BATTERY | $\Delta$ | C163 | ECJ1VC1H150J | 15P |  |
|  |  |  |  | C164 | ECJ1VC1H150J | 15P |  |
|  |  | (DIODES) |  | C165 | ECJ1VF1C104Z | 0.1 |  |
| D501 | PFVDRMRLS245 | DIODE (SI) | S | C167 | ECJ1VF1C104z | 0.1 |  |
| D502 | MA7200 | DIODE (SI) | S | C168 | ECJ1VB1H102K | 0.001 |  |
| D503 | PFVDRMRLS245 | DIODE (SI) | S | C169 | ECJ1VB1H102K | 0.001 |  |
| D504 | MA729 | DIODE (SI) | S | C171 | ECJ1VF1C104z | 0.1 |  |
|  |  |  |  | C172 | ECJ1VF1C104z | 0.1 |  |
|  |  | (CAPACITORS) |  | C173 | ECJ1VC1H100D | 10P |  |
| C10 | ECJ1VB1C104K | 0.1 |  | C174 | ECJ1VC1H100D | 10P |  |
| C12 | ECJ1VF1C104z | 0.1 |  | C175 | ECJ1VF1C104z | 0.1 |  |
| C13 | ECJ1VC1H101J | 100P |  | C176 | ECJ1VF1C104z | 0.1 |  |
| C14 | ECJ1VC1H101J | 100P |  | C177 | ECJ1VF1C104z | 0.1 |  |
| C30 | ECJ1VC1H101J | 100P |  | C178 | ECJ1VF1C104z | 0.1 |  |
| C31 | ECJ1VC1H101J | 100P |  | C179 | ECJ1VF1C104z | 0.1 |  |
| C32 | ECJ1VC1H101J | 100P |  | C201 | ECJ1VB1H472K | 0.0047 |  |
| C33 | ECJ1VC1H101J | 100P |  | C202 | ECJ1VF1C104z | 0.1 |  |
| C34 | ECJ1VB1C103K | 0.01 |  | C203 | ECJ1VF1A105z | 1 |  |
| C50 | ECJ1VF1C104Z | 0.1 |  | C204 | ECJ1VC1H330J | 33P |  |
| C51 | ECJ1VC1H101J | 100P |  | C205 | ECJ1VF1A105z | 1 |  |
| C71 | ECJ1VF1A105z | 1 |  | C206 | ECJ1VF1C104z | 0.1 |  |
| C72 | F2G1C2210008 | 220 |  | C207 | ECJ1VB1H102K | 0.001 |  |
| C73 | ECJ1VF1H104Z | 0.1 |  | C216 | ECUV1C224KBV | 0.22 |  |
| C74 | ECJ1VF1A105Z | 1 |  | ${ }^{\text {C217 }}$ | ECJ1VB1C104K | 0.1 |  |
| C75 | F2G0J4700032 | 47 |  | C219 | ECJ1VB1C104K | 0.1 |  |
| C76 | ECJ1VF1A105z | 1 |  | C221 | ECUV1C224KBV | 0.22 |  |
| C78 | F2G0J4700032 | 47 |  | C222 | ECJ1VB1C104K | 0.1 |  |
| C79 | ECJ1VF1H104Z | 0.1 |  | C225 | ECJ1VB1C683K | 0.068 |  |
| C80 | ECJ1VF1H104Z | 0.1 |  | C226 | ECJ1VF1C104z | 0.1 |  |
| C81 | ECJ1VC1H101J | 100P |  | C229 | ECJ1VF1C104z | 0.1 |  |
| C82 | ECJ1VF1C104Z | 0.1 |  | ${ }^{\text {C232 }}$ | ECJ1VC1H101J | 100P |  |
| C83 | ECJ1VF1C104Z | 0.1 |  | C233 | ECJ1VF1C104z | 0.1 |  |
| C85 | F2G0J4700032 | 47 |  | C234 | ECJ1VF1C104Z | 0.1 |  |
| C87 | ECJ1VF1C104z | 0.1 |  | C235 | F2G1C1000014 | 10 |  |
