

SERVICE TECHNICAL news

STN - WM - 0405.1 - EN

Indesit Company, Service Department

Title: **CARD/EEPROM INCOMPATIBILITY ON ELECTRONIC WMs**

Products concerned

Electronic washing machines (both LB2000 and EVOII) when the eeprom and/or card is replaced.

Faults

- 1 - F03 (NTC open or short-circuited)
- 2 - F09 Machine setup error (err eeprom)
- 3 - Does not reset
- 4 - Other faults

Cause of faults

Incompatibility between the cards without the three blue capacitors (shown in the photos of the table on page 2) and the eeproms of the new "ST" supplier. In other words, the eeproms of the ST supplier require the three blue capacitors in order to operate correctly, whereas the eeproms of the previous Fairchild supplier did not.

How to solve the problem

As described in the "products concerned" section, the fault only occurs when the card or eeprom is replaced and not matched correctly (therefore check stocks in your warehouse, keeping in mind that the Fairchild supplier no longer exists).

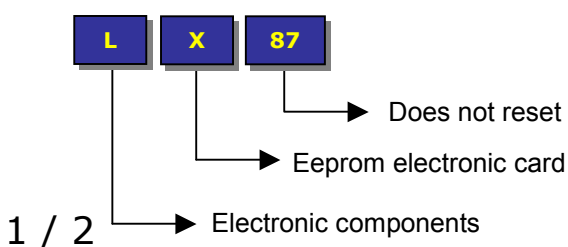


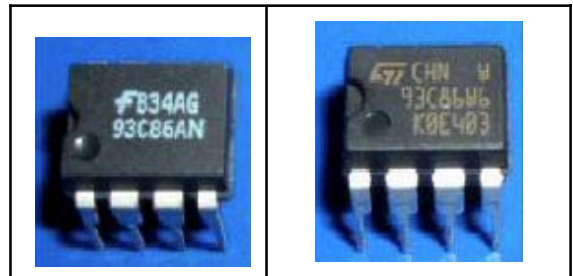
**Eeprom supplier:
Fairchild
(white writing)**



**Eeprom supplier:
ST
(brown writing)**

Fault code to be indicated on report





Incompatibility between cards and eeproms	Fairchild	ST
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	<p>Module with IDC wiring with capacitors</p>	<p>O.K.</p>	<p>O.K.</p>
	<p>Module with IDC wiring without capacitors</p>	<p>O.K.</p>	<p>Malfunctions Does not reset F03 F09</p>
	<p>Old module with capacitors</p>	<p>O.K.</p>	<p>Malfunctions Does not reset F03 F09</p>
	<p>Old module with capacitors</p>	<p>O.K.</p>	<p>O.K.</p>