| C90 | ECJ1VF1C104z | 0.1 |  | C236 | ECJ1VC1H120J | 12P |  |
| C92 | ECJ1VC1H101J | 100P |  | C237 | ECJ1VC1H120J | 12P |  |
| C94 | ECJ1VF1E104Z | 0.1 |  | C238 | ECJ1VF1A105z | 1 |  |
| C102 | ECJ1VF1C104Z | 0.1 |  | C239 | ECJ1VF1C104z | 0.1 |  |
| C103 | ECJ1VF1C104Z | 0.1 |  | C240 | ECJ1VF1C104z | 0.1 |  |
| C104 | ECJ1VF1C104z | 0.1 |  | C241 | ECJ1VF1C104z | 0.1 |  |
| C105 | ECJ1VF1C104z | 0.1 |  |  |  |  |  |
| C110 | ECJ1VB1C104K | 0.1 |  |  |  | (CONNECTORS) |  |
| C111 | ECJ1VB1H331K | 330P |  | CN1 | K1KA09A00204 | CONNECTOR |  |
| C112 | ECJ1VB1C333K | 0.033 |  | CN2 | K1KA16A00206 | CONNECTOR |  |
| C113 | ECJ1VB1C103K | 0.01 |  | CN3 | K1KA05AA0193 | CONNECTOR |  |
| C114 | ECJ1VB1C104K | 0.1 |  | CN4 | K1KA11A00158 | CONNECTOR |  |
| C115 | ECJ1VB1H681K | 680P |  | CN5 | K1KA02A00746 | CONNECTOR |  |
| C116 | ECJ1VF1C104z | 0.1 |  | CN6 | K1KA02A00745 | CONNECTOR |  |
| C118 | ECJ1VB1C104K | 0.1 |  |  |  | (KX-FT934 ONLY) |  |
| C120 | ECJ1VB1C104K | 0.1 |  | CN8 | K1KA07A00257 | CONNECTOR |  |
| C121 | ECJ1VB1H822K | 0.0082 |  | CN9 | K1KA02A00587 | CONNECTOR |  |


| Ref. <br> No. | Part No. | Part Name \& Description | Remarks | Ref. No. | Part No. | Part Name \& Description | Remarks |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| CN10 | K1MN08A00017 | CONNECTOR |  | R96 | ERJ3GEYJ100 | 10 |  |
| CN206 | K1KA10A00412 | CONNECTOR |  | R100 | ERJ3GEYJ103 | 10k |  |
|  |  |  |  | R101 | ERJ3GEYJ103 | 10K |  |
|  |  |  |  | R102 | ERJ3GEYJ103 | 10K |  |
|  |  | (FUSES) |  | R110 | ERJ3GEYJ222 | 2.2K |  |
| F1 | K5H122200005 | FUSE |  | R111 | ERJ3GEYJ473 | 47K |  |
| F2 | K5H251200003 | FUSE |  | R112 | ERJ3GEYJ334 | 330K |  |
|  |  |  |  | R113 | ERJ3GEYJ333 | 33k |  |
|  |  | (COILS) |  | R114 | ERJ3GEYJ333 | 33k |  |
| L3 | PQLQR2KA113 | COIL | S | R115 | ERJ3GEYJ333 | 33k |  |
| L4 | PQLQR2KA113 | COIL | S | R116 | ERJ3GEYJ334 | 330K |  |
| L6 | PQLQR2KA20T | COIL | S | R117 | ERJ3GEYJ222 | 2.2K |  |
| L7 | JOJCC0000042 | COIL |  | R120 | ERJ3GEYJ104 | 100K |  |
| L17 | PQLQR2KA20T | COIL | S | R121 | ERJ3GEYJ473 | 47K |  |
| L18 | PQLQR2KA20T | COIL | S | R123 | ERJ3GEYJ104 | 100K |  |
| L21 | PQLQR2KA113 | COIL | S | R124 | ERJ3GEYJ473 | 47K |  |
| R203 | PQLQR2KA20T | COIL | S | R125 | ERJ3GEYJ222 | 2.2K |  |
| R204 | PQLQR2KA20T | COIL | S | R126 | ERJ3GEYJ393 | 39K |  |
| R208 | PQLQR2KA20T | COIL | S | R127 | ERJ3GEYJ334 | 330K |  |
| R209 | PQLQR2KA20T | COIL | S | R128 | ERJ3GEYJ363 | 36K |  |
|  |  |  |  | R129 | ERJ3GEYJ222 | 2.2K |  |
|  |  | (RESISTORS) |  | R130 | ERJ3GEYJ243 | 24K |  |
| J5 | ERJ3GEYOR00 | 0 |  | R131 | ERJ3GEYJ332 | 3.3K |  |
| L9 | ERJ3GEYOROO | 0 |  | R140 | ERJ3GEYJ153 | 15K |  |
| L10 | ERJ3GEY0R00 | 0 |  | R141 | ERJ3GEYJ912 | 9.1K |  |
| L11 | ERJ3GEYOR00 | 0 |  | R142 | ERJ3GEYJ103 | 10K |  |
| L12 | ERJ3GEYOR00 | 0 |  | R143 | ERJ6GEYOR00 | 0 |  |
| R1 | ERJ3GEYJ821 | 820 |  | R144 | ERJ3GEYJ124 | 120K |  |
| R2 | DOGN152JA016 | 1.5K |  | R145 | ERJ3GEYJ124 | 120K |  |
| R3 | ERJ3GEYJ221 | 220 |  | R150 | ERJ3GEYJ222 | 2.2K |  |
| R10 | ERJ3GEYJ562 | 5.6K |  | R151 | ERJ3GEYJ472 | 4.7K |  |
| R11 | ERJ3GEYJ222 | 2.2K |  | R152 | ERJ3GEYJ223 | 22K |  |
| R12 | ERJ3GEYJ472 | 4.7K |  | R153 | ERJ3GEYJ100 | 10 |  |
| R13 | ERJ3GEYJ101 | 100 |  | R154 | ERJ3GEYJ473 | 47K |  |
| R14 | ERJ3GEYJ101 | 100 |  | R155 | ERJ3GEYJ223 | 22K |  |
| R15 | ERJ3GEYJ101 | 100 |  | R157 | ERJ3GEYJ101 | 100 |  |
| R16 | ERJ3GEYJ101 | 100 |  | R158 | ERJ3GEYJ471 | 470 |  |
| R17 | ERJ3GEYJ101 | 100 |  | R159 | ERJ3GEYJ124 | 120K |  |
| R30 | ERJ3GEYJ472 | 4.7K |  | R160 | ERJ3GEYOR00 | 0 |  |
| R31 | ERJ3GEYJ102 | 1K |  | R161 | ERJ3GEYJ101 | 100 |  |
| R32 | ERJ3GEYJ102 | 1K |  | R162 | ERJ3GEYJ105 | 1M |  |
| R33 | ERJ3GEYJ472 | 4.7K |  | R163 | ERJ3GEYJ151 | 150 |  |
| R34 | ERJ3GEYJ472 | 4.7K |  | R164 | ERJ3GEYJ102 | 1K |  |
| R35 | ERJ3GEYJ102 | 1K |  | R165 | ERJ3GEYJ101 | 100 |  |
| R36 | ERJ3GEYJ472 | 4.7K |  | R166 | ERJ3GEYJ100 | 10 |  |
| R37 | ERJ3GEYJ102 | 1K |  | R167 | ERJ3GEYJ100 | 10 |  |
| R38 | ERJ3GEYJ472 | 4.7K |  | R172 | ERG2SJ681 | 680 |  |
| R39 | ERJ3GEYJ102 | 1K |  | R178 | ERJ3GEYJ102 | 1K |  |
| R40 | ERJ3GEYJ222 | 2.2K |  | R200 | ERJ3GEYOR00 | 0 |  |
| R51 | ERJ3GEYJ271 | 270 |  | R202 | ERJ3GEYJ101 | 100 |  |
| R52 | ERJ3GEYJ271 | 270 |  | R203 | PQLQR2KA20T | COIL | S |
| R53 | ERJ3GEYJ101 | 100 |  | R204 | PQLQR2KA20T | COIL | S |
| R54 | ERJ3GEYJ101 | 100 |  | R205 | ERJ3GEYJ101 | 100 |  |
| R55 | ERJ3GEYJ101 | 100 |  | R206 | ERJ3GEYJ101 | 100 |  |
| R56 | ERJ3GEYJ101 | 100 |  | R207 | ERJ3GEYJ101 | 100 |  |
| R57 | ERJ3GEYJ473 | 47K |  | R208 | PQLQR2KA20T | COIL | S |
| R59 | ERJ3GEYJ472 | 4.7K |  | R209 | PQLQR2KA20T | COIL | S |
| R70 | ERJ3GEY0R00 | 0 |  | R210 | ERJ3GEYJ101 | 100 |  |
| R71 | ERJ3GEYJ333 | 33k |  | R211 | ERJ3GEYJ101 | 100 |  |
| R72 | ERJ3EKF1101 | 1.1k |  | R212 | ERJ3GEYJ101 | 100 |  |
| R73 | ERJ3EKF3602 | 36k |  | R213 | ERJ3GEYJ101 | 100 |  |
| R74 | ERJ3GEYJ104 | 100K |  | R214 | ERJ3GEYJ272 | 2.7K |  |
| R75 | ERJ3GEYJ123 | 12K |  | R219 | ERJ3GEYJ103 | 10K |  |
| R76 | ERJ3GEYJ822 | 8.2K |  | R220 | ERJ3GEYOR00 | 0 |  |
| R78 | ERJ3GEYJ334 | 330K |  | R221 | ERJ3GEYJ472 | 4.7K |  |
| R79 | ERJ3GEYJ475 | 4.7M |  | R222 | ERJ3GEYOR00 | 0 |  |
| R80 | ERJ3GEYJ222 | 2.2K |  | R223 | ERJ3GEYJ392 | 3.9K |  |
| R90 | ERJ3GEYJ332 | 3.3K |  | R224 | ERJ3GEYOR00 | 0 |  |
| R91 | ERJ3GEYJ221 | 220 |  | R226 | ERJ3GEYJ203 | 20K |  |
| R92 | ERJ3GEYJ221 | 220 |  | R227 | PQ4R18XJ220 | 22 | S |
| R93 | ERJ3GEYJ222 | 2.2K |  | R228 | ERJ3GEYJ473 | 47K |  |
| R94 | ERJ3GEYJ223 | 22K |  | R229 | ERJ3GEYJ102 | 1K |  |
| R95 | ERJ3GEYJ152 | 1.5K |  | R230 | ERJ3GEYOROO | 0 |  |


| Ref. <br> No. | Part No. | Part Name \& Description | Remarks |
| :--- | :--- | :--- | :--- |
| R231 | ERJ3GEYOR00 | 0 |  |
| R232 | ERJ3GEYJ472 | 4.7 K |  |
| R233 | ERJ3GEYJ332 | 3.3 K |  |
|  |  |  |  |
|  |  | (COMPONENTS PARTS) |  |
| RA7 | EXB38V103JV | METAL FILM OXIDE RESISTOR |  |
|  |  |  |  |
|  |  | (CRYSTAL OSCILLATORS) |  |
| X1 | HOA327200096 | CRYSTAL OSCILLATOR |  |
| X2 | H2A240500005 | CRYSTAL OSCILLATOR |  |
| X3 | HOJ322500004 | CRYSTAL OSCILLLATOR |  |

### 20.5. Analog Board Parts

| Ref. No. | Part No. | Part Name \& Description | Remarks |
| :---: | :---: | :---: | :---: |
| PCB2 | PFLP1754RUZ | ANALOG BOARD ASS'Y (RTL) |  |
|  |  | (ICs) |  |
| IC1 | C0ABEB000083 | IC |  |
| IC2 | C0ABEB000075 | IC |  |
|  |  | (TRANSISTORS) |  |
| Q1 | B1ABDF000025 | TRANSISTOR(SI) |  |
| Q2 | B1GBCFJJ0047 | TRANSISTOR(SI) |  |
| Q3 | B1GBCFJJ0047 | TRANSISTOR (SI) |  |
| 06 | B1ABDF000026 | TRANSISTOR (SI) |  |
| 27 | PQVTDTC143E | TRANSISTOR (SI) | S |
| Q8 | PQVTDTC143E | TRANSISTOR (SI) | S |
| Q9 | PQVTDTC143E | TRANSISTOR(SI) | S |
| Q10 | B1AAKL000006 | TRANSISTOR(SI) |  |
| Q12 | B1ABDF000025 | TRANSISTOR (SI) |  |
| Q13 | B1ABDF000025 | TRANSISTOR (SI) |  |
|  |  |  |  |
|  |  | (DIODES) |  |
| D1 | MA4047 | DIODE (SI) | S |
| D2 | MA4056 | DIODE (SI) | S |
| D3 | MA4056 | DIODE (SI) | S |
| D4 | MA4030 | DIODE (SI) | S |
| D5 | MA4030 | DIODE (SI) | S |
| D6 | B0EAAD000001 | DIODE (SI) |  |
| D7 | B0EAAD000001 | DIODE (SI) |  |
| D8 | B0EAAD000001 | DIODE (SI) |  |
| D10 | B0EDER000009 | DIODE (SI) |  |
| D12 | B0EAAD000001 | DIODE (SI) |  |
| D15 | B0EAAD000001 | DIODE (SI) |  |
|  |  |  |  |
|  |  | (JACKS AND CONNECTOR) |  |
| CN1 | PQJS16A10Z | CONNECTOR | S |
| CN3 | K2LB1YYB0002 | JACK/16 PIN |  |
| CN4 | K2LB1YYB0002 | JACK/16 PIN |  |
|  |  |  |  |
|  |  | (SWITCHES) |  |
| SW1 | PFSH1A03Z | PUSH SWITCH | S |
| SW2 | K0L1KA000007 | PUSH SWITCH |  |
| SW3 | PFSH1A03Z | PUSH SWITCH | S |
|  |  |  |  |
|  |  | (COILS) |  |
| L1 | PQLQR2KA113 | COIL | S |
| L3 | PQLQR2KA113 | COIL | S |
| L4 | PQLQR2KA113 | COIL | S |
| L7 | PQLQR2KA113 | COIL | S |
| L10 | PQLQR2KA113 | COIL | S |
| L19 | PFLE003 | COIL | S |
| L21 | PQLQR2KA113 | COIL | S |
| L22 | PQLQR2KA113 | COIL | S |
| L23 | PQLQR2KA113 | COIL | S |
| L24 | PQLQR2KA113 | COIL | S |
| L25 | PQLQR2BT | COIL | S |
| L26 | PQLQR2BT | COIL | S |
| L31 | PQLQR2BT | COIL | S |
| L32 | PQLQR2BT | COIL | S |


| Ref. No. | Part No. | Part Name \& Description | Remarks |
| :---: | :---: | :---: | :---: |
|  |  | (PHOTO ELECTRIC TRANSDUCERS) |  |
| PC1 | B3PAA0000330 | PHOTO ELECTRIC TRANSDUCER |  |
| PC5 | PQVIPS2532-1 | PHOTO ELECTRIC TRANSDUCER | S |
| PC6 | ON3131SKU | PHOTO ELECTRIC TRANSDUCER | S |
|  |  | (THERMISTOR) |  |
| POS1 | PFRT002 | THERMISTOR | $\Delta \mathrm{s}$ |
|  |  | (RELAY) |  |
| RLY1 | PFSL003Z | RELAY | S |
|  |  | (TRANSFORMER) |  |
| T1 | G4A1A0000170 | TRANSFORMER |  |
|  |  | (VARISTORS) |  |
| SA1 | PQVDDSS301L | VARISTOR | $\Delta \mathrm{s}$ |
| SA2 | JOLS00000024 | VARISTOR |  |
| ZNR1 | ERZVA7D121 | VARISTOR |  |
|  |  | (RESISTORS) |  |
| L2 | ERJ3GEYOROO | 0 |  |
| L5 | ERJ3GEYORO0 | 0 |  |
| L6 | ERJ3GEYOR00 | 0 |  |
| L11 | ERJ3GEYOROO | 0 |  |
| L12 | ERJ3GEYOR00 | 0 |  |
| L13 | ERJ3GEYOROO | 0 |  |
| L14 | ERJ3GEYORO0 | 0 |  |
| L15 | ERJ3GEYOROO | 0 |  |
| L16 | ERJ3GEYORO0 | 0 |  |
| L17 | ERJ3GEYOR00 | 0 |  |
| L34 | ERJ6GEYJ1R0 | 0 |  |
|  |  |  |  |
| R1 | ERJ3GEYJ101 | 100 |  |
| R2 | ERJ3GEYJ103 | 10K |  |
| R5 | ERJ3GEY0R00 | 0 |  |
| R8 | ERJ3GEYJ103 | 10K |  |
| R9 | ERJ3GEYJ103 | 10k |  |
| R10 | ERJ3GEYJ124 | 120K |  |
| R11 | ERJ3GEYJ753 | 75K |  |
| R13 | ERJ3GEYJ104 | 100K |  |
| R14 | ERJ3GEYJ362 | 3.6K |  |
| R15 | ERJ3GEYJ682 | 6.8K |  |
| R16 | ERJ3GEYJ223 | 22K |  |
| R17 | ERJ3GEYJ473 | 47K |  |
| R18 | ERJ3GEYJ104 | 100K |  |
| R19 | ERJ3GEYJ224 | 220K |  |
| R20 | ERJ3GEYJ224 | 220K |  |
| R21 | ERJ3GEYJ393 | 39K |  |
| R22 | ERJ3GEYJ122 | 1.2K |  |
| R23 | ERJ3GEYJ272 | 2.7K |  |
| R24 | ERJ3GEYJ334 | 330K |  |
| R25 | ERJ3GEYJ103 | 10K |  |
| R26 | ERDS2TJ271 | 270 | S |
| R27 | ERDS2TJ121 | 120 | S |
| R28 | ERJ3GEYJ822 | 8.2K |  |
| R29 | ERJ3GEYJ682 | 6.8 K |  |
| R30 | ERJ3GEYJ752 | 7.5K |  |
| R31 | ERJ3GEYJ183 | 18K |  |
| R32 | ERJ3GEYJ393 | 39K |  |
| R34 | ERJ3GEY0R00 | 0 |  |
| R35 | ERJ3GEYJ274 | 270K |  |
| R36 | ERJ3GEYJ222 | 2. 2K |  |
| R38 | ERDS1TJ123 | 12K | S |
| R39 | ERJ3GEYJ204 | 200K |  |
| R40 | ERJ3GEYJ222 | 2.2K |  |
| R42 | ERJ3GEYJ824 | 820K |  |
| R43 | ERJ3GEYJ331 | 330 |  |
| R44 | ERJ3GEYJ224 | 220K |  |
| R45 | ERDS1TJ473 | 47K | S |
| R46 | ERJ3GEYJ822 | 8.2K |  |
| R47 | ERJ3GEY0R00 | 0 |  |
| R48 | ERJ3GEYJ512 | 5.1K |  |



| Ref. <br> No. | Part No. | Part Name \& Description | Remarks |
| :--- | :--- | :--- | :--- |
| R18 | ERJ3GEYJ271 | 270 |  |
| R19 | ERJ3GEYJ4R7 | 4.7 |  |
| R20 | ERJ3GEYJ101 | 100 |  |
| R21 | ERJ3GEYJ101 | 100 |  |
| R22 | ERJ3GEYJ472 | 4.7 K |  |
| R23 | ERJ3GEYJ472 | 4.7 K |  |
| R24 | ERJ3GEYJ102 | 1 K |  |
| R25 | ERJ3GEYJ821 | 820 | S |
| R50 | ERJ3GEYJ330 | 33 |  |
|  |  | $(C A P A C I T O R S)$ |  |
| C1 | ECJ1VF1E104Z | 0.1 |  |
| C3 | ECEA0JKA221 | 220 |  |
| C4 | ECJ1VB1H331K | 330 P |  |
| C6 | ECJ1VB1H103K | 0.01 |  |
| C13 | ECJ1VB1H331K | 330 P |  |
| C14 | ECJ1VC1H121J | 120 P |  |
| C15 | ECJ1VF1E104Z | 0.1 |  |
| C16 | ECJ1VF1E104Z | 0.1 |  |
| C17 | ECJ1VF1C224Z | 0.22 |  |
| C19 | ECJ1VB1H103K | 0.01 |  |
| C20 | ECJ1VB1H103K | 0.01 |  |
|  |  |  |  |

### 20.7. Power Supply Board Parts

| Ref. No. | Part No. | Part Name \& Description | Remarks |
| :---: | :---: | :---: | :---: |
| PCB4 | N0AC2GJ00005 | POWER <br> (RTL) SUPPLY BOARD ASS'Y | $\triangle$ |
|  |  | (ICs) |  |
| IC101 | PFVIFA5518N | IC | S |
|  |  | (TRANSISTORS) |  |
| Q101 | 2SK2647 | TRANSISTOR(SI) |  |
| Q201 | DTA114EKAT46 | TRANSISTOR(SI) |  |
| Q203 | 2SC3928 | TRANSISTOR(SI) |  |
|  |  | (DIODES) |  |
| D101 | PFVD1N4005 | DIODE (SI) | S |
| D102 | PFVD1N4005 | DIODE (SI) | S |
| D103 | PFVD1N4005 | DIODE (SI) | S |
| D104 | PFVD1N4005 | DIODE (SI) | S |
| D105 | PQVDPR1007 | DIODE (SI) | S |
| D109 | MA165 | DIODE (SI) | S |
| D110 | PFVD1N4005 | DIODE (SI) | S |
| D201 | PFVDSF5LC20U | DIODE (SI) | S |
| D202 | PFVDD1NL20U | DIODE (SI) | S |
| D204 | MA165 | DIODE (SI) | S |
| D205 | HZS5.1NB3 | DIODE (SI) |  |
| D206 | MA165 | DIODE (SI) | S |
|  |  | (CONNECTORS) |  |
| CN202 | PFJPB9BPHKL | CONNECTOR, 9 PIN | S |
| CN31 | PQJP2D98Z | CONNECTOR, 2 PIN |  |
|  |  |  |  |
|  |  | (COIL) |  |
| L101 | PFLES11V0523 | COIL | S |
|  |  | (COMPONENTS PARTS) |  |
| L103 | EXCELDR35 | COMPONENTS PARTS |  |
|  |  | (FUSE) |  |
| F101 | PFBA250V3.15 | FUSE | S |
|  |  | (PHOTO ELECTRIC TRANSDUCER) |  |
| PC101 | PFVIPC123 | PHOTO ELECTRIC TRANSDUCER | $\Delta \mathrm{s}$ |
|  |  | (TRANSFORMER) |  |
| T101 | PFLTSRW28LEC | TRANSFORMER | S |
|  |  |  |  |


| Ref. <br> No. | Part No. | Part Name \& Description | Remarks |
| :---: | :---: | :---: | :---: |
|  |  | (VARIABLE RESISTOR) |  |
| VR201 | ECNCYAA03B53 | VARIABLE RESISTOR | S |
|  |  | (VARISTOR) |  |
| ZNR101 | ERZV10D751 | VARISTOR |  |
|  |  | (RESISTORS) |  |
| JP204 | ERJ3GEY0R00 | 0 |  |
| R101 | ERDS1TJ105 | 1M |  |
| R102 | ERJ3GEYJ103 | 10K |  |
| R105 | ERX2SJR22E | 0.22 |  |
| R106 | ERG2SJ470 | 47 |  |
| R107 | ERG2DJ104E | 100K |  |
| R109 | ERDS2TJ100 | 10 |  |
| R111 | ERDS2TJ220 | 22 |  |
| R121 | ERJ3GEYJ103 | 10K |  |
| R122 | ERJ3GEYJ181 | 180 |  |
| R123 | ERJ3GEYJ182 | 1.8 K |  |
| R128 | ERJ6GEYJ101 | 100 |  |
| R221 | ERJ3GEYJ102 | 1K |  |
| R222 | ERJ3GEYJ102 | 1K |  |
| R223 | ERJ3GEYJ102 | 1K |  |
| R224 | ERJ3GEYJ562 | 5.6K |  |
| R225 | ERJ3GEYJ222 | 2.2K |  |
| R228 | ERJ3GEYJ102 | 1K |  |
| R229 | ERJ3GEYJ183 | 18K |  |
|  |  | (CAPACITORS) |  |
| C101 | ECQU2A104ML | 0.1 |  |
| C102 | ECQU2A104ML | 0.1 |  |
| C103 | PFKDD2GA102M | 0.001 | S |
| C105 | PFKDD2GA332M | 0.033 | S |
| C106 | EEUEB2W560U | 56 |  |
| C107 | PFKDD3DD470J | 47P | S |
| C108 | PFKDD3AD102K | 0.001 | S |
| C109 | PFCEA35A47M | 47 | S |
| C110 | PFKDD2GA102M | 0.001 | S |
| C121 | ECUV1H472KBV | 0.0047 | S |
| C122 | ECUV1E104KBV | 0.1 | S |
| C123 | ECUV1H104KCV | 0.1 | S |
| C124 | ECUV1H103KBV | 0.01 | S |
| C125 | ECUV1H471JCV | 470P | S |
| C201 | PFCEA35L220 | 22P | S |
| C202 | PFCEA33A102 | 0.001 | S |
| C203 | PFCEA16A470 | 47P | S |
| C205 | ECUV1E104KBV | 0.1 | S |
|  |  |  |  |

### 20.8. Fixtures and Tools

| Ref. <br> No. | Part No. | Part Name \& Description | Remarks |
| :--- | :--- | :--- | :--- |
| EC1 | PQZZ9K7Z | EXTENSION CORD, 9 PIN |  |
| EC2 | PQZZ7K11Z | EXTENSION CORD, 7 PIN |  |
| EC3 | PFZZ11K13Z | EXTENSION CORD, 11 PIN |  |
| EC4 | PFZZ5K13Z | EXTENSION CORD, 5 PIN |  |
| EC5 | PQZZ10K8Z | EXTENSION CORD, 10 PIN |  |
| EC6 | PFZZ16K5Z | EXTENSION CORD, 16 PIN |  |
| EC7 | PQZZ2K12Z | EXTENSION CORD, 2 PIN |  |
| EC8 | PQZZ2K12Z | EXTENSION CORD, 2 PIN |  |
| EC9 | PQZZ2K12Z | EXTENSION CORD, 2 PIN |  |
|  |  | (KX-FT934RU only) |  |
|  |  | BASIC FACSIMILE TECHNIQUE <br> (for training service techni- <br> Cians) |  |
|  |  |  |  |

Note:
Tools and Extension Cords are useful for servicing.
(They make servicing easy.)


[^0]:    When you note the serial number, write down all 11 digits. The serial number may be found on the bottom of the unit.